

# WINDSHIELD/WINDOW GLASS

|   |         |                                       |         |
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دیجیتال خودرو

شرکت دیجیتال خودرو سامانه (مسئولیت محدود)

اولین سامانه دیجیتال تعمیرکاران خودرو در ایران



## GENERAL INFORMATION

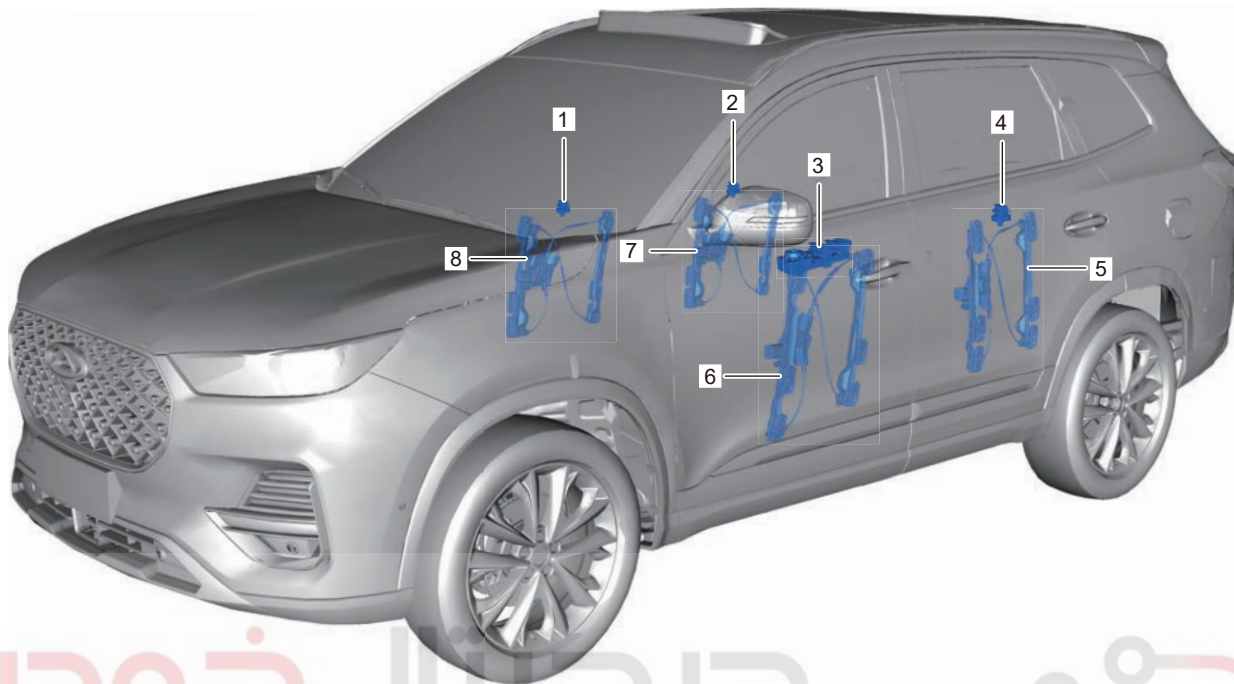
### Description



WS0057001

|   |                                     |   |                                      |
|---|-------------------------------------|---|--------------------------------------|
| 1 | Front Windshield Assembly           | 5 | Front Right Side Door Glass Assembly |
| 2 | Front Left Side Door Glass Assembly | 6 | Rear Right Side Door Glass Assembly  |
| 3 | Rear Left Side Door Glass Assembly  | 7 | Rear Right Quarter Window Assembly   |
| 4 | Rear Left Quarter Window Assembly   | 8 | Rear Windshield Assembly             |

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WS0058001

|   |  |   |                                  |
|---|--|---|----------------------------------|
| 1 | Front Right Door Glass Regulator Switch Assembly | 5 | Rear Left Door Glass Regulator   |
| 2 | Rear Right Door Glass Regulator Switch Assembly  | 6 | Front Left Door Glass Regulator  |
| 3 | Front Left Door Glass Regulator Switch Assembly  | 7 | Rear Right Door Glass Regulator  |
| 4 | Rear Left Door Glass Regulator Switch Assembly   | 8 | Front Right Door Glass Regulator |

Power window control system controls each window glass UP/DOWN function by operating the glass regulator control switches on door inner protector assembly. Main control devices of this system include: Front left door glass regulator switch (built into driver side door) and glass regulator switches (built into front and rear passenger side doors). Press the front left door glass regulator switch or any switch on glass regulator switch, to transmit the UP/DOWN signal to corresponding power glass regulator motor, thus controlling UP/DOWN operation of corresponding power window glass.



## Operation

### Main component function

| Component                    | Description  |
|------------------------------|--|
| Power window lock switch     | <ul style="list-style-type: none"> <li>Located on front left door inner protector assembly. It controls the operation of front and rear passenger side glass regulator switches.</li> <li>When power window lock switch is in lock position, only driver side glass regulator switch can control UP/DOWN operation of power window glass.</li> </ul> |
| Power glass regulator switch | <ul style="list-style-type: none"> <li>Located on door inner protector assembly.</li> <li>Each power glass regulator switch controls UP/ DOWN operation of corresponding power window glass.</li> </ul>  |
| Power glass regulator        | <ul style="list-style-type: none"> <li>It can change position of power window glass.</li> </ul>  |

### System function

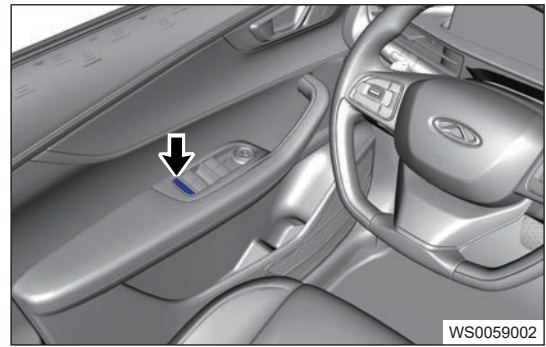
| Function                   | Description   |
|----------------------------|---|
| Manual UP function         | <ul style="list-style-type: none"> <li>Power window glass goes up when glass regulator control switch is pulled up and held while it stops as the switch is released.</li> </ul>  |
| Manual DOWN function       | <ul style="list-style-type: none"> <li>Power window glass goes down when glass regulator control switch is pushed down and held while it stops as the switch is released.</li> </ul>  |
| Auto DOWN                  | <ul style="list-style-type: none"> <li>Power window glass goes down automatically when glass regulator control switch is pressed shortly. To stop it partway, push or pull the switch again.</li> </ul>   |
| Power window LOCK function | <ul style="list-style-type: none"> <li>Operation of corresponding power window glass is impossible with all passenger side power glass regulator switches when power window lock switch is pressed. At this time, only operation of driver side power window glass is possible. This function can be canceled only when power window lock switch is pressed again.</li> </ul> |

## Operation Inspection

1. Check the power window lock switch.

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- a. Check that front and rear passenger side power window glasses cannot be operated with front and rear passenger side power glass regulator switches, when power window lock switch is pressed.
  - OK: Operation of front and rear passenger side power glass regulator switches is invalid.



- b. Check that front and rear passenger side power window glasses can be operated with front and rear passenger side power glass regulator switches, when power window lock switch is pressed again.
  - OK: Operation of front and rear passenger side power glass regulator switches is possible.

## 2. Check the manual UP/DOWN function.

- a. Check that driver side power window glass operates as follows:

OK

| Condition                              | Front Left Door Glass Regulator Switch | Switch Operation | Power Window Glass |
|--|--|------------------|--------------------|
| Turn ENGINE START STOP switch to "OFF" | Driver side                            | Pulled           | UP (close)         |
|  |  | Pressed          | DOWN (open)        |

- b. Check that power window glass other than driver side power window glass operates as follows:

OK

| Condition   | Front Left Door Glass Regulator Switch | Switch Operation | Power Window Glass |
|---|--|------------------|--------------------|
| Turn ENGINE START STOP switch to "OFF" and window lock switch to OFF position | Passenger side                         | Pulled           | UP (close)         |
|   |  | Pressed          | DOWN (open)        |
|   | Rear left side                         | Pulled           | UP (close)         |
|   |  | Pressed          | DOWN (open)        |
|   | Rear right side                        | Pulled           | UP (close)         |
|   |  | Pressed          | DOWN (open)        |

## 3. Check the remote manual UP/DOWN function.

- a. Check that driver side power window glass operates as follows:

OK

| Condition                              | Front Left Door Glass Regulator Switch | Switch Operation | Power Window Glass |
|--|--|------------------|--------------------|
| Turn ENGINE START STOP switch to "OFF" | Driver side                            | Fully pulled up  | UP (close)         |
|  |  | Fully pushed     | DOWN (open)        |

- b. Check that power window glass other than driver side power window glass operates as follows:

OK

| Condition   | Front Left Door Glass Regulator Switch | Switch Operation | Power Window Glass |
|---|--|------------------|--------------------|
| Turn ENGINE START STOP switch to "OFF" and window lock switch to "OFF" position | Passenger side                         | Pulled           | UP (close)         |
|   |  | Pressed          | DOWN (open)        |
|   | Rear left side                         | Pulled           | UP (close)         |
|   |  | Pressed          | DOWN (open)        |
|   | Rear right side                        | Pulled           | UP (close)         |
|   |  | Pressed          | DOWN (open)        |

## Window Jam Protection System

### Composition

It consists of 1 front left door glass regulator switch, 3 single glass regulator switches, 4 glass regulators and Body Control Module (BCM).

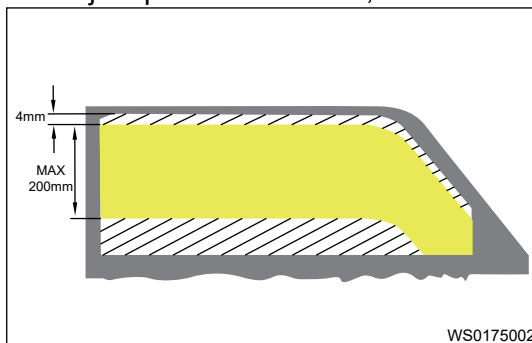
### Function Introduction

"Jam protection" is window regulating system with jam protection function, which mainly reflects on: When operating window auto UP or remote one-button UP, and passenger is caught carelessly by window which raises automatically, jam protection control module will control glass regulator motor to reverse before motor reaches the set jam protection force, thus making window glass go down a certain distance, avoiding injury to passenger.

### Jam Protection Requirement

Window regulating system with jam protection function must meet followings in performance requirements of jam protection system:

1. Jam protection area, which is within 4 mm - 200 mm range of yellow part in following illustration.
2. Jam protection force is less than 100 N.
3. When jam protection occurs, down distance of window reverse is 150 mm.



### Operation

Jam protection system achieves jam protection function by controlling rotation of motor.

When window raises automatically, if one passenger is caught, according to motor characteristics, it can be known that current increases quickly and speed decreases, jam protection system collects relevant parameters and performs calculation, which will drive motor to reverse before jam protection force reaches 100 N, thus achieving "jam protection".

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#### Basic Function

1. General function: UP/DOWN function of normal power glass;
2. Auto window UP: Turn window regulator switch to top. If there is no obstacle, window will go up automatically until reaching top and then stop;
3. Remote one-button window UP: Press remote key lock button once, door will lock automatically and window will go up automatically until reaching top and then stop;
4. Jam protection function:
5. Ignition pause function: As engine starts, window regulating operation will pause to provide large current for assist;
6. Window DOWN by long pressing remotely;
7. Canceling jam protection: When jam protection occurs twice continuously, auto window UP will be canceled (jam protection), ensuring raising window fully when it is necessary to raise window forcibly;
8. Overload heat protection: To avoid damage caused by motor overheating, abnormal operation of window regulating frequently is not allowed;
9. Soft pausing function: To avoid impact and noise due to going down to bottom of glass driven by motor, stop going down as glass nearly reaches bottom;
10. Manual learning function: Press window switch, raise glass manually to top and make it be locked for 2 s, then operate glass to bottom manually and make it be locked for 2 s.

#### General Function

Do not operate window regulator switch for power window regulating until ENGINE START STOP switch is turned to ON.

Window regulator switch has delay function, that is window regulator switch can operate if front door is not opened within 120 s after turning key to a position other than ON position; within this period, once any front door is opened, glass regulating function will be disabled immediately.

#### Remote One-button Window UP and Auto Window UP Function

- To protect window regulating system, window jam protection function will be canceled in some cases, and auto window UP function will also be canceled, to avoid possible potential risk, at this time window only has general regulating function, window regulating function of corresponding door will resume after jam protection learning.
- When window raises automatically or remotely, make sure that there is no obstacle within window raising range, or jam protection will be activated and the window operates in reverse direction, causing the condition that window cannot close normally.
- Jam protection function is a kind of window safety protection function. Do not use any object and informal method to verify jam protection frequently, or it will damage system mechanism (such as motor, glass, regulator and glass guide etc).

#### Remote Window UP

Turn off ENGINE START STOP switch, remove key, and close four doors, and vehicle enters armed state when remote lock button or door handle switch is pressed, and four window glasses will raise automatically. If lock button, unlock button or door handle switch is pressed again as window glass raises automatically, window glass will stop raising.

#### Jam Protection Function

If jam protection system operates normally, jam protection function will be activated when the window meets obstacle resistance within jam protection area as window raises automatically or by one-button remotely. Max. allowable jam protection force by system is 100 N while glass will stop automatically and go back a certain distance (150 mm). If you want to close window, move away the obstacle, and operate switch again.

When window is nearly closed (within 4 mm), jam protection function will stop sensing, so extremely thin obstacle will not be seen easily during window raising.

## Remote Long-press Window DOWN Function

Turn ENGINE START STOP switch to OFF and remove key with four doors closed, press and hold unlock button on remote key for at least 1.5 seconds, window glass of four doors will go down automatically. Release unlock button on remote key during going down, window glass will stop operating.

Press and hold unlock button on remote key as window goes down remotely. If remote signal suspends due to shaking (including hands tremble, electromagnetic interference etc), remote window DOWN operation will end.

## Jam Protection Canceling Conditions

System will cancel jam protection function in following conditions:

1. When jam protection occurs twice continuously (window does not raise to top);
2. Control module cuts off power supply connection during operation or non-operation;
3. Window position calculation judged by system exceeds limit value.
  - a. If there is obstacle as window closes within 10 seconds for first jam protection rollback, jam protection function will be activated again, and window will reverse automatically. At this time, only manual window UP function operates. Window provides maximum closing force within 10 seconds, to make window be closed smoothly in some extreme cases. Please make sure there is no obstacle during closing, avoiding personal injury.
  - b. When jam protection is canceled, use the remote one-button window UP function, window will go down to bottom and then raise to the top, thus jam protection learning is completed, so that system has multiple functions.

## Overload Heat Protection Function

If the window is operated repeatedly within a short time, window regulator motor will be burnt due to overheating.

To protect the motor, if window regulating operation is performed about 10 times continuously, control function of corresponding window switch will be disabled actively. After motor temperature resumes to normal, the switch will be able to operate, and this function will not affect the normal use of window regulating function.

## Perform jam protection module self-learning in following conditions:

1. After locking occurs twice continuously.
2. After replacing body control module.
3. After replacing power glass regulator.
4. After vehicle powers off.

## Learning Function (Jam Protection Module Initialization)

1. When vehicle passes through bumps, hollow road surface during driving, one-button window UP operation is interrupted and window may reverse and go down because door system suffers action of gravity suddenly. Probability of rollback occurrence by mistake is low, and it is normal.
2. Learning function includes manual learning and diagnostic tester learning.
 

During normal use of window regulating system, such as entering "jam protection canceling" condition without auto window UP (jam protection function), jam protection window regulating system resumes to multiple functions by using manual learning.

It is necessary to perform diagnostic tester learning when replacing door regulating system related mechanisms (such as glass regulator, glass run etc.), to make sure system parameters can be updated. After completing learning, clear the fault codes using diagnostic tester.

Make sure there is no obstacle in window range during learning, manual learning steps are as follows:

  - a. Turn ENGINE START STOP switch to ON.

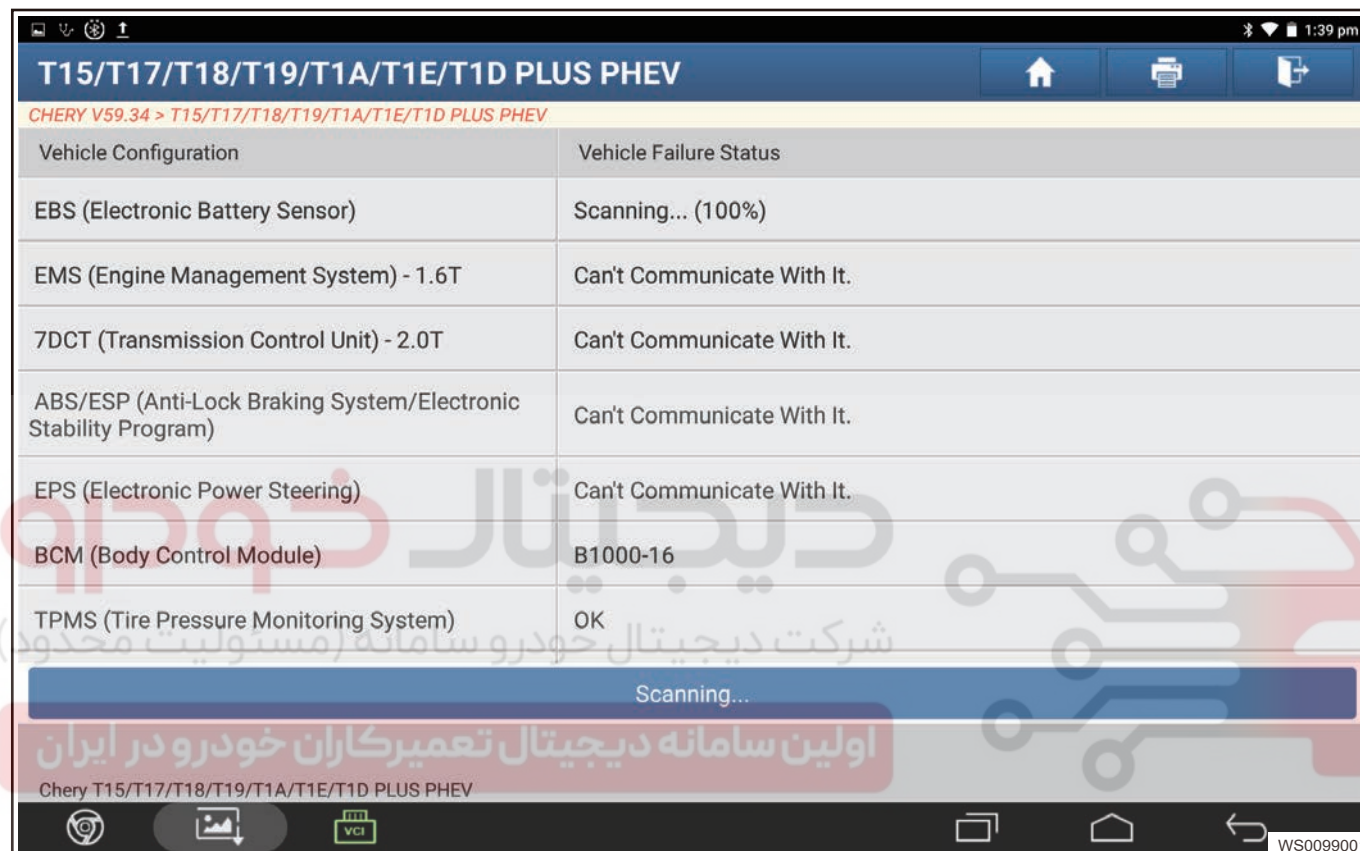


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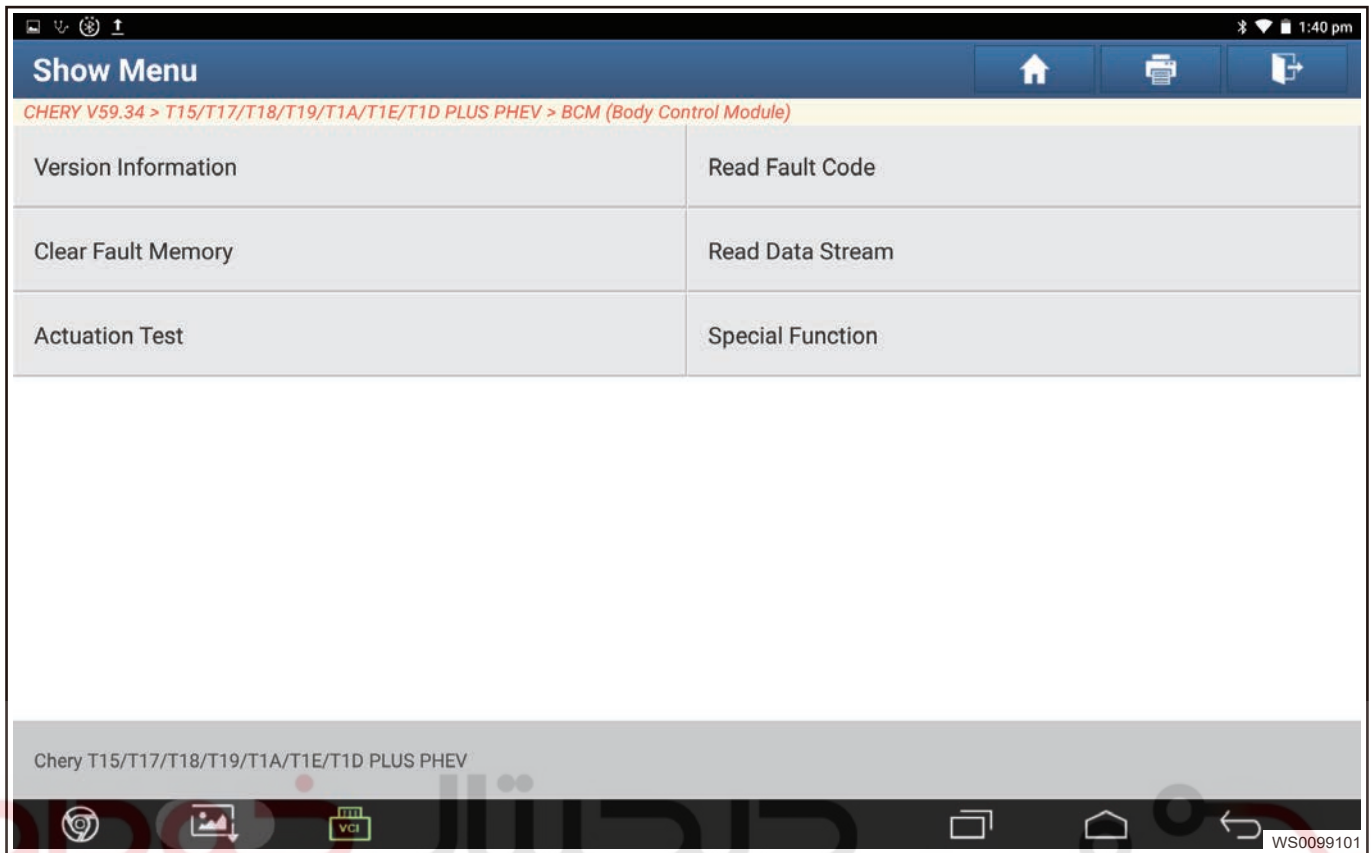
- b. Operate window glass to raise until reaching top manually and lock it for 2 seconds.
- c. Release the switch.
- d. Operate window glass to go down until reaching bottom manually and keep it lock for 2 seconds.
- e. Release the switch.
- f. Try the auto window UP function.

**Window Jam Protection Learning with Diagnostic Tester**

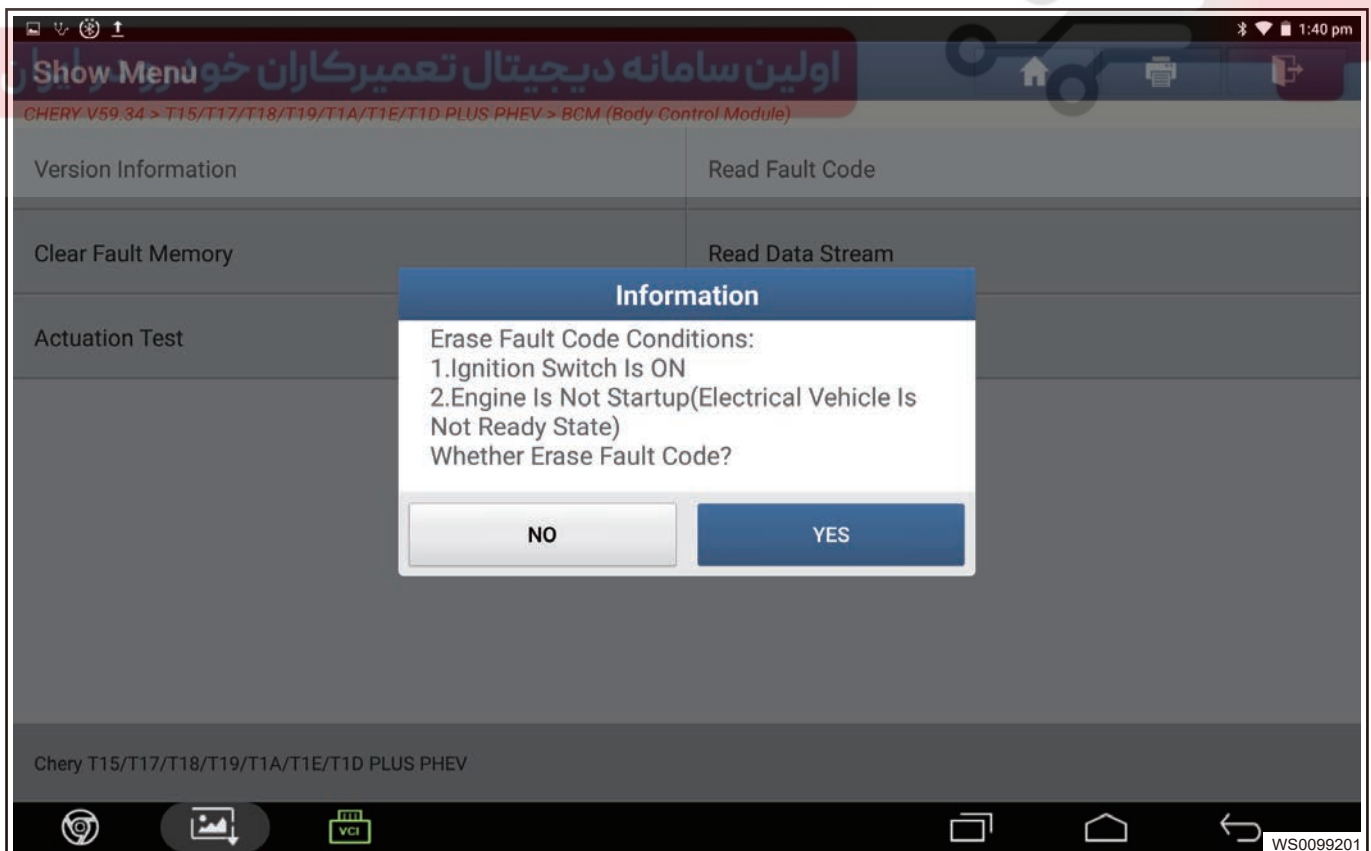
1. Enter diagnostic interface, select “BCM (Body Control Module)” on diagnostic tester interface to enter next interface.



2. Click the “Clear Fault Memory” .

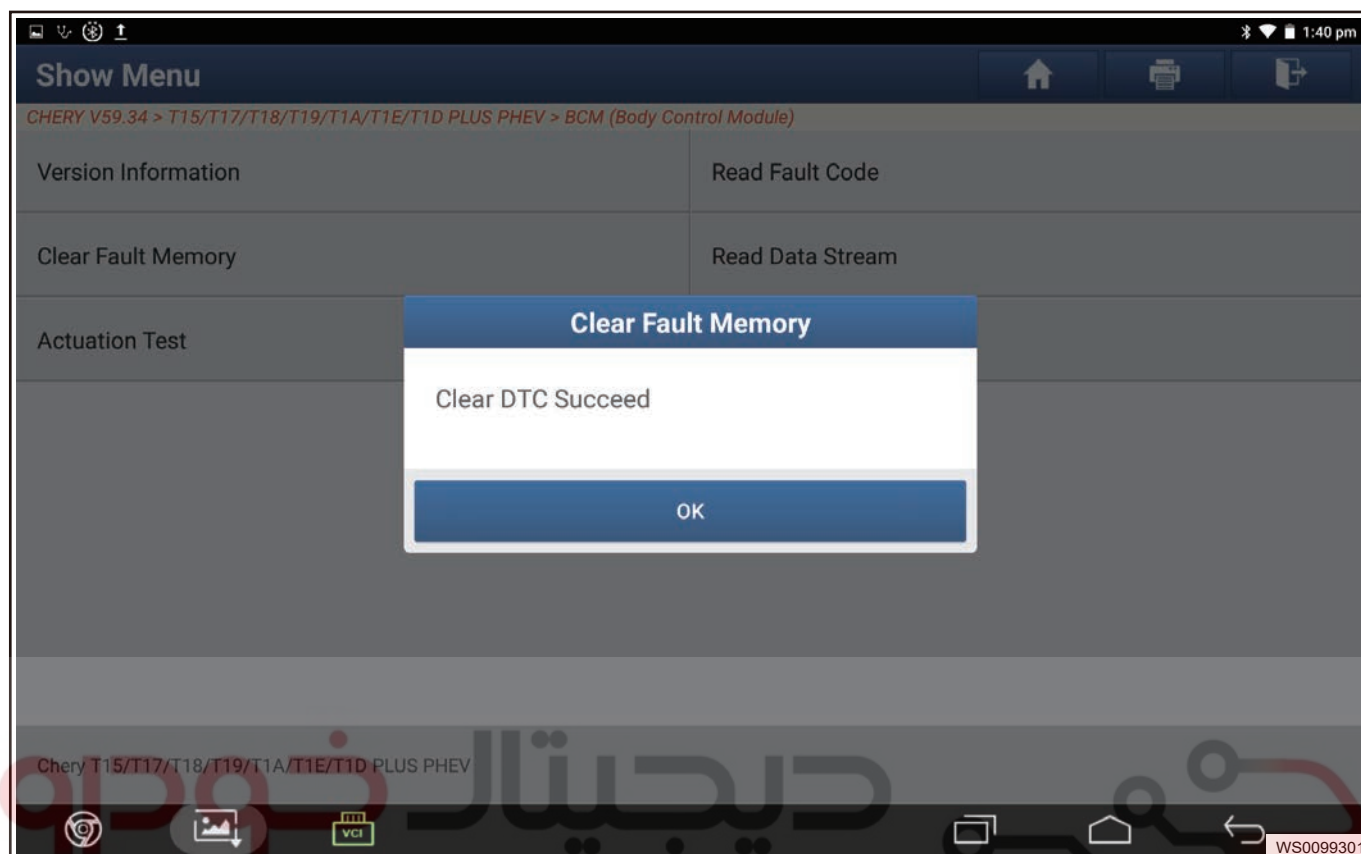


3. Diagnostic tester shows “Erase Fault Code Conditions: 1.Ignition Switch Is ON 2.Engine Is Not Startup(Electrical Vehicle Is Not Ready State)Whether Erase Fault Code?”, click “YES” to enter next screen.

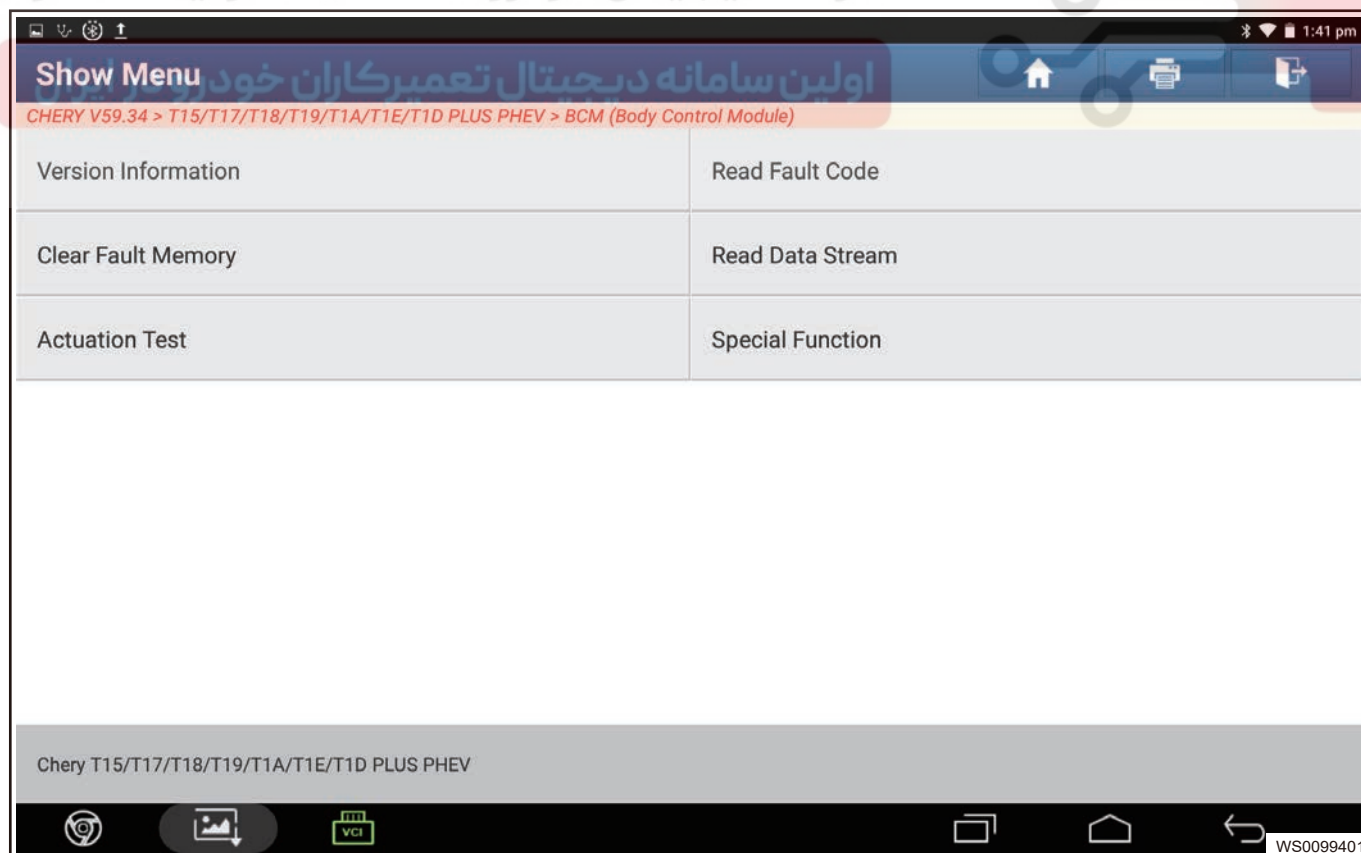


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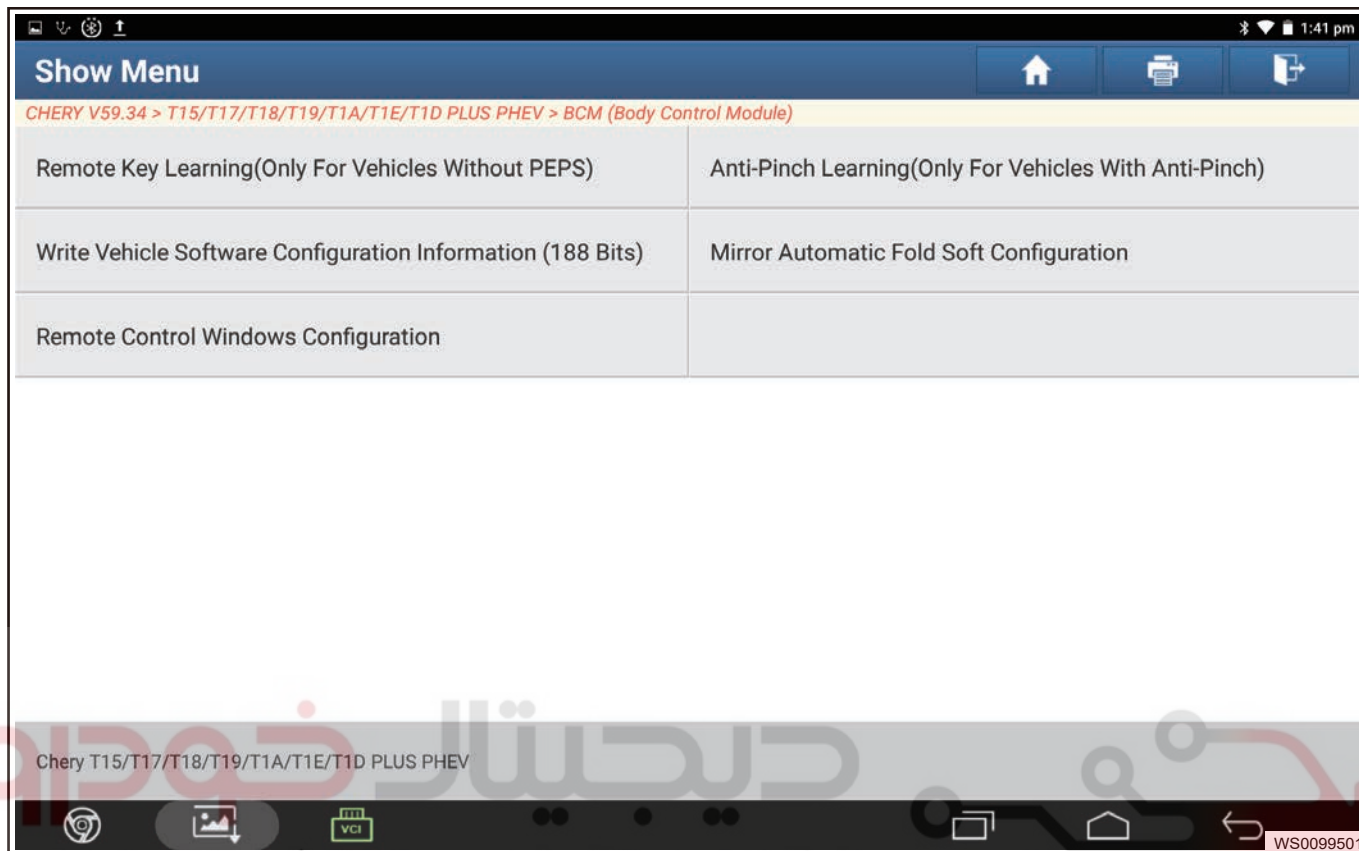
4. Diagnostic tester shows "Clear DTC Succeed" , click "OK" .



5. Select "Special Function" on diagnostic tester interface and click it to enter.



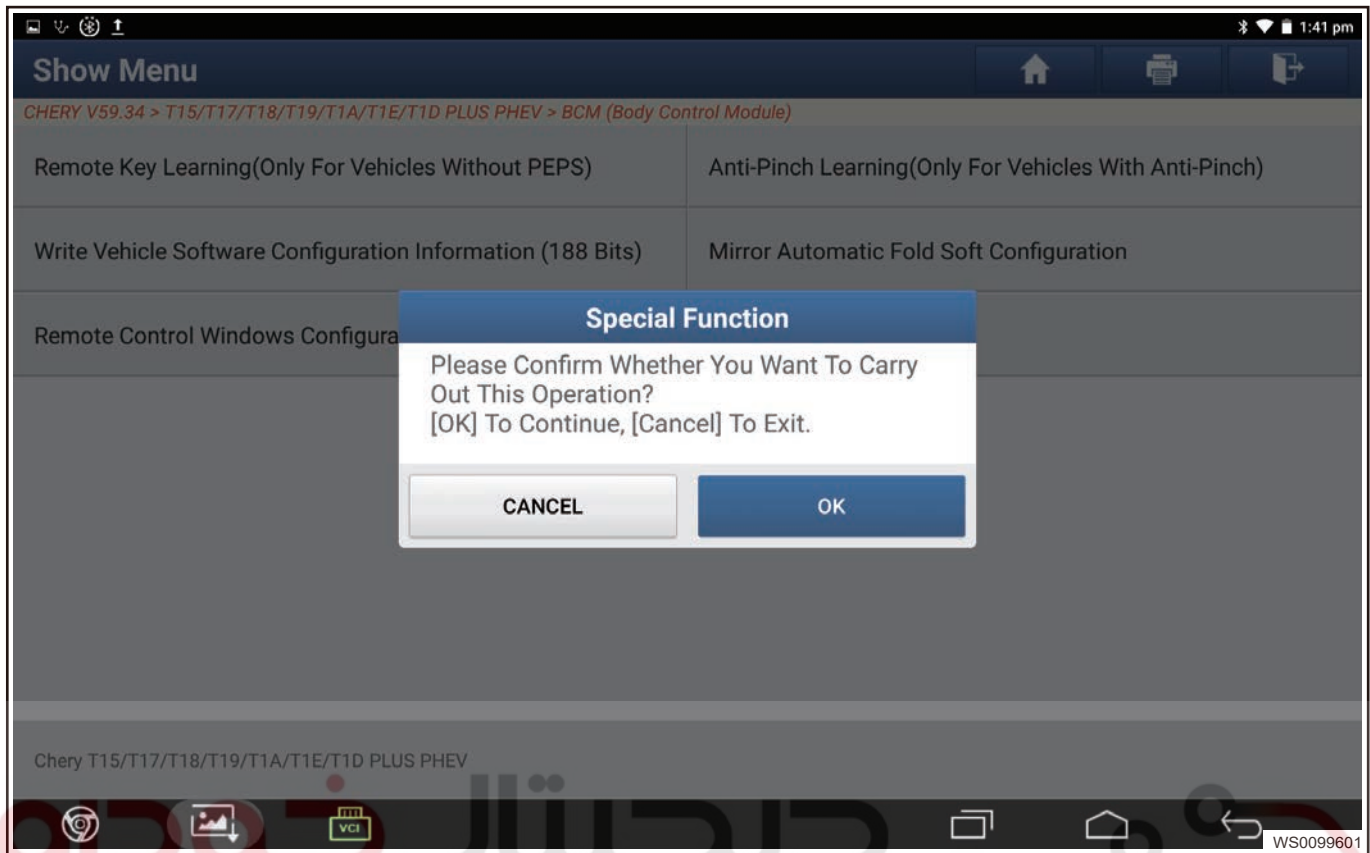
6. Select "Anti-Pinch Learning (only For Vehicles With Anti-Pinch)" on diagnostic tester interface and click it to enter.



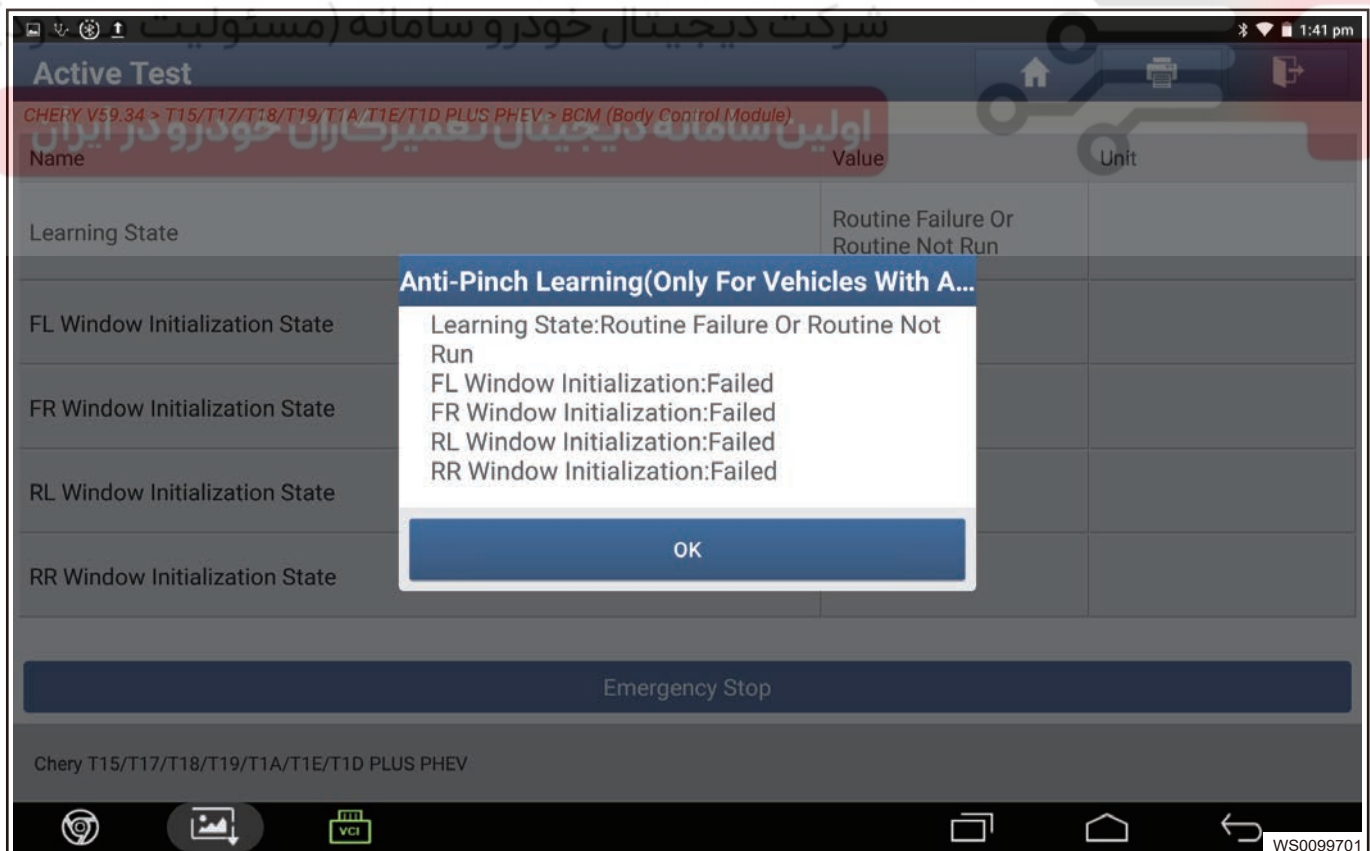
7. Diagnostic tester shows "Please Confirm Whether You Want To Carry Out This Operation?OK To Continue, Cancel To Exit" , click "OK" .

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8. At this time, window jam protection learning will be performed.



9. Window glass self-learning is succeeded.



## Active Test

1. Enter diagnostic interface, select “BCM (Body Control Module)” on diagnostic tester interface to enter next interface.



| Vehicle Configuration   | Vehicle Failure Status     |
|---|----------------------------|
| EBS (Electronic Battery Sensor)                                 | Scanning... (100%)         |
| EMS (Engine Management System) - 1.6T                           | Can't Communicate With It. |
| 7DCT (Transmission Control Unit) - 2.0T                         | Can't Communicate With It. |
| ABS/ESP (Anti-Lock Braking System/Electronic Stability Program) | Can't Communicate With It. |
| EPS (Electronic Power Steering)                                 | Can't Communicate With It. |
| BCM (Body Control Module)                                       | B1000-16                   |
| TPMS (Tire Pressure Monitoring System)                          | OK                         |

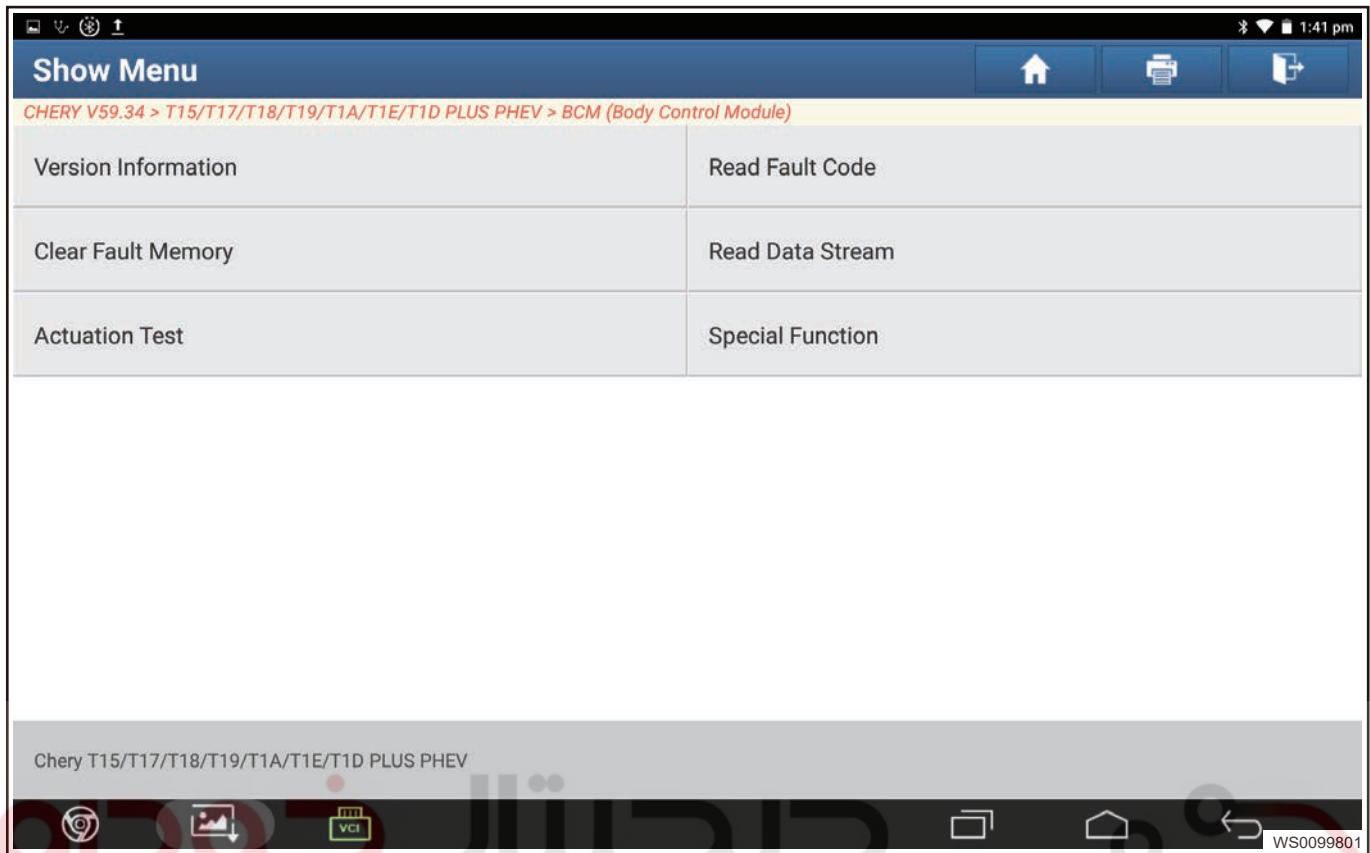
Scanning...

Chery T15/T17/T18/T19/T1A/T1E/T1D PLUS PHEV

WS0099001

2. Enter next interface and click “Actuation Test”.

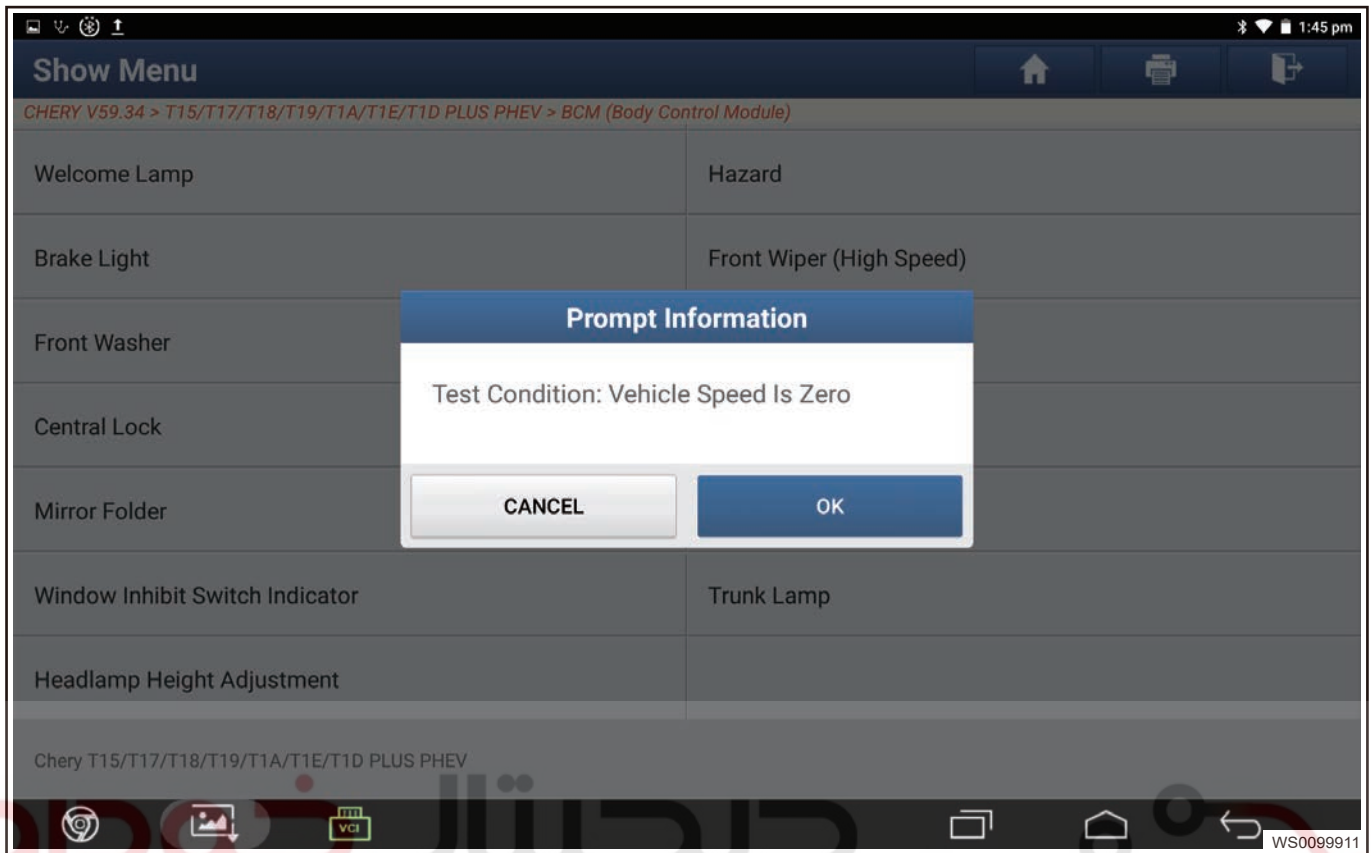
## 33 - WINDSHIELD/WINDOW GLASS



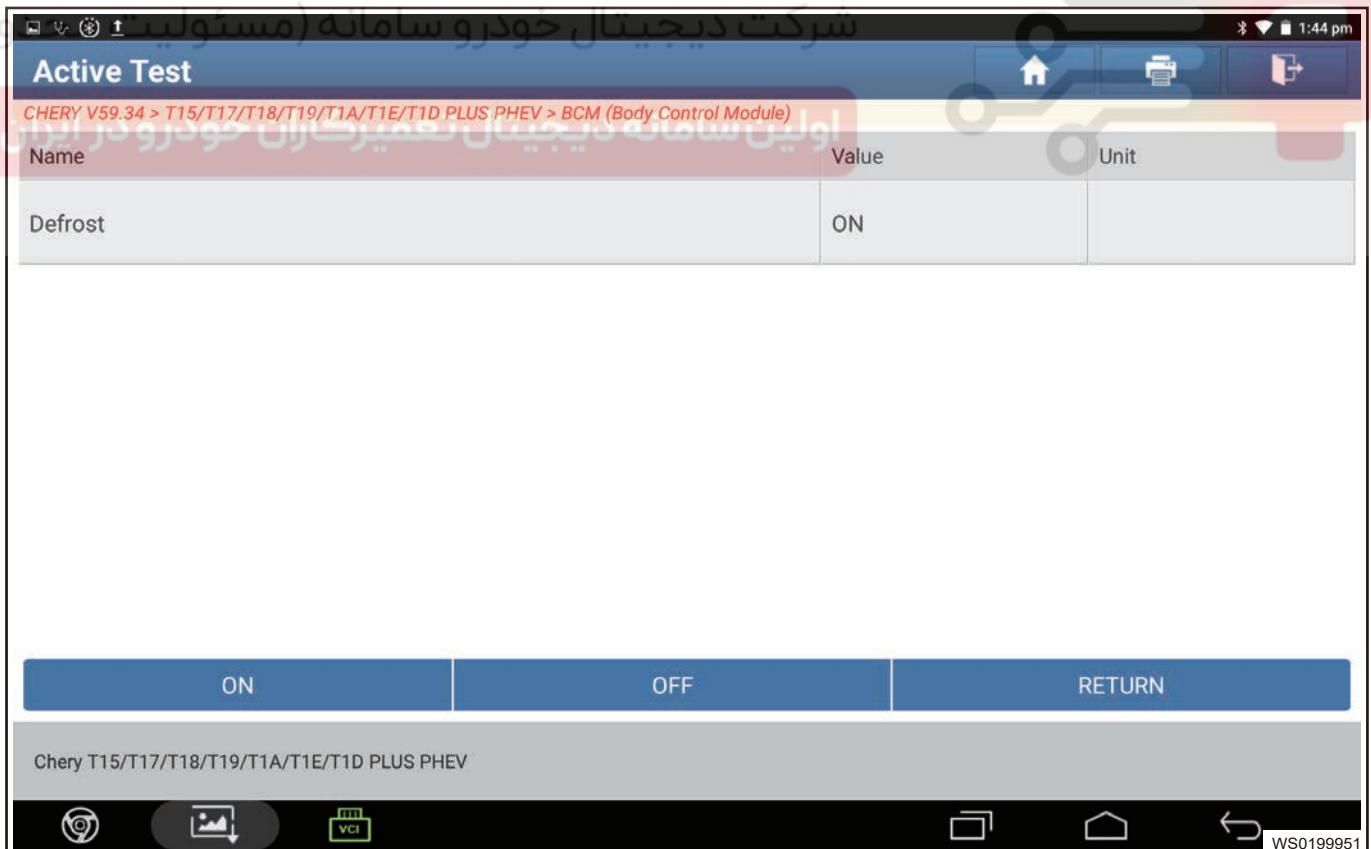
3. Return to the previous page and click “Defrost” .



4. Diagnostic tester interface shows “Test Condition: Vehicle Speed Is Zero” , click “OK” .

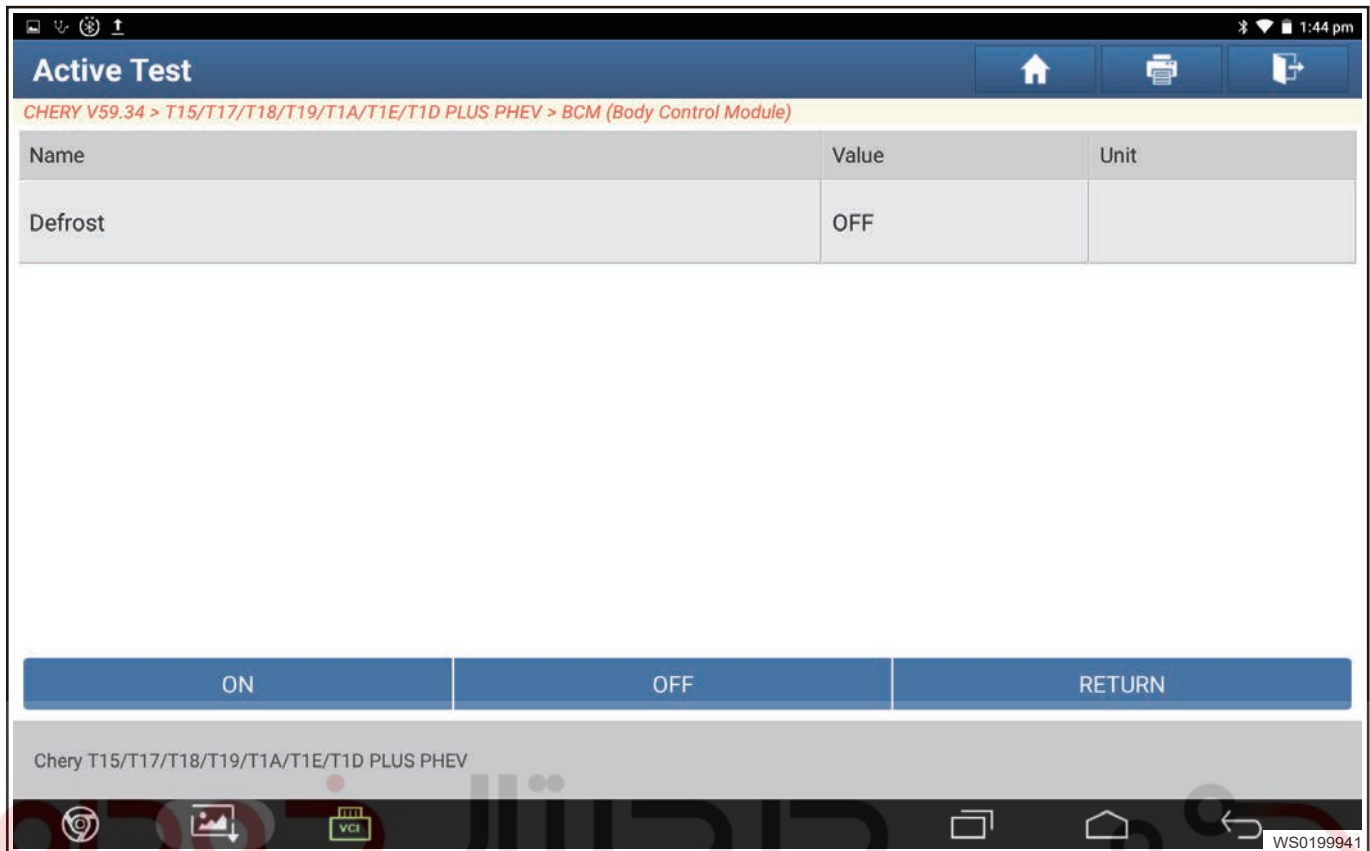


5. Enter next interface and click “ON” , and defroster function of vehicle will be activated.



6. Click “OFF” , and defroster function of vehicle will be deactivated.

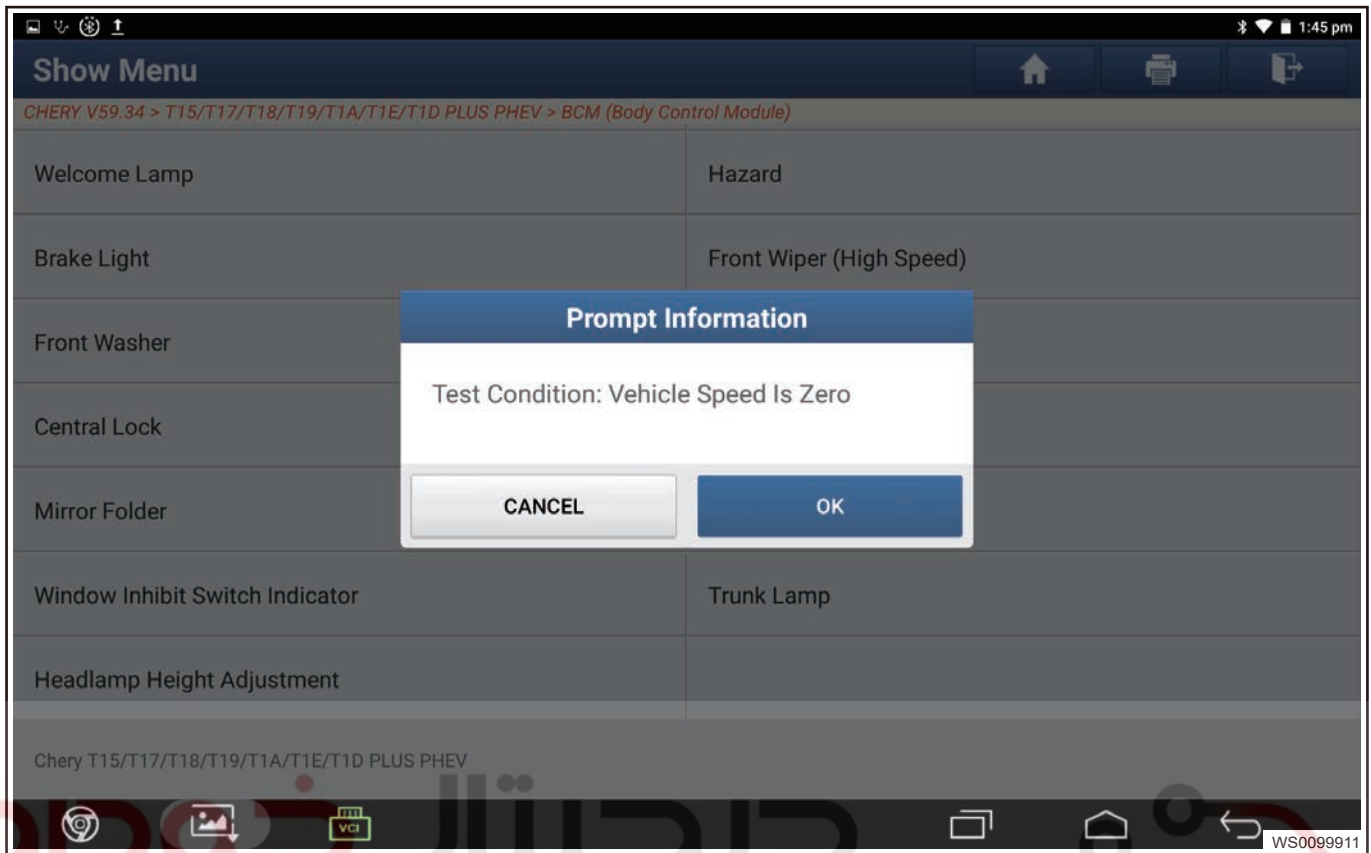
## 33 - WINDSHIELD/WINDOW GLASS



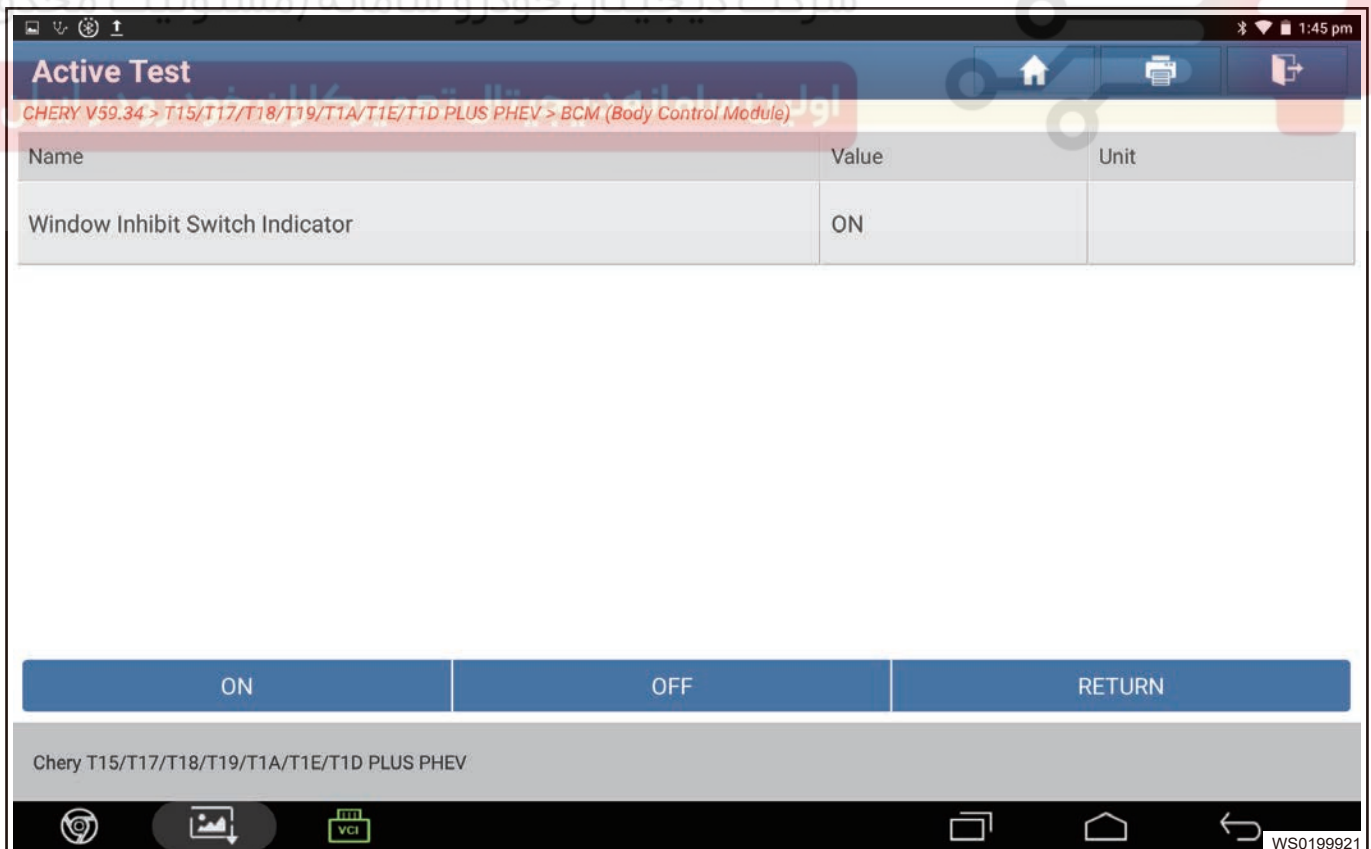
7. Return to the previous page and click “Window Inhibit Switch Indicator” .



8. Diagnostic tester interface shows “Test Condition:Vehicle Speed Is Zero” and click “OK” .



9. Enter next interface and click “ON” , and window regulator disabled switch indicator light will be turned on.



10. Click “OFF” and window regulator disabled switch indicator light will be OFF.



The screenshot displays the 'Active Test' screen of a diagnostic tool. At the top, a blue header bar contains the title 'Active Test' and three icons: a home button, a printer, and a share button. Below the header, a red text string indicates the vehicle model: 'CHERY V59.34 > T15/T17/T18/T19/T1A/T1E/T1D PLUS PHEV > BCM (Body Control Module)'. The main area features a table with three columns: 'Name', 'Value', and 'Unit'. A single row is visible, showing 'Window Inhibit Switch Indicator' with a value of 'OFF'. Below the table, there are three blue buttons labeled 'ON', 'OFF', and 'RETURN'. At the bottom, a grey status bar displays the text 'Chery T15/T17/T18/T19/T1A/T1E/T1D PLUS PHEV' and a 'VCI' icon. The very bottom of the image shows a portion of the Android operating system's navigation bar with standard icons.

| Name                            | Value | Unit |
|---------------------------------|-------|------|
| Window Inhibit Switch Indicator | OFF   |      |

ON OFF RETURN

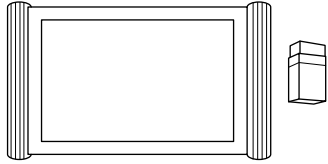
Chery T15/T17/T18/T19/T1A/T1E/T1D PLUS PHEV

## Specifications

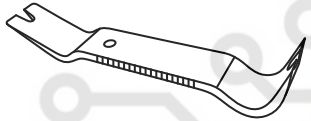
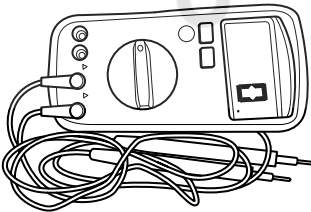
## Torque Specifications

| Description                                  | Torque (N·m) |
|--|--------------|
| Outer Weather Bar Fixing Screw               | 1.0 ± 0.2    |
| Front Door Glass Rear Guide Rail Fixing Bolt | 7 ± 1.0      |
| Power Glass Regulator Fixing Bolt            | 9 ± 1.5      |
| Power Glass Regulator Fixing Nut             | 9 ± 1.5      |
| Rear Door Glass Rear Guide Rail Fixing Screw | 1.5 ± 0.5    |
| Rear Door Glass Rear Guide Rail Fixing Bolt  | 7 ± 1.0      |

**Tool****Special Tool**

| Tool Name                   | Tool Drawing   |
|-----------------------------|--|
| X-431 PAD Diagnostic Tester | <br>RCH000106 |

**General Tool**

| Tool Name           | Tool Drawing   |
|---------------------|--|
| Interior Crow Plate | <br>S00020     |
| Digital Multimeter  | <br>RCH000206 |

## Rear Windshield



Turn on the rear defroster switch, heat the rear defroster heat wire to remove fog, frost or water steam on the rear windshield, gaining clear view. To turn on the rear defroster, it is necessary to turn ENGINE START STOP switch to “ON” and press rear defroster switch. Rear defroster switch indicator comes on, while the indicator on rear defroster switch starts to work. Rear defroster stops operating and the indicator goes off after the rear defroster switch is pressed again.

### Problem Symptoms Table

| Symptom   | Suspected Area            |
|---|---------------------------|
| Rear defroster switch is turned on but does not operate | Fuse                      |
|   | Rear defroster switch     |
|   | Rear defroster wire       |
|   | Wire harness or connector |
|   | Ground                    |

### Diagnosis Tools

Digital Multimeter

#### Hint:

- Troubleshoot electrical malfunctions and wire harness system.
- Look for basic malfunction.
- Measure voltage, current and resistance.

### Diagnostic Help

- Confirm that malfunction is current, and carry out diagnostic test and repair procedures.

- Only use a digital multimeter to measure voltage of electronic system.
- Refer to any Technical Bulletin that may apply to this malfunction.
- Visually check the related wire harness.

## Ground Inspection

Groundings are very important to entire circuit system, which are normal or not can seriously affect the entire circuit system. Ground points are often exposed to moisture, dirt and other corrosive environments. Corrosion (rust) and oxidation may increase load resistance. This case will seriously affect normal operation of circuit. Check the ground points as follows:

1. Remove ground bolt or nut.
2. Check all contact surfaces for tarnish, dirt and rust, etc.
3. Clean as necessary to ensure that contact is in good condition.
4. Reinstall ground bolt or nut securely.
5. Check if any additional accessories interfere with ground circuit.
6. If several wire harnesses are crimped into one ground terminal, check for proper crimp condition. Make sure that all wire harnesses are clean and securely fastened while providing a proper ground path.

## Diagnosis Procedure

### Hint:

Use following procedures to troubleshoot the control system.

**1 Vehicle brought to workshop**

Next

**2 Examine vehicle and check basic items**

Check system power supply voltage, and check that fuse, wire harness and connector are connected normally.

### OK

Standard voltage: Not less than 12 V.

### Result

NG

Check and replace malfunctioning parts

OK

**3 Using a diagnostic tester, read related DTC and data stream information**

### Result

| Result     | Go to |
|------------|-------|
| No DTC     | A     |
| DTC occurs | B     |

## 33 - WINDSHIELD/WINDOW GLASS

A

Perform troubleshooting procedure without DTCs according to malfunction symptom

B

4

Troubleshoot according to DTCs troubleshooting procedure

## Result

| Result                  | Go to |
|-------------------------|-------|
| Problem is not resolved | A     |
| Problem is resolved     | B     |

A

Return to procedure 1 and troubleshoot the process again

B

5

According to window system malfunction repair completion inspection and delivery, confirm that malfunction is resolved.

## Result

| Result                           | Go to |
|----------------------------------|-------|
| Delivery inspection is failed    | A     |
| Delivery inspection is qualified | B     |

A

Return to procedure 1 and troubleshoot the process again

B

6

Finished

## DTC Diagnosis Procedure

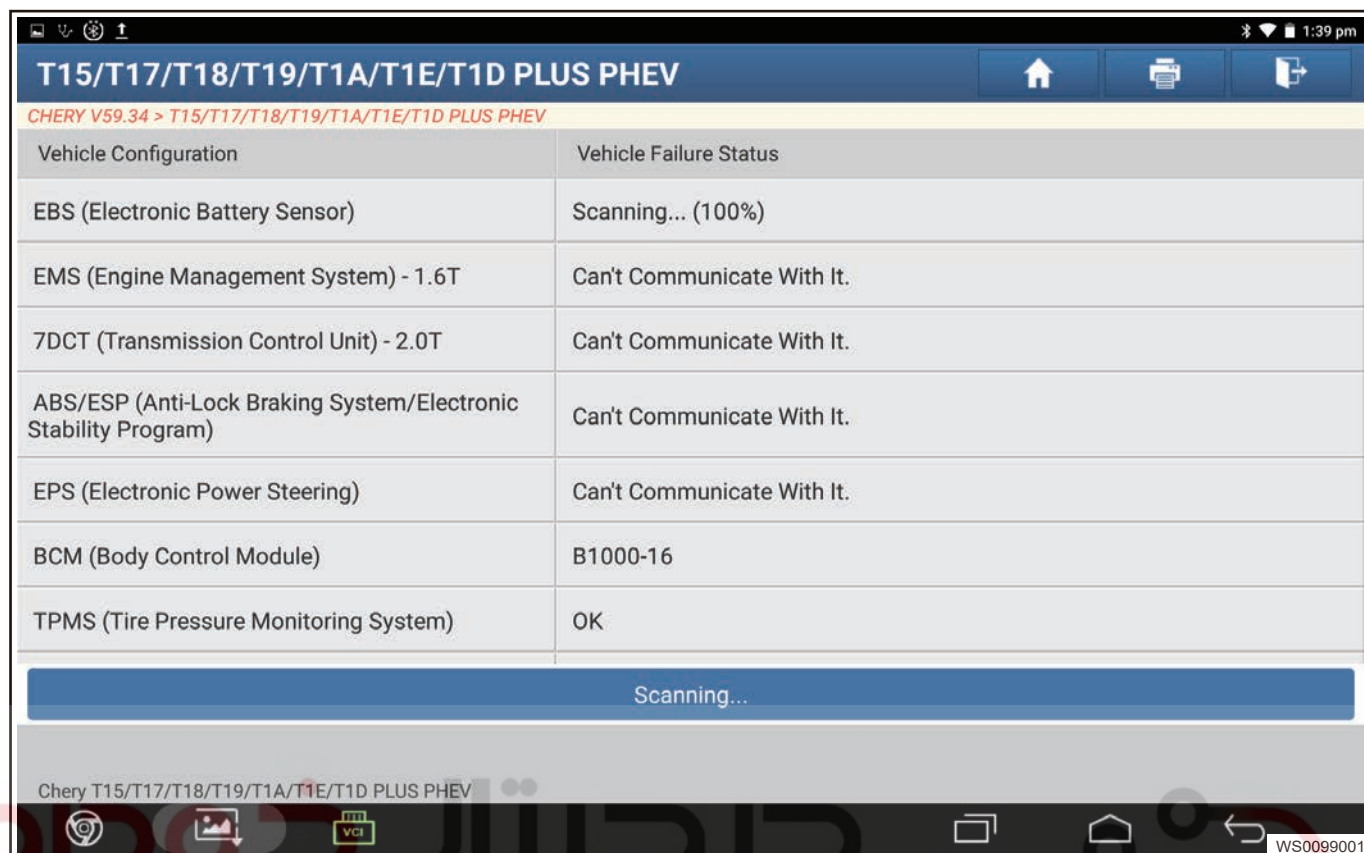
1

Use diagnostic tester to perform active test for defroster function.

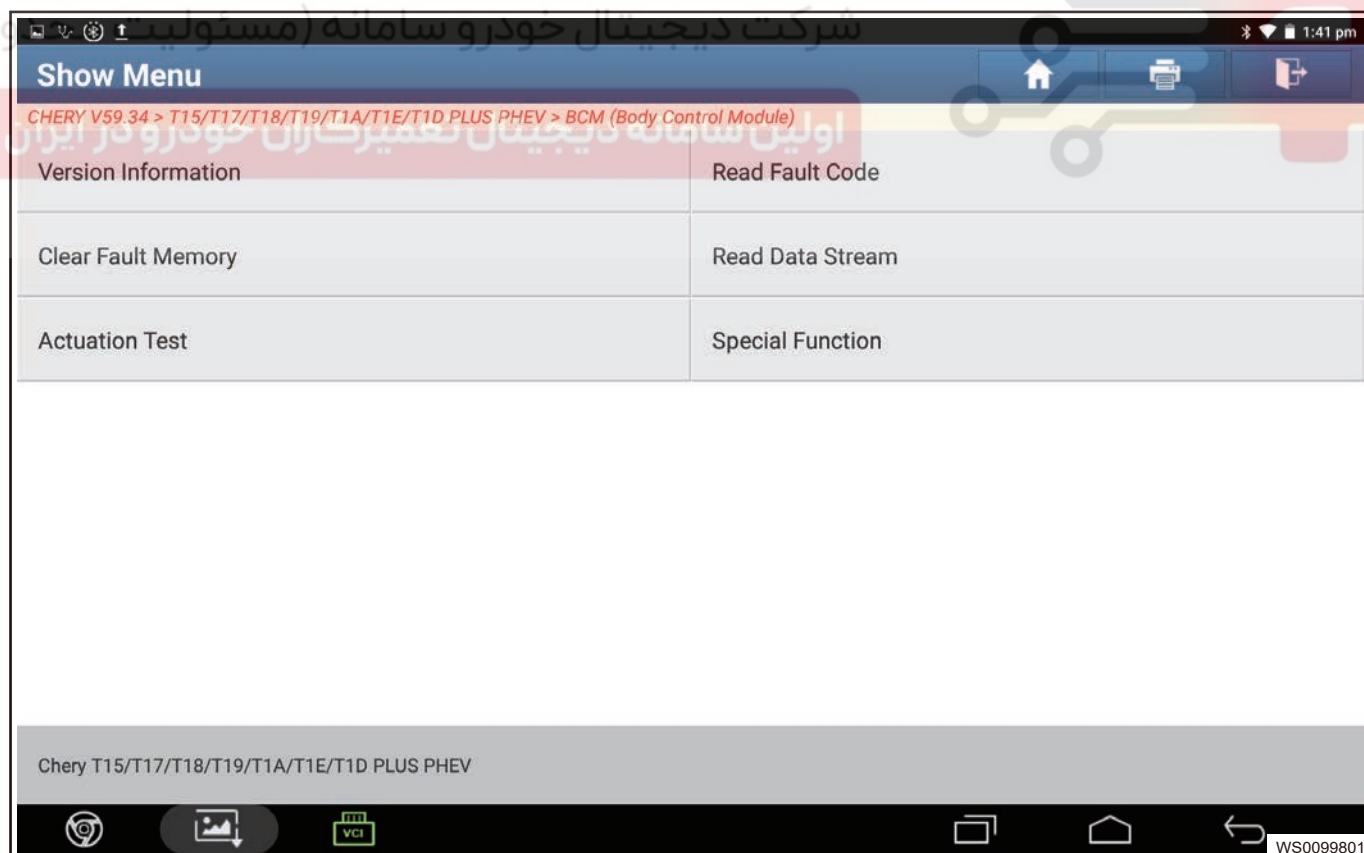
(a) Turn ENGINE START STOP switch to "ON" .

(b) Connect diagnostic tester and enter next interface and click "BCM (Body Control Module)" .



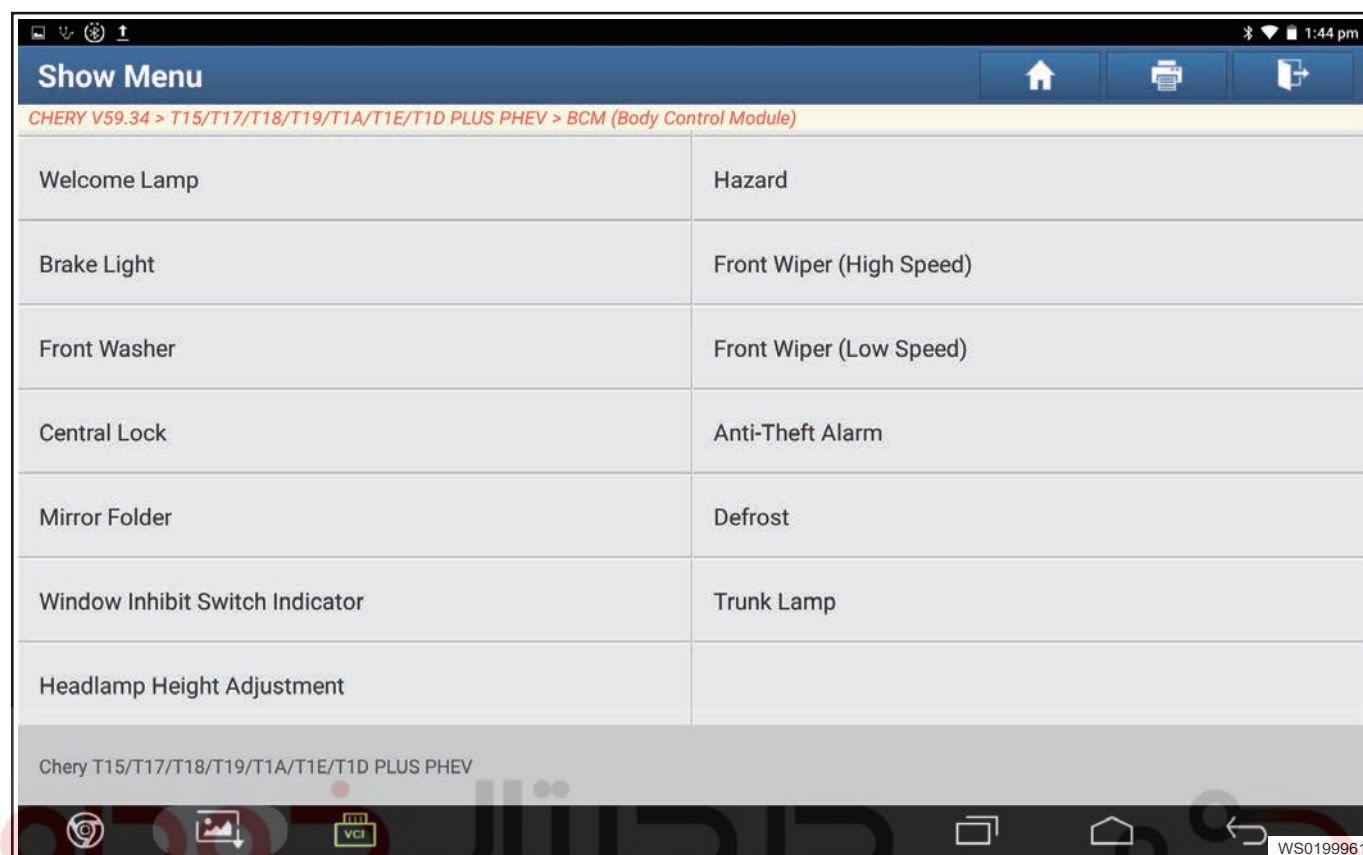


(c) Enter next interface and click “Actuation Test” .

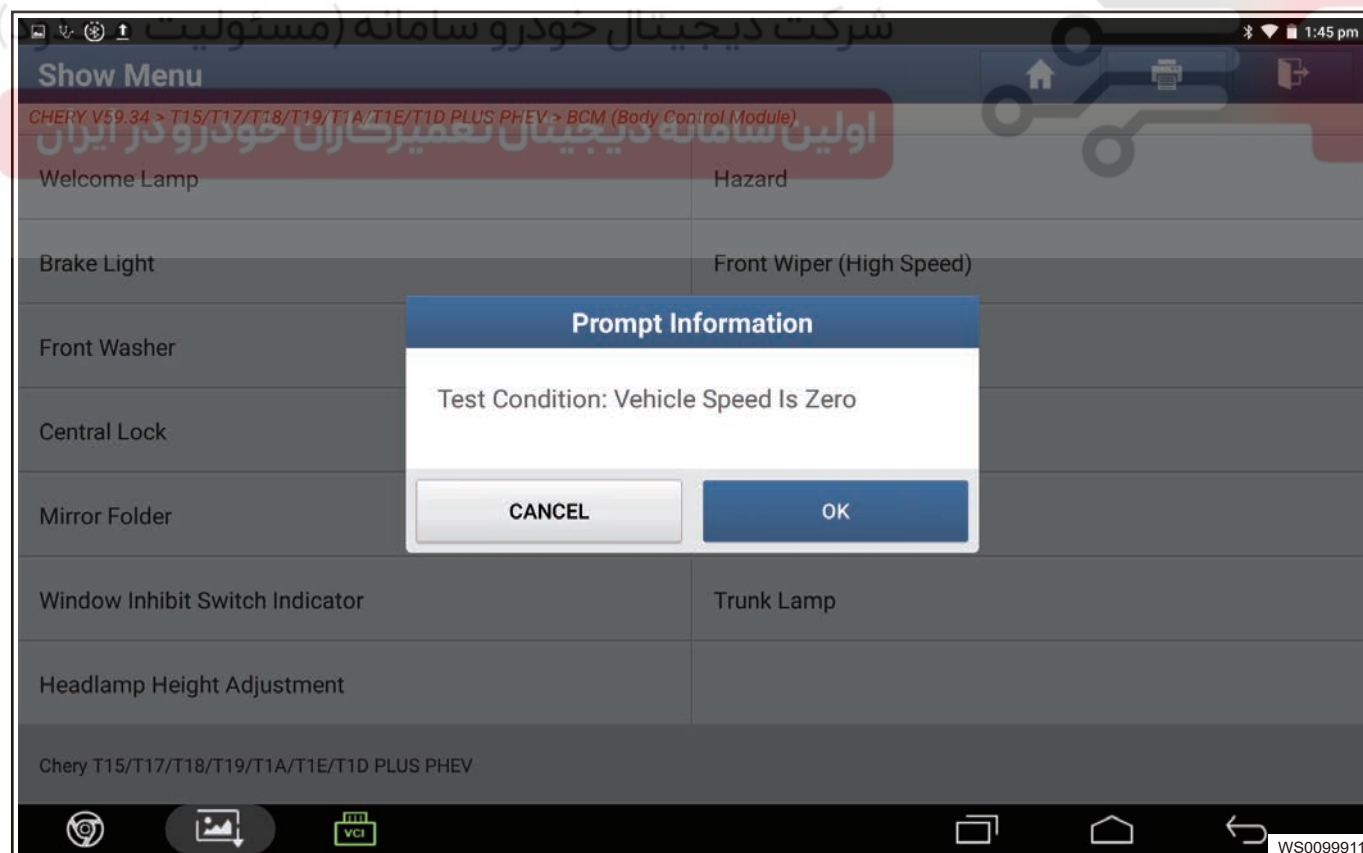


(d) Enter the next page and click “Defrost” .

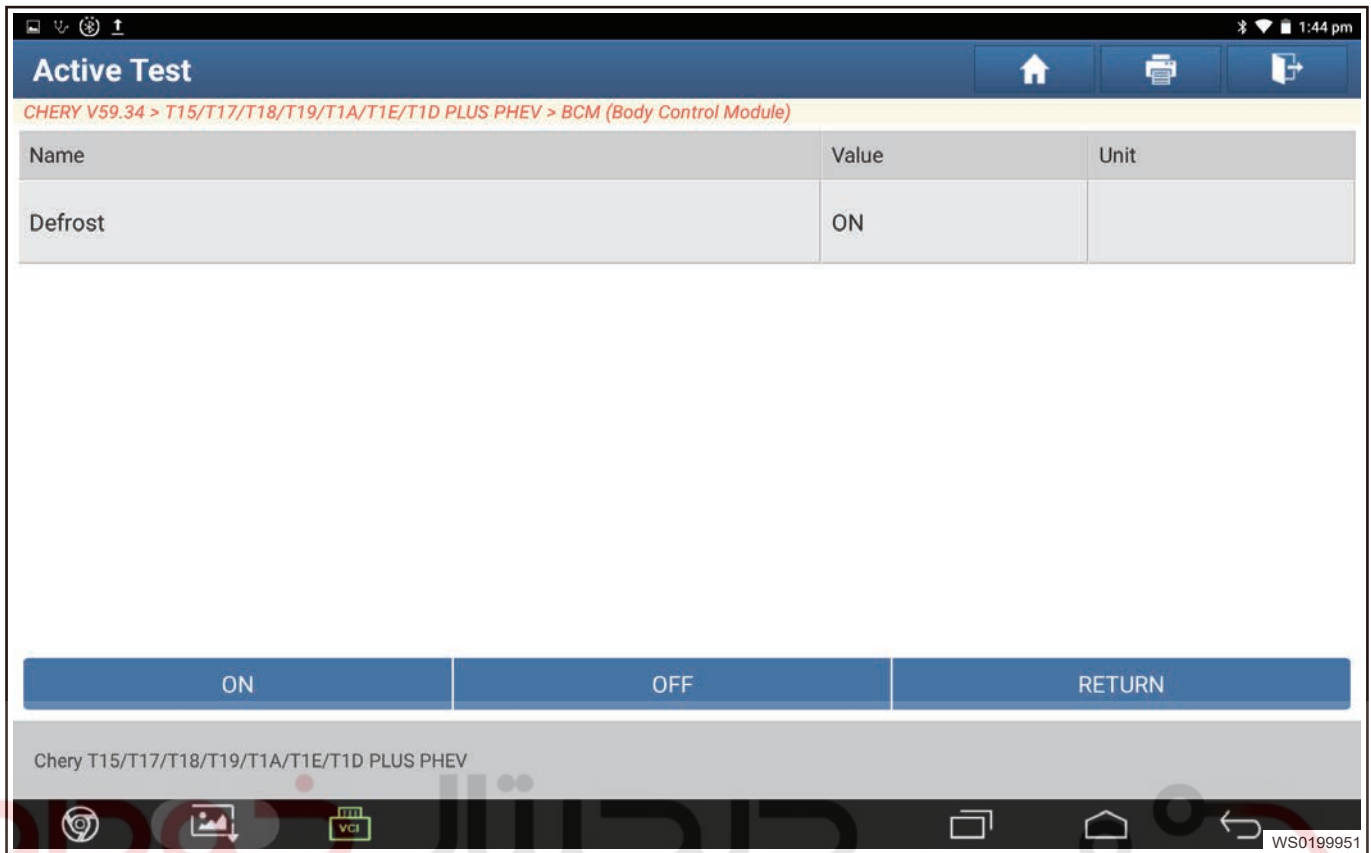
## 33 - WINDSHIELD/WINDOW GLASS



(e) Diagnostic tester interface shows “Test Condition:Vehicle Speed Is Zero” .



(f) Enter next interface and click “ON” , and defroster function of vehicle will be activated.



(g) Click “OFF”, and defroster function of vehicle will be deactivated.



OK

Check defroster control circuit

## 33 - WINDSHIELD/WINDOW GLASS

NG

**2 Check control circuit fuse**

- (a) Turn ENGINE START STOP switch to "OFF" .  
 (b) Using ohm band of multimeter, check if fuses RF24 (7.5 A) and RF15 (30 A) are normal.

NG

**Replace fuse**

OK

**3 Check rear defroster relay**

- (a) Remove rear defroster relay from instrument panel fuse and relay box.  
 (b) Check the rear defroster relay.

| Multimeter Connection Terminal | Condition   | Specified Condition |
|--------------------------------|---|---------------------|
| Terminal 3 - Terminal 5        | When battery voltage is not applied between terminal 1 and terminal 2 | $\infty$            |
|                                | When battery voltage is applied between terminal 2 and terminal 1     | $\leq 1 \Omega$     |

NG

**Replace the rear defroster relay**

OK

**4 Check ground**

- (a) Turn ENGINE START STOP switch to "OFF" .  
 (b) Disconnect negative battery cable, and check rear defroster and Body Control Module (BCM) ground points.

NG

**Repair and replace ground point.**

OK

**5 Check rear defroster control circuit**

- (a) Turn ENGINE START STOP switch to "OFF" .  
 (b) Disconnect the instrument panel fuse and relay box connector and Body Control Module (BCM) connector B-033.

- (c) Using ohm band of multimeter, check for continuity between instrument panel fuse and relay box (29) - B-033 (129).

OK

| Multimeter Connection                                  | Condition                      | Specified Condition |
|--|--------------------------------|---------------------|
| Instrument panel fuse and relay box (29) - B-033 (129) | ENGINE START STOP switch "OFF" | $\leq 1 \Omega$     |

NG

Repair or replace control circuit wire harness and connector.

OK

#### 6 Check rear defroster actuation circuit

- (a) Turn ENGINE START STOP switch to "OFF" .  
 (b) Remove rear defroster relay RRLY 03 and rear defroster positive T-004.  
 (c) Using ohm band of multimeter, check for continuity between instrument panel fuse and relay box (31) and T-004 (1).

OK

| Multimeter Connection                                | Condition                      | Specified Condition |
|--|--------------------------------|---------------------|
| Instrument panel fuse and relay box (31) - T-004 (1) | ENGINE START STOP switch "OFF" | $\leq 1 \Omega$     |

NG

Repair or replace actuation circuit wire harness and connector.

OK

#### 7 Check rear defroster glass

- (a) Turn ENGINE START STOP switch to "OFF" , disconnect the negative battery cable.  
 (b) Disconnect rear defroster positive T-004 and negative T-019.



## 33 - WINDSHIELD/WINDOW GLASS

- (c) Using ohm band of multimeter, check for continuity between T-004 (1) and T-019 (1).

**OK**

| Multimeter Connection | Condition                      | Specified Condition |
|-----------------------|--------------------------------|---------------------|
| T-004 (1) - T-019 (1) | ENGINE START STOP switch "OFF" | $\leq 1 \Omega$     |

OK

**Replace BCM assembly.**

NG

**Replace rear defroster glass assembly.**

دیجیتال خودرو

شرکت دیجیتال خودرو سامانه (مسئولیت محدود)

اولین سامانه دیجیتال تعمیرکاران خودرو در ایران



## DIAGNOSIS & TESTING

### Problem Symptoms Table

**Hint:**

- Use symptoms table below to help determine cause of problem. Check each suspected area in sequence. Repair, replace or adjust faulty components as necessary.

| Symptom  | Suspected Area                                   |
|--|--|
| Driver side/passenger side power window glass cannot be operated with driver side glass regulator switch | Power supply, fuse                               |
|  | Driver side glass regulator switch               |
|  | Driver side/passenger side power glass regulator |
|  | Wire harness or connector                        |
|  | Body Control Module (BCM)                        |
| Passenger side power window glass cannot be operated with passenger side glass regulator control switch  | Power supply, fuse                               |
|  | Passenger side power glass regulator switch      |
|  | Passenger side power glass regulator             |
|  | Wire harness or connector                        |
|  | Body Control Module (BCM)                        |
| Power window glass has intermittent problem  | Ground   |
|  | Wire harness or connector                        |

### Diagnostic Help

- Connect diagnostic tester and make it communicate with vehicle electronic module through data network.
- Confirm that malfunction is current, and carry out diagnostic test and repair procedures.
- If Diagnostic Trouble Code (DTC) cannot be cleared, it indicates that there is a current malfunction.
- Only use a digital multimeter to measure voltage of electronic system.
- Refer to any Technical Bulletin that applied to the malfunction.
- Visually check the related wire harness.
- Check and clean all BCM system grounds related to the latest DTC.
- If numerous trouble codes are set, refer to circuit diagram and look for any common ground circuit or power supply circuit applied to DTC.

### Intermittent DTC Troubleshooting

**If malfunction is intermittent, perform the followings:**

- Check if connector is loose.
- Check if wire harness is worn, pierced, pinched or partially broken.
- Wiggle related wire harness and connector and observe if signal in related circuit is interrupted.
- If possible, try to duplicate conditions under which DTC was set.
- Look for data that has changed or DTC to reset during wiggling test.
- Check for broken, bent, protruded or corroded terminals.

## 33 - WINDSHIELD/WINDOW GLASS

- Inspect wheel speed sensors and mounting areas for damage, foreign matter, etc. that will cause incorrect signals.
- Check and clean all wire harness connectors and ground parts related to DTC.
- If multiple trouble codes were set, refer to circuit diagrams to look for any common ground circuit or power supply circuit applied to DTC.
- Refer to any Technical Bulletin that may apply to this malfunction.

## Ground Inspection

Ground points are very important to the proper operation of circuits. Ground points are often exposed to moisture, dirt and other corrosive environments. Corrosion (rust) may increase load resistance. This situation may change the way in which a circuit operates. Circuits are very sensitive to proper grounding. A loose or corroded ground can seriously affect the control circuit. Check the ground points as follows:

- Remove ground bolt or nut.
- Check all contact surfaces for tarnish, dirt and rust, etc.
- Clean as necessary to ensure that contact is in good condition.
- Reinstall ground bolt or nut securely.
- Check if any additional accessories interfere with ground circuit.
- If several wire harnesses are crimped into one ground terminal, check for proper crimp condition. Make sure that all wire harnesses are clean and securely fastened while providing a proper ground path.

## Diagnosis Procedure

### Hint:

Use following procedures to troubleshoot the window glass control system.

|   |                             |
|---|-----------------------------|
| 1 | Vehicle brought to workshop |
|---|-----------------------------|

Next

|   |                                       |
|---|---------------------------------------|
| 2 | Examine vehicle and check basic items |
|---|---------------------------------------|

Check system power supply voltage, and check that fuse, wire harness and connector are connected normally.

### OK

Standard voltage: Not less than 12 V.

### Result

|    |  |
|----|--|
| NG | Check and replace malfunctioning parts |
|----|--|

OK

|   |   |
|---|---|
| 3 | Using a diagnostic tester, read related DTC and data stream information |
|---|---|

**Result**

| Result     | Go to |
|------------|-------|
| No DTC     | A     |
| DTC occurs | B     |

A

Perform troubleshooting procedure without DTCs according to malfunction symptom

B

4

Troubleshoot according to DTCs troubleshooting procedure

**Result**

| Result                  | Go to |
|-------------------------|-------|
| Problem is not resolved | A     |
| Problem is resolved     | B     |

A

Return to procedure 1 and troubleshoot the process again

B

5

According to window glass system malfunction repair completion inspection and delivery, confirm that malfunction is resolved

**Result**

| Result                           | Go to |
|----------------------------------|-------|
| Delivery inspection is failed    | A     |
| Delivery inspection is qualified | B     |

A

Return to procedure 1 and troubleshoot the process again

B

6

Finished

**DIAGNOSIS & TEST****Diagnostic Trouble Code (DTC) Chart**

| DTC      | DTC  |
|----------|--|
| B100C-13 | Front Left Window Up Control Circuit-Circuit Open              |
| B100C-71 | Front Left Window Up Control Circuit-Actuator Stuck            |
| B100D-13 | Front Left Window Down Control Circuit-Circuit Open            |
| B100D-71 | Front Left Window Down Control Circuit-Actuator Stuck          |
| B100E-13 | Front Right Window Up Control Circuit-Circuit Open             |
| B100E-71 | Front Right Window Up Control Circuit-Actuator Stuck           |
| B100F-13 | Front Right Window Down Control Circuit-Circuit Open           |
| B100F-71 | Front Right Window Down Control Circuit-Actuator Stuck         |
| B1010-13 | Rear Left Window Up Control Circuit-Circuit Open               |
| B1010-71 | Rear Left Window Up Control Circuit-Actuator Stuck             |
| B1011-13 | Rear Left Window Down Control Circuit-Circuit Open             |
| B1011-71 | Rear Left Window Down Control Circuit-Actuator Stuck           |
| B1012-13 | Rear Right Window Up Control Circuit-Circuit Open              |
| B1012-71 | Rear Right Window Up Control Circuit-Actuator Stuck            |
| B1013-13 | Rear Right Window Down Control Circuit-Circuit Open            |
| B1013-71 | Rear Right Window Down Control Circuit-Actuator Stuck          |
| B1021-17 | Anti-pinch Module Power Supply-Circuit Voltage Above Threshold |
| B1021-16 | Anti-pinch Module Power Supply-Circuit Voltage Below Threshold |
| B1022-71 | FL Window Button-Actuator Stuck                                |
| B1023-71 | FR Window Button-Actuator Stuck                                |
| B1033-71 | RL Window Button-Actuator Stuck                                |



## 33 - WINDSHIELD/WINDOW GLASS

| DTC      | DTC   |
|----------|---|
| B1025-71 | RR Window Button-Actuator Stuck                               |
| B1026-71 | Passenger FR Window Button-Actuator Stuck                     |
| B1034-71 | Passenger RL Window Button-Actuator Stuck                     |
| B1028-71 | Passenger RR Window Button Short-Actuator Stuck               |
| B1029-71 | FL Window Relay-Actuator Stuck                                |
| B102A-71 | FR Window Relay-Actuator Stuck                                |
| B102B-71 | RL Window Relay-Actuator Stuck                                |
| B102C-71 | RR Window Relay-Actuator Stuck                                |
| B102D-96 | Anti-pinch Module Controller-Component Internal Failure       |
| B102E-86 | FL Window Motor Position Signal-Signal Invalid                |
| B102F-86 | FR Window Motor Position Signal-Signal Invalid                |
| B1030-86 | RL Window Motor Position Signal-Signal Invalid                |
| B1031-86 | RR Window Motor Position Signal-Signal Invalid                |
| B1032-87 | Lost Communication With Anti-pinch Module MCU-Missing Message |

## DTC Diagnosis Procedure

|     |          |  |
|-----|----------|--|
| DTC | B1021-17 | Anti-pinch Module Power Supply-Circuit Voltage Above Threshold |
| DTC | B1021-16 | Anti-pinch Module Power Supply-Circuit Voltage Below Threshold |
| DTC | B102D-96 | Anti-pinch Module Controller-Component Internal Failure        |

## Description

| DTC      | DTC Definition   | DTC Detection Condition                               | Possible Cause   |
|----------|--|---|--|
| B1021-17 | Anti-pinch Module Power Supply-Circuit Voltage Above Threshold | ENGINE START STOP switch "OFF", engine is not running | <ul style="list-style-type: none"> <li>Circuit voltage below threshold</li> <li>Circuit voltage above threshold</li> <li>Component internal fault</li> </ul> |
| B1021-16 | Anti-pinch Module Power Supply-Circuit Voltage Below Threshold |   |  |
| B102D-96 | Anti-pinch Module Controller-Component Internal Failure        |   |  |

## DTC Confirmation Procedure

Confirm that battery voltage is not less than 12 V before performing the following procedures.

## 33 - WINDSHIELD/WINDOW GLASS

- Turn ENGINE START STOP switch to OFF.
- Connect the diagnostic tester (the latest software).
- Start engine and warm it up, and then read DTC again. If DTC is detected, malfunction is current.
- If DTC is not detected, malfunction is intermittent.

**Hint:**

When performing circuit diagnosis and test, always refer to the circuit diagram for specific circuit and component information.

|          |                              |
|----------|------------------------------|
| <b>1</b> | <b>Check battery voltage</b> |
|----------|------------------------------|

- (a) Connect negative battery cable, and turn ENGINE START STOP switch to ON to make engine run normally.
- (b) Using voltage band of multimeter, check the power of battery.

| Multimeter Connection        | Condition                        | Specified Condition |
|------------------------------|----------------------------------|---------------------|
| Battery (+) -<br>Battery (-) | ENGINE START STOP switch<br>"ON" | $\geq 12V$          |

NG

|                                      |
|--------------------------------------|
| <b>Check battery charging system</b> |
|--------------------------------------|

OK

|          |   |
|----------|---|
| <b>2</b> | <b>Check wire harness and connector</b> |
|----------|---|

- (a) Disconnect negative battery cable, and turn ENGINE START STOP switch to OFF.
- (b) Disconnect body control module connectors B-040 and B-043.
- (c) Using ohm band of multimeter, check for continuity between B-040 (310) and ground, B-043 (217) and ground.

| Multimeter Connection   | Condition                         | Specified Condition |
|-------------------------|-----------------------------------|---------------------|
| B-040 (310) -<br>Ground | ENGINE START STOP switch<br>"OFF" | $\infty$            |
| B-043 (217) -<br>Ground | ENGINE START STOP switch<br>"OFF" | $\infty$            |

- (d) Using ohm band of multimeter, check for continuity between B-040 (310) and battery (+), B-043 (217) and battery (+).

| Multimeter Connection     | Condition                      | Specified Condition |
|---------------------------|--------------------------------|---------------------|
| B-040 (310) - Battery (+) | ENGINE START STOP switch "OFF" | $\leq 1 \Omega$     |
| B-043 (217) - Battery (+) | ENGINE START STOP switch "OFF" | $\leq 1 \Omega$     |

OK

Replace BCM

NG

Replace wire harness and connector

|     |          |   |
|-----|----------|---|
| DTC | B100C-13 | Front Left Window Up Control Circuit-Circuit Open     |
| DTC | B100C-71 | Front Left Window Up Control Circuit-Actuator Stuck   |
| DTC | B100D-13 | Front Left Window Down Control Circuit-Circuit Open   |
| DTC | B100D-71 | Front Left Window Down Control Circuit-Actuator Stuck |
| DTC | B1022-71 | FL Window Button-Actuator Stuck                       |
| DTC | B1029-71 | FL Window Relay-Actuator Stuck                        |
| DTC | B102E-86 | FL Window Motor Position Signal-Signal Invalid        |

#### Description

| DTC      | DTC Definition  | DTC Detection Condition                             | Possible Cause  |
|----------|---|---|---|
| B100C-13 | Front Left Window Up Control Circuit-Circuit Open     | ENGINE START STOP switch "OFF", engine does not run | <ul style="list-style-type: none"> <li>Ground</li> <li>Line connector</li> <li>Glass regulator switch</li> <li>Glass regulator motor</li> <li>BCM module</li> <li>Jam protection learning is not performed</li> </ul> |
| B100C-71 | Front Left Window Up Control Circuit-Actuator Stuck   |   |   |
| B100D-13 | Front Left Window Down Control Circuit-Circuit Open   |   |   |
| B100D-71 | Front Left Window Down Control Circuit-Actuator Stuck |   |   |
| B1022-71 | FL Window Button-Actuator Stuck                       |   |   |
| B1029-71 | FL Window Relay-Actuator Stuck                        |   |   |

#### DTC Confirmation Procedure

Confirm that battery voltage is not less than 12 V before performing the following procedures.

## 33 - WINDSHIELD/WINDOW GLASS

- Turn ENGINE START STOP switch to OFF.
- Connect the diagnostic tester (the latest software).
- Start engine and warm it up, and then read DTC again. If DTC is detected, malfunction is current.
- If DTC is not detected, malfunction is intermittent.

**Hint:**

When performing circuit diagnosis and test, always refer to the circuit diagram for specific circuit and component information.

**1 Check ground point**

- (a) Disconnect negative battery cable, and turn ENGINE START STOP switch to OFF.  
 (b) Check the BCM ground point.

NG

**Repair or replace ground wire harness or ground point**

OK

**2 Use diagnostic tester to perform active test for window system**

OK

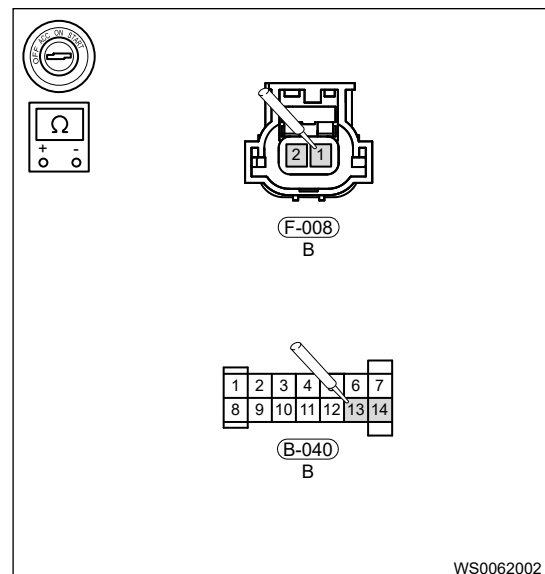
**Check front left door glass control circuit**

NG

**3 Check execution circuit of front left window system**

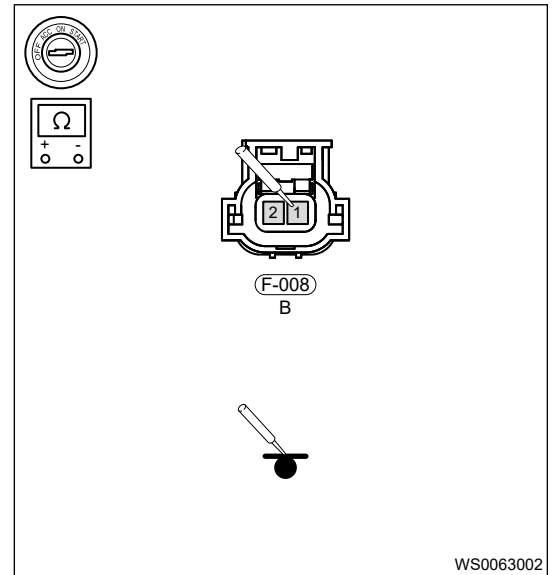
- (a) Disconnect negative battery cable, and turn ENGINE START STOP switch to "OFF".  
 (b) Disconnect front left door glass regulator motor wire harness connector F-008 and BCM connector B-040.  
 (c) Using ohm band of multimeter, check for continuity between F-008 (1) and B-040 (313), F-008 (2) and B-040 (314) separately.

| Multimeter Connection   | Condition                      | Specified Condition |
|-------------------------|--------------------------------|---------------------|
| F-008 (1) - B-040 (313) | ENGINE START STOP switch "OFF" | $\leq 1 \Omega$     |
| F-008 (2) - B-040 (314) | ENGINE START STOP switch "OFF" | $\leq 1 \Omega$     |



- (d) Using ohm band of multimeter, check for continuity between F-008 (1) and ground, F-008 (2) and ground separately.

| Multimeter Connection | Condition                      | Specified Condition |
|-----------------------|--------------------------------|---------------------|
| F-008 (1) - Ground    | ENGINE START STOP switch "OFF" | $\infty$            |
| F-008 (2) - Ground    | ENGINE START STOP switch "OFF" | $\infty$            |



- (e) Using ohm band of multimeter, check for continuity between F-008 (1) and battery (+), F-008 (2) and battery (+) separately.

| Multimeter Connection   | Condition                      | Specified Condition |
|-------------------------|--------------------------------|---------------------|
| F-008 (1) - Battery (+) | ENGINE START STOP switch "OFF" | $\infty$            |
| F-008 (2) - Battery (+) | ENGINE START STOP switch "OFF" | $\infty$            |

NG

Replace wire harness and connector

OK

#### 4 Check front left window regulator motor

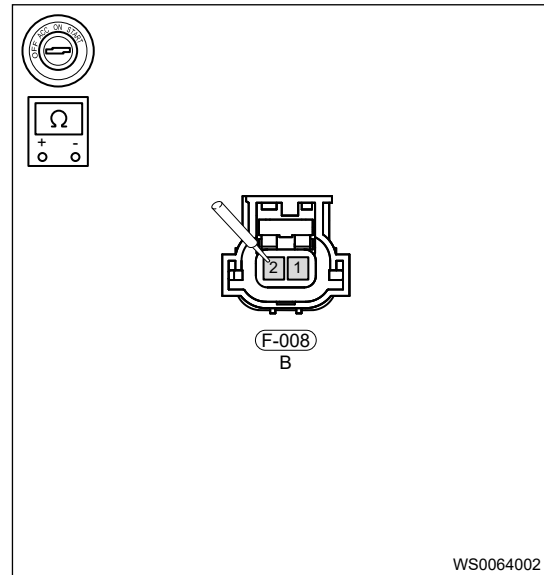
- (a) Disconnect negative battery cable, and turn ENGINE START STOP switch to "OFF" .  
 (b) Disconnect the front left window regulator motor connector F-008.



## 33 - WINDSHIELD/WINDOW GLASS

- (c) Using ohm band of multimeter, check resistance between F-008 (1) and F-008 (2).

| Multimeter Connection | Condition                      | Specified Condition |
|-----------------------|--------------------------------|---------------------|
| F-008 (1) - F-008 (2) | ENGINE START STOP switch "OFF" | $< 1 \Omega$        |



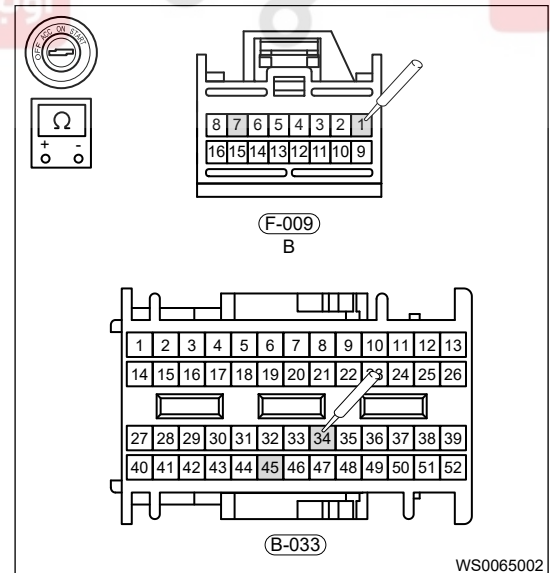
- (d) Apply 12 V voltage to both terminals of front left window regulator motor connector F-008, and observe if operation of window regulator is faulty.

|    |   |
|----|---|
| OK | Replace BCM                               |
| NG | Replace front left window regulator motor |

### 5 Check front left door glass control circuit

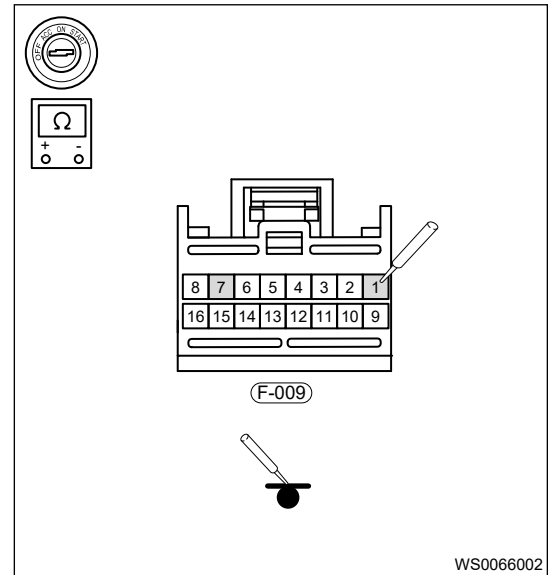
- (a) Turn ENGINE START STOP switch to "OFF", disconnect the negative battery cable.
- (b) Disconnect front left door glass regulator switch connector F-009 and BCM connector B-033.
- (c) Using ohm band of multimeter, check for continuity between F-009 (1) and B-033 (134), F-009 (7) and B-033 (145).

| Multimeter Connection   | Condition                      | Specified Condition |
|-------------------------|--------------------------------|---------------------|
| F-009 (1) - B-033 (134) | ENGINE START STOP switch "OFF" | $\leq 1 \Omega$     |
| F-009 (7) - B-033 (145) | ENGINE START STOP switch "OFF" | $\leq 1 \Omega$     |



- (d) Using ohm band of multimeter, check for continuity between F-009 (1) and ground, F-009 (7) and ground.

| Multimeter Connection | Condition                      | Specified Condition |
|-----------------------|--------------------------------|---------------------|
| F-009 (1) - Ground    | ENGINE START STOP switch "OFF" | $\infty$            |
| F-009 (7) - Ground    | ENGINE START STOP switch "OFF" | $\infty$            |



- (e) Using ohm band of multimeter, check for continuity between F-009 (1) and battery (+), F-009 (7) and battery (+).

| Multimeter Connection   | Condition                      | Specified Condition |
|-------------------------|--------------------------------|---------------------|
| F-009 (1) - Battery (+) | ENGINE START STOP switch "OFF" | $\infty$            |
| F-009 (7) - Battery (+) | ENGINE START STOP switch "OFF" | $\infty$            |

NG

Replace wire harness and connector

OK

## 6 Check front left door power glass regulator switch

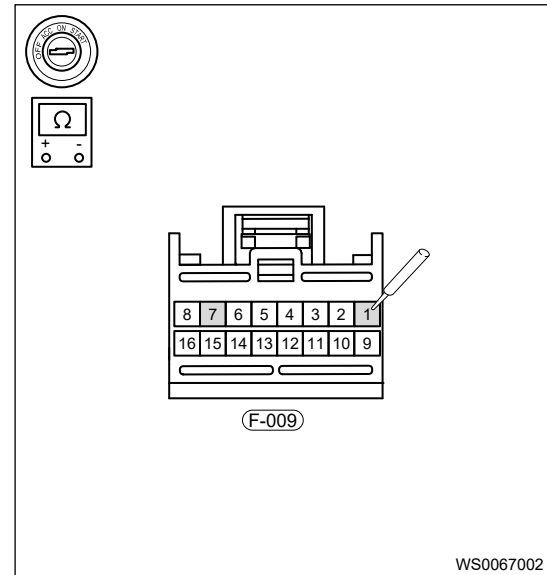
- (a) Turn ENGINE START STOP switch to "OFF", disconnect the negative battery cable.
- (b) Remove the front left door power glass regulator switch connector F-009.

## 33 - WINDSHIELD/WINDOW GLASS

- (c) Use ohm band of multimeter to measure resistance between F-009 (1) and F-009 (7).

| Multimeter Connection | Condition   | Specified Condition |
|-----------------------|-------------|---------------------|
| F-009 (1) - F-009 (7) | Auto DOWN   | $\leq 5 \Omega$     |
|                       | Manual DOWN | 332 $\Omega$        |
|                       | Manual UP   | 3000 $\Omega$       |
|                       | Auto UP     | 1500 $\Omega$       |

- (d) Check glass regulator switch for stuck, damage.



NG

**Replace front left door glass regulator switch**

OK

## 7 Reconfirm DTCs

- (a) Connect all the connectors.  
 (b) Connect the negative battery cable.  
 (c) Turn ENGINE START STOP switch to "OFF".  
 (d) Use diagnostic tester (the latest software) to read the DTCs stored in body control system again.

OK

**System operates normally**

NG

**Replace Body Control Module (BCM)**

|     |          |  |
|-----|----------|--|
| DTC | B100E-13 | Front Right Window Up Control Circuit-Circuit Open     |
| DTC | B100E-71 | Front Right Window Up Control Circuit-Actuator Stuck   |
| DTC | B100F-13 | Front Right Window Down Control Circuit-Circuit Open   |
| DTC | B100F-71 | Front Right Window Down Control Circuit-Actuator Stuck |
| DTC | B1023-71 | FR Window Button-Actuator Stuck                        |
| DTC | B1026-71 | Passenger FR Window Button-Actuator Stuck              |
| DTC | B102A-71 | FR Window Relay-Actuator Stuck                         |
| DTC | B102F-86 | FR Window Motor Position Signal-Signal Invalid         |

**Description**

| DTC      | DTC Definition   | DTC Detection Condition                                | Possible Cause  |
|----------|--|--|---|
| B100E-13 | Front Right Window Up Control Circuit-Circuit Open     | ENGINE START STOP switch "OFF" , engine is not running | <ul style="list-style-type: none"> <li>Ground</li> <li>Line connector</li> <li>Glass regulator switch</li> <li>Glass regulator motor</li> <li>BCM module</li> <li>Jam protection learning is not performed</li> </ul> |
| B100E-71 | Front Right Window Up Control Circuit-Actuator Stuck   |  |   |
| B100F-13 | Front Right Window Down Control Circuit-Circuit Open   |  |   |
| B100F-71 | Front Right Window Down Control Circuit-Actuator Stuck |  |   |
| B1023-71 | FR Window Button-Actuator Stuck                        |  |   |
| B1026-71 | Passenger FR Window Button-Actuator Stuck              |  |   |
| B102A-71 | FR Window Relay-Actuator Stuck                         |  |   |
| B102F-86 | FR Window Motor Position Signal-Signal Invalid         |  |   |

**DTC Confirmation Procedure**

Confirm that battery voltage is not less than 12 V before performing the following procedures.

- Turn ENGINE START STOP switch to OFF.
- Connect the diagnostic tester (the latest software).
- Start engine and warm it up, and then read DTC again. If DTC is detected, malfunction is current.
- If DTC is not detected, malfunction is intermittent.

**Hint:**

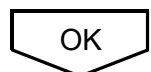
When performing circuit diagnosis and test, always refer to the circuit diagram for specific circuit and component information.

|          |                           |
|----------|---------------------------|
| <b>1</b> | <b>Check ground point</b> |
|----------|---------------------------|

(a) Disconnect negative battery cable, and turn ENGINE START STOP switch to "OFF" .

(b) Check the BCM ground point.

|    |   |
|----|---|
| NG | Repair or replace ground wire harness or ground point |
|----|---|



|          |   |
|----------|---|
| <b>2</b> | <b>Use diagnostic tester to perform active test for window system</b> |
|----------|---|

## 33 - WINDSHIELD/WINDOW GLASS

OK

Check control circuit of front right glass regulator

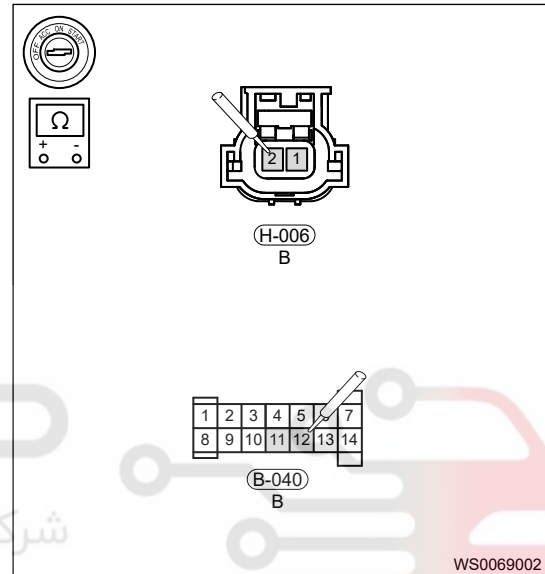
NG

3

## Check executive circuit of front right window system.

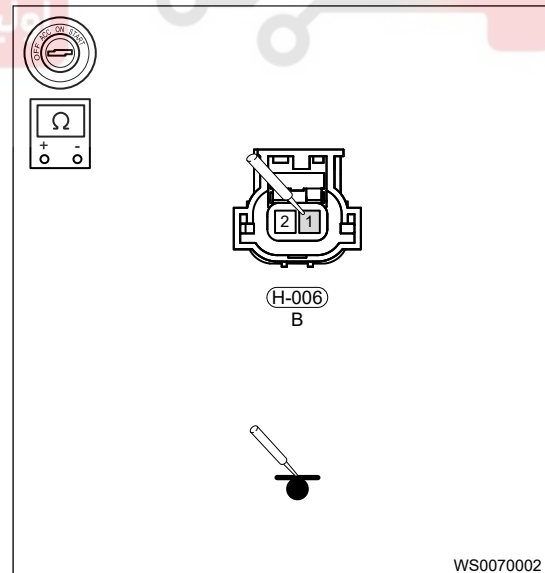
- (a) Disconnect negative battery cable, and turn ENGINE START STOP switch to "OFF" .
- (b) Disconnect front right door glass regulator motor connector H-006 and BCM connector B-040.
- (c) Using ohm band of multimeter, check for continuity between H-006 (1) and B-040 (311), H-006 (2) and B-040 (312) separately.

| Multimeter Connection   | Condition                      | Specified Condition |
|-------------------------|--------------------------------|---------------------|
| H-006 (1) - B-040 (311) | ENGINE START STOP switch "OFF" | $\leq 1 \Omega$     |
| H-006 (2) - B-040 (312) | ENGINE START STOP switch "OFF" | $\leq 1 \Omega$     |



- (d) Using ohm band of multimeter, check for continuity between H-006 (1) and ground, H-006 (2) and ground separately.

| Multimeter Connection | Condition                      | Specified Condition |
|-----------------------|--------------------------------|---------------------|
| H-006 (1) - Ground    | ENGINE START STOP switch "OFF" | $\infty$            |
| H-006 (2) - Ground    | ENGINE START STOP switch "OFF" | $\infty$            |





- (e) Using ohm band of multimeter, check for continuity between H-006 (1) and battery (+), H-006 (2) and battery (+) separately.

| Multimeter Connection   | Condition                      | Specified Condition |
|-------------------------|--------------------------------|---------------------|
| H-006 (1) - Battery (+) | ENGINE START STOP switch "OFF" | $\infty$            |
| H-006 (2) - Battery (+) | ENGINE START STOP switch "OFF" | $\infty$            |

NG

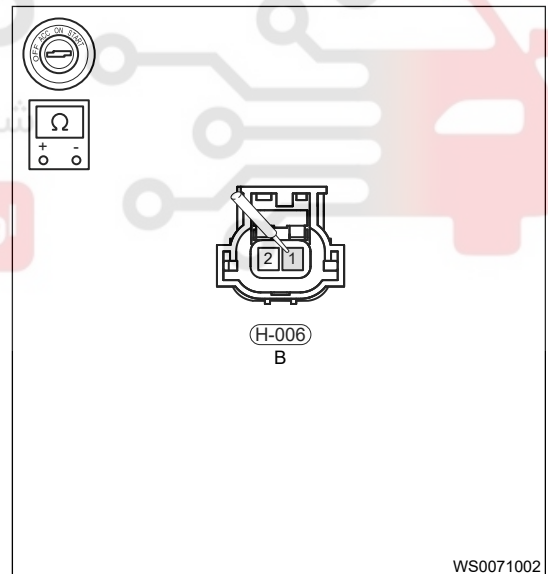
Replace wire harness and connector

OK

#### 4 Check front right window regulator motor

- (a) Disconnect negative battery cable, and turn ENGINE START STOP switch to "OFF" .
- (b) Disconnect the front right window regulator motor connector H-006.
- (c) Using ohm band of multimeter, check resistance between H-006 (1) and H-006 (2).

| Multimeter Connection | Condition                      | Specified Condition |
|-----------------------|--------------------------------|---------------------|
| H-006 (1) - H-006 (2) | ENGINE START STOP switch "OFF" | $< 1 \Omega$        |



- (d) Apply 12 V voltage to both terminals of front right window regulator motor connector H-006, observe if operation of window regulator is faulty.

OK

Replace BCM

NG

Replace front right window regulator motor

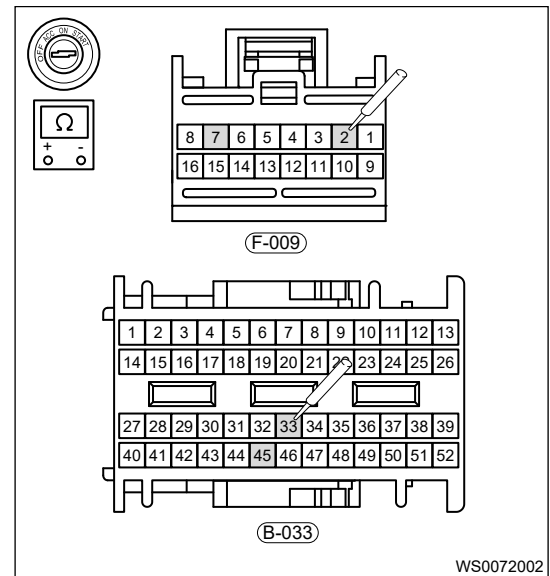
#### 5 Check front left glass regulator switch assembly (which controls front right regulator) wire harness connector

- (a) Turn ENGINE START STOP switch to "OFF" , disconnect the negative battery cable.

## 33 - WINDSHIELD/WINDOW GLASS

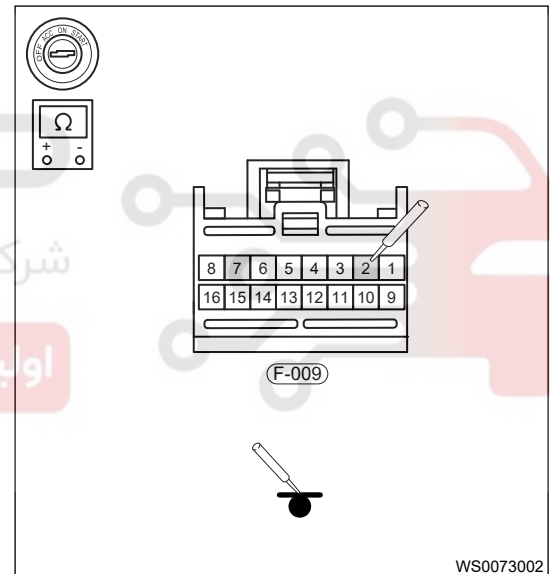
- (b) Disconnect front left door glass regulator switch connector F-009 and BCM connector B-033.
- (c) Using ohm band of multimeter, check for continuity between F-009 (2) - B-033 (133) and F-009 (7) - B-033 (145).

| Multimeter Connection   | Condition                      | Specified Condition |
|-------------------------|--------------------------------|---------------------|
| F-009 (2) - B-033 (133) | ENGINE START STOP switch "OFF" | $\leq 1 \Omega$     |
| F-009 (7) - B-033 (145) | ENGINE START STOP switch "OFF" | $\leq 1 \Omega$     |



- (d) Using ohm band of multimeter, check for continuity between F-009 (2) and ground, F-009 (7) and ground.

| Multimeter Connection | Condition                      | Specified Condition |
|-----------------------|--------------------------------|---------------------|
| F-009 (2) - Ground    | ENGINE START STOP switch "OFF" | $\infty$            |
| F-009 (7) - Ground    | ENGINE START STOP switch "OFF" | $\infty$            |



- (e) Using ohm band of multimeter, check for continuity between F-009 (2) and battery (+), F-009 (7) and battery (+).

| Multimeter Connection   | Condition                      | Specified Condition |
|-------------------------|--------------------------------|---------------------|
| F-009 (2) - Battery (+) | ENGINE START STOP switch "OFF" | $\infty$            |
| F-009 (7) - Battery (+) | ENGINE START STOP switch "OFF" | $\infty$            |

NG

Replace wire harness and connector

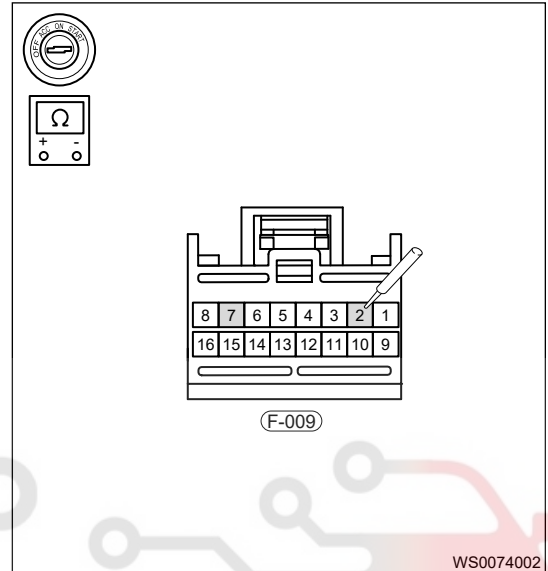
OK

6

**Check front left glass regulator switch assembly (which controls front right glass regulator)**

- (a) Turn ENGINE START STOP switch to “OFF” , disconnect the negative battery cable.
- (b) Remove the front left door power glass regulator switch connector F-009.
- (c) Use ohm band of multimeter to measure resistance between F-009 (2) and F-009 (7).

| Multimeter Connection | Condition   | Specified Condition |
|-----------------------|-------------|---------------------|
| F-009 (2) - F-009 (7) | Auto DOWN   | $\leq 5 \Omega$     |
|                       | Manual DOWN | 332 $\Omega$        |
|                       | Manual UP   | 3000 $\Omega$       |
|                       | Auto UP     | 1500 $\Omega$       |



- (d) Check glass regulator switch for stuck and damage.

NG

**Replace front left door glass regulator switch assembly**

OK

7

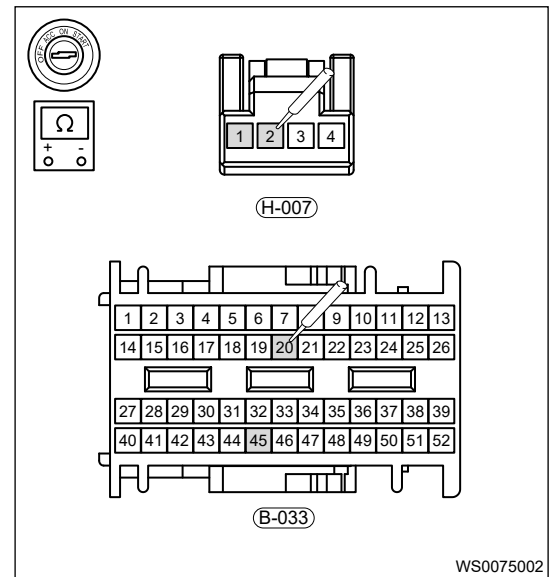
**Check control circuit of front right door glass**

- (a) Turn ENGINE START STOP switch to “OFF” , disconnect the negative battery cable.
- (b) Disconnect the front right door glass regulator switch H-007 and BCM connector B-033.

## 33 - WINDSHIELD/WINDOW GLASS

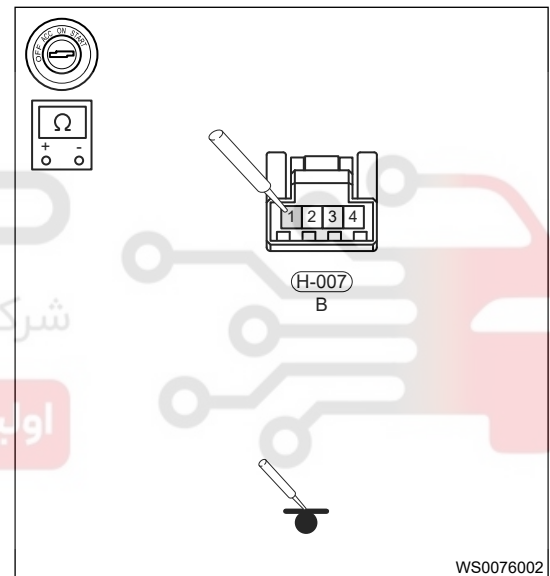
- (c) Using ohm band of multimeter, check for continuity between H-007 (2) and B-033 (120), H-007 (1) and B-033 (145).

| Multimeter Connection   | Condition                      | Specified Condition |
|-------------------------|--------------------------------|---------------------|
| H-007 (2) - B-033 (120) | ENGINE START STOP switch "OFF" | $\leq 1 \Omega$     |
| H-007 (1) - B-033 (145) | ENGINE START STOP switch "OFF" | $\leq 1 \Omega$     |



- (d) Using ohm band of multimeter, check for continuity between H-007 (2) and ground, H-007 (1) and ground.

| Multimeter Connection | Condition                      | Specified Condition |
|-----------------------|--------------------------------|---------------------|
| H-007 (2) - Ground    | ENGINE START STOP switch "OFF" | $\infty$            |
| H-007 (1) - Ground    | ENGINE START STOP switch "OFF" | $\infty$            |



- (e) Using ohm band of multimeter, check for continuity between H-007 (2) and battery (+), H-007 (1) and battery (+).

| Multimeter Connection   | Condition                      | Specified Condition |
|-------------------------|--------------------------------|---------------------|
| H-007 (2) - Battery (+) | ENGINE START STOP switch "OFF" | $\infty$            |
| H-007 (1) - Battery (+) | ENGINE START STOP switch "OFF" | $\infty$            |

NG

Replace wire harness and connector

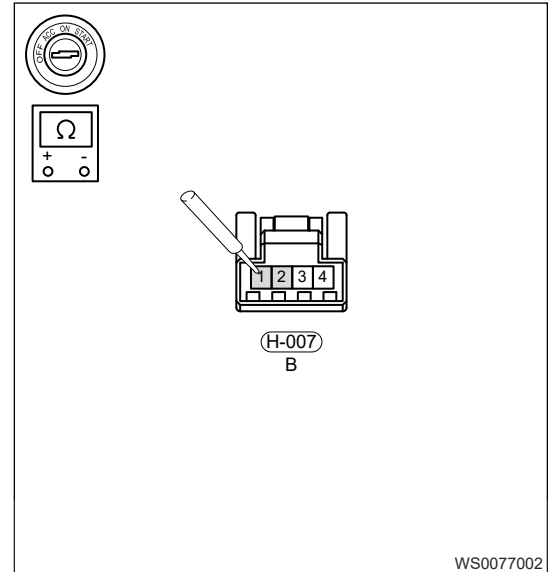
OK

**8 Check front right door power glass regulator switch**

- (a) Turn ENGINE START STOP switch to "OFF" , disconnect the negative battery cable.
- (b) Remove the front right door power glass regulator switch H-007.
- (c) Use ohm band of multimeter to measure resistance between H-007 (1) and H-007 (2).

| Multimeter Connection | Condition   | Specified Condition |
|-----------------------|-------------|---------------------|
| H-007 (1) - H-007 (2) | Auto DOWN   | $\leq 5 \Omega$     |
|                       | Manual DOWN | 332 $\Omega$        |
|                       | Manual UP   | 3000 $\Omega$       |
|                       | Auto UP     | 1500 $\Omega$       |

- (d) Check glass regulator switch for stuck and damage.



NG

**Replace front right door glass regulator switch**

OK

**9 Reconfirm DTCs**

- (a) Connect all the connectors.
- (b) Connect the negative battery cable.
- (c) Turn ENGINE START STOP switch to "OFF" .
- (d) Use diagnostic tester (the latest software) to read the DTCs stored in body control system again.

OK

**System is normal**

NG

**Replace Body Control Module (BCM)**

|     |          |  |
|-----|----------|--|
| DTC | B1010-13 | Rear Left Window Up Control Circuit-Circuit Open     |
| DTC | B1010-71 | Rear Left Window Up Control Circuit-Actuator Stuck   |
| DTC | B1011-13 | Rear Left Window Down Control Circuit-Circuit Open   |
| DTC | B1011-71 | Rear Left Window Down Control Circuit-Actuator Stuck |
| DTC | B102B-71 | RL Window Relay-Actuator Stuck                       |
| DTC | B1030-86 | RL Window Motor Position Signal-Signal Invalid       |

## 33 - WINDSHIELD/WINDOW GLASS

## Description

| DTC      | DTC Definition                                       | DTC Detection Condition                             | Possible Cause  |
|----------|--|---|---|
| B1010-13 | Rear Left Window Up Control Circuit-Circuit Open     | ENGINE START STOP switch "OFF", engine does not run | <ul style="list-style-type: none"> <li>Ground</li> <li>Line connector</li> <li>Glass regulator switch</li> <li>Glass regulator motor</li> <li>BCM module</li> <li>Jam protection learning is not performed</li> </ul> |
| B1010-71 | Rear Left Window Up Control Circuit-Actuator Stuck   |   |   |
| B1011-13 | Rear Left Window Down Control Circuit-Circuit Open   |   |   |
| B1011-71 | Rear Left Window Down Control Circuit-Actuator Stuck |   |   |
| B102B-71 | RL Window Relay-Actuator Stuck                       |   |   |
| B1030-86 | RL Window Motor Position Signal-Signal Invalid       |   |   |

## DTC Confirmation Procedure

Confirm that battery voltage is not less than 12 V before performing the following procedures.

- Turn ENGINE START STOP switch to OFF.
- Connect the diagnostic tester (the latest software).
- Start engine and warm it up, and then read DTC again. If DTC is detected, malfunction is current.
- If DTC is not detected, malfunction is intermittent.

## Hint:

When performing circuit diagnosis and test, always refer to the circuit diagram for specific circuit and component information.

|   |                    |
|---|--------------------|
| 1 | Check ground point |
|---|--------------------|

(a) Disconnect negative battery cable, and turn ENGINE START STOP switch to "OFF" .

(b) Check BCM ground point



OK

|   |  |
|---|--|
| 2 | Use diagnostic tester to perform active test for window system |
|---|--|



NG

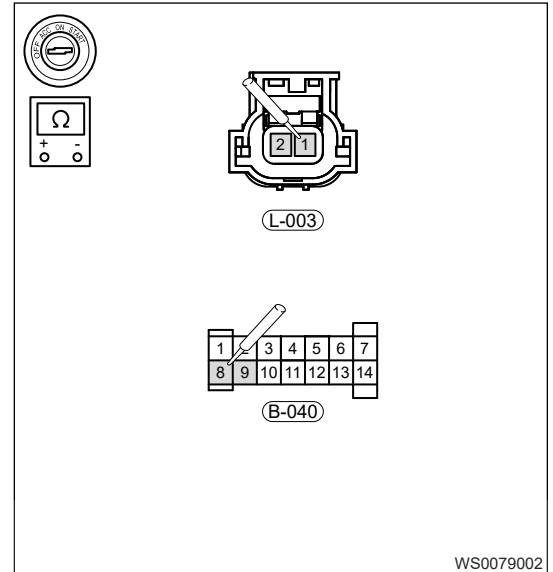


3

## Check execution circuit of rear left window system

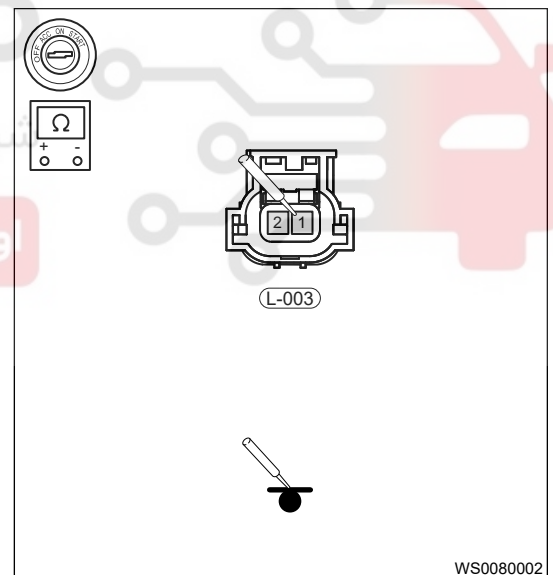
- (a) Disconnect negative battery cable, and turn ENGINE START STOP switch to "OFF" .
- (b) Disconnect rear left door glass regulator motor connector L-003 and BCM connector B-040.
- (c) Using ohm band of multimeter, check for continuity between L-003 (1) and B-040 (308), L-003 (2) and B-040 (309) separately.

| Multimeter Connection   | Condition                      | Specified Condition |
|-------------------------|--------------------------------|---------------------|
| L-003 (1) - B-040 (308) | ENGINE START STOP switch "OFF" | $\leq 1 \Omega$     |
| L-003 (2) - B-040 (309) | ENGINE START STOP switch "OFF" | $\leq 1 \Omega$     |



- (d) Using ohm band of multimeter, check for continuity between L-003 (1) and ground, L-003 (2) and ground separately.

| Multimeter Connection | Condition                      | Specified Condition |
|-----------------------|--------------------------------|---------------------|
| L-003 (1) - Ground    | ENGINE START STOP switch "OFF" | $\infty$            |
| L-003 (2) - Ground    | ENGINE START STOP switch "OFF" | $\infty$            |



- (e) Using ohm band of multimeter, check for continuity between L-003 (1) and battery (+), L-003 (2) and battery (+) separately.

| Multimeter Connection   | Condition                      | Specified Condition |
|-------------------------|--------------------------------|---------------------|
| L-003 (1) - Battery (+) | ENGINE START STOP switch "OFF" | $\infty$            |
| L-003 (2) - Battery (+) | ENGINE START STOP switch "OFF" | $\infty$            |

## 33 - WINDSHIELD/WINDOW GLASS

NG

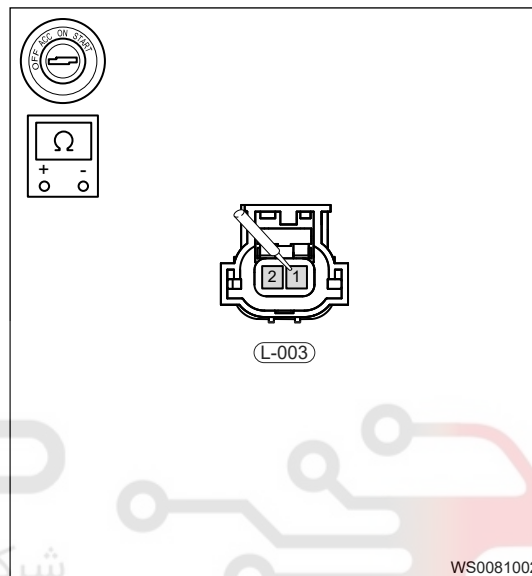
Replace wire harness and connector

OK

## 4 Check rear left window regulator motor

- (a) Disconnect negative battery cable, and turn ENGINE START STOP switch to "OFF" .
- (b) Disconnect the rear left window regulator motor connector L-003.
- (c) Using ohm band of multimeter, check resistance between L-003 (1) and L-003 (2).

| Multimeter Connection | Condition                      | Specified Condition |
|-----------------------|--------------------------------|---------------------|
| L-003 (1) - L-003 (2) | ENGINE START STOP switch "OFF" | $< 1 \Omega$        |



- (d) Apply 12 V voltage to both terminals of rear left window regulator motor connector L-003, observe if operation of window regulator is faulty.

OK

Replace BCM

NG

Replace rear left window regulator motor

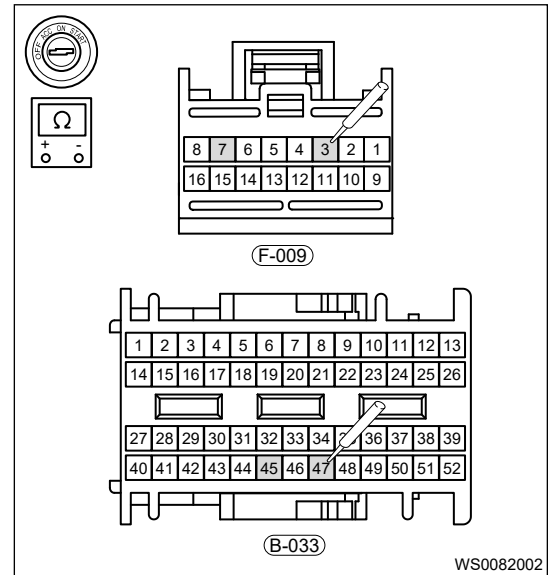
## 5 Check control circuit of rear left glass regulator

- (a) Turn ENGINE START STOP switch to "OFF" , disconnect the negative battery cable.
- (b) Disconnect front left door glass regulator switch connector F-009 and BCM connector B-033.

## 33 - WINDSHIELD/WINDOW GLASS

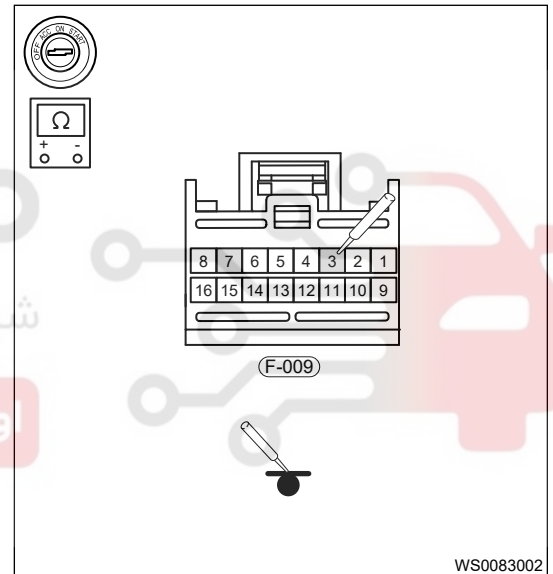
- (c) Using ohm band of multimeter, check for continuity between F-009 (3) and B-033 (147), F-009 (7) and B-033 (145).

| Multimeter Connection   | Condition                      | Specified Condition |
|-------------------------|--------------------------------|---------------------|
| F-009 (3) - B-033 (147) | ENGINE START STOP switch "OFF" | $\leq 1 \Omega$     |
| F-009 (7) - B-033 (145) | ENGINE START STOP switch "OFF" | $\leq 1 \Omega$     |



- (d) Using ohm band of multimeter, check for continuity between F-009 (3) and ground, F-009 (7) and ground.

| Multimeter Connection | Condition                      | Specified Condition |
|-----------------------|--------------------------------|---------------------|
| F-009 (3) - Ground    | ENGINE START STOP switch "OFF" | $\infty$            |
| F-009 (7) - Ground    | ENGINE START STOP switch "OFF" | $\infty$            |



- (e) Using ohm band of multimeter, check for continuity between F-009 (3) and battery (+), F-009 (7) and battery (+).

| Multimeter Connection   | Condition                      | Specified Condition |
|-------------------------|--------------------------------|---------------------|
| F-009 (3) - Battery (+) | ENGINE START STOP switch "OFF" | $\infty$            |
| F-009 (7) - Battery (+) | ENGINE START STOP switch "OFF" | $\infty$            |

NG

Replace wire harness and connector

OK

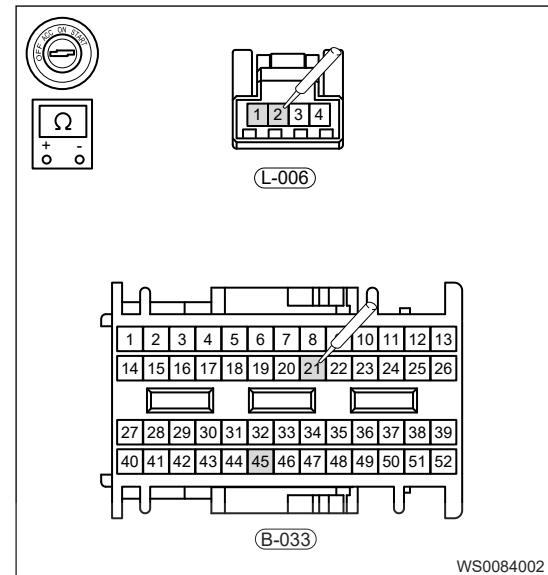
## 33 - WINDSHIELD/WINDOW GLASS

6

## Check control circuit of rear left door glass

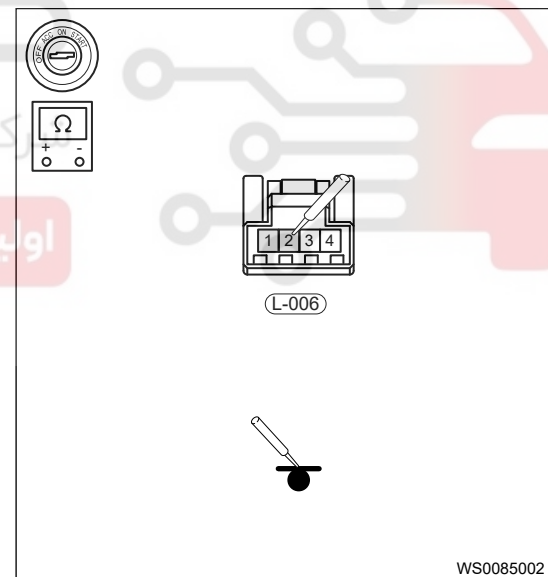
- (a) Turn ENGINE START STOP switch to "OFF", disconnect the negative battery cable.
- (b) Disconnect rear left door glass regulator switch connector L-006 and BCM connector B-033.
- (c) Using ohm band of multimeter, check for continuity between L-006 (2) and B-033 (121), and L-006 (1) and B-033 (145).

| Multimeter Connection   | Condition                      | Specified Condition |
|-------------------------|--------------------------------|---------------------|
| L-006 (2) - B-033 (121) | ENGINE START STOP switch "OFF" | $\leq 1 \Omega$     |
| L-006 (1) - B-033 (145) | ENGINE START STOP switch "OFF" | $\leq 1 \Omega$     |



- (d) Using ohm band of multimeter, check for continuity between L-006 (2) and ground, L-006 (1) and ground.

| Multimeter Connection | Condition                      | Specified Condition |
|-----------------------|--------------------------------|---------------------|
| L-006 (2) - Ground    | ENGINE START STOP switch "OFF" | $\infty$            |
| L-006 (1) - Ground    | ENGINE START STOP switch "OFF" | $\infty$            |



- (e) Using ohm band of multimeter, check for continuity between L-006 (2) and battery (+), L-006 (1) and battery (+).

| Multimeter Connection   | Condition                      | Specified Condition |
|-------------------------|--------------------------------|---------------------|
| L-006 (2) - Battery (+) | ENGINE START STOP switch "OFF" | $\infty$            |
| L-006 (1) - Battery (+) | ENGINE START STOP switch "OFF" | $\infty$            |

NG

Replace wire harness and connector

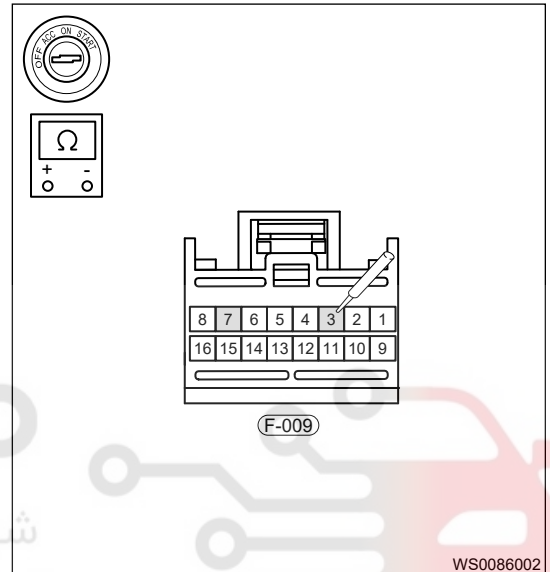
OK

7

Check front left door glass regulator switch assembly (which controls rear left glass regulator)

- (a) Turn ENGINE START STOP switch to "OFF" , disconnect the negative battery cable.
- (b) Remove the front left door power glass regulator switch connector F-009.
- (c) Use ohm band of multimeter to measure resistance between F-009 (3) and F-009 (7).

| Multimeter Connection | Condition   | Specified Condition |
|-----------------------|-------------|---------------------|
| F-009 (3) - F-009 (7) | Auto DOWN   | $\leq 5 \Omega$     |
|                       | Manual DOWN | 332 $\Omega$        |
|                       | Manual UP   | 3000 $\Omega$       |
|                       | Auto UP     | 1500 $\Omega$       |



- (d) Check glass regulator switch for stuck and damage.

NG

Replace front left door glass regulator switch assembly

OK

8

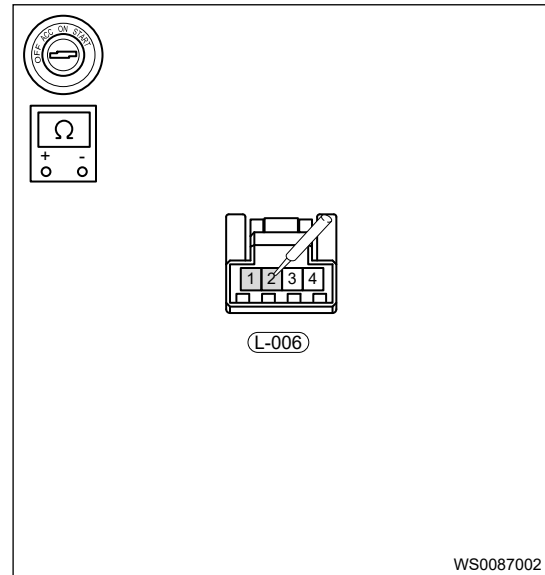
Check rear left door glass regulator switch

- (a) Turn ENGINE START STOP switch to "OFF" , disconnect the negative battery cable.
- (b) Remove the rear left door power glass regulator switch L-006.

## 33 - WINDSHIELD/WINDOW GLASS

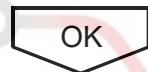
- (c) Using ohm band of multimeter, measure resistance between L-006 (1) and L-006 (2).

| Multimeter Connection | Condition   | Specified Condition |
|-----------------------|-------------|---------------------|
| L-006 (1) - L-006 (2) | Auto DOWN   | $\leq 5 \Omega$     |
|                       | Manual DOWN | 332 $\Omega$        |
|                       | Manual UP   | 3000 $\Omega$       |
|                       | Auto UP     | 1500 $\Omega$       |



- (d) Check glass regulator switch for stuck and damage.

NG → **Replace rear left door glass regulator switch**



## 9 Reconfirm DTCs

- (a) Connect all the connectors.  
 (b) Connect the negative battery cable.  
 (c) Turn ENGINE START STOP switch to "OFF".  
 (d) Use diagnostic tester (the latest software) to read the DTCs stored in body control system again.

OK → **System is normal**

NG → **Replace Body Control Module (BCM)**

|     |          |   |
|-----|----------|---|
| DTC | B1012-13 | Rear Right Window Up Control Circuit-Circuit Open     |
| DTC | B1012-71 | Rear Right Window Up Control Circuit-Actuator Stuck   |
| DTC | B1013-13 | Rear Right Window Down Control Circuit-Circuit Open   |
| DTC | B1013-71 | Rear Right Window Down Control Circuit-Actuator Stuck |
| DTC | B1025-71 | RR Window Button-Actuator Stuck                       |
| DTC | B1028-71 | Passenger RR Window Button Short-Actuator Stuck       |
| DTC | B102C-71 | RR Window Relay-Actuator Stuck                        |
| DTC | B1031-86 | RR Window Motor Position Signal-Signal Invalid        |



**Description**

| DTC      | DTC Definition  | DTC Detection Condition                              | Possible Cause  |
|----------|---|--|---|
| B1012-13 | Rear Right Window Up Control Circuit-Circuit Open     | ENGINE START STOP switch "OFF" , engine does not run | <ul style="list-style-type: none"> <li>• Ground</li> <li>• Line connector</li> <li>• Glass regulator switch</li> <li>• Glass regulator motor</li> <li>• BCM module</li> <li>• Jam protection learning is not performed</li> </ul> |
| B1012-71 | Rear Right Window Up Control Circuit-Actuator Stuck   |  |   |
| B1013-13 | Rear Right Window Down Control Circuit-Circuit Open   |  |   |
| B1013-71 | Rear Right Window Down Control Circuit-Actuator Stuck |  |   |
| B1025-71 | RR Window Button-Actuator Stuck                       |  |   |
| B1028-71 | Passenger RR Window Button Short-Actuator Stuck       |  |   |
| B102C-71 | RR Window Relay-Actuator Stuck                        |  |   |
| B1031-86 | RR Window Motor Position Signal-Signal Invalid        |  |   |

**DTC Confirmation Procedure**

Confirm that battery voltage is not less than 12 V before performing the following procedures.

- Turn ENGINE START STOP switch to OFF.
- Connect the diagnostic tester (the latest software).
- Start engine and warm it up, and then read DTC again. If DTC is detected, malfunction is current.
- If DTC is not detected, malfunction is intermittent.

**Hint:**

When performing circuit diagnosis and test, always refer to the circuit diagram for specific circuit and component information.

|   |                           |
|---|---------------------------|
| 1 | <b>Check ground point</b> |
|---|---------------------------|

(a) Disconnect negative battery cable, and turn ENGINE START STOP switch to "OFF" .

(b) Check the BCM ground point.

NG

**Repair or replace ground wire harness or ground point**

OK

|   |   |
|---|---|
| 2 | <b>Use diagnostic tester to perform active test for window system</b> |
|---|---|

## 33 - WINDSHIELD/WINDOW GLASS

OK

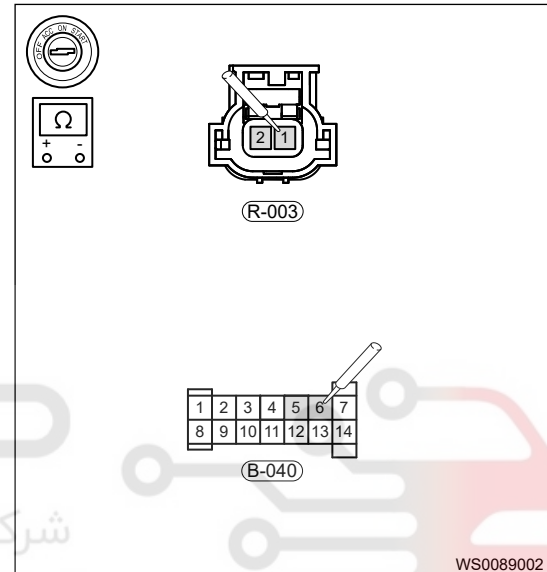
Check control circuit of rear right door glass regulator

NG

## 3 Check execution circuit of rear right window system

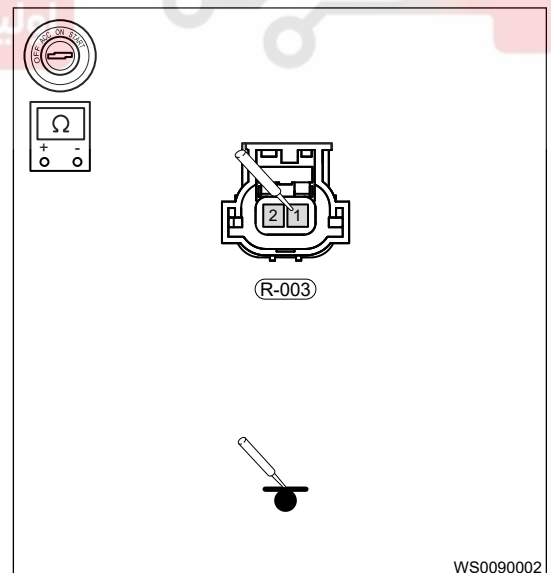
- (a) Disconnect negative battery cable, and turn ENGINE START STOP switch to "OFF" .
- (b) Disconnect rear right door glass regulator motor connector R-003 and BCM connector B-040.
- (c) Using ohm band of multimeter, check for continuity between R-003 (1) and B-040 (306), R-003 (2) and B-040 (305) separately.

| Multimeter Connection  | Condition                      | Specified Condition |
|------------------------|--------------------------------|---------------------|
| R-003 (1)- B-040 (306) | ENGINE START STOP switch "OFF" | $\leq 1 \Omega$     |
| R-003 (2)- B-040 (305) | ENGINE START STOP switch "OFF" | $\leq 1 \Omega$     |



- (d) Using ohm band of multimeter, check for continuity between R-003 (1) and ground, R-003 (2) and ground separately.

| Multimeter Connection | Condition                      | Specified Condition |
|-----------------------|--------------------------------|---------------------|
| R-003 (1) - Ground    | ENGINE START STOP switch "OFF" | $\infty$            |
| R-003 (2) - Ground    | ENGINE START STOP switch "OFF" | $\infty$            |



- (e) Using ohm band of multimeter, check for continuity between R-003 (1) and battery (+), R-003 (2) and battery (+) separately.

| Multimeter Connection   | Condition                      | Specified Condition |
|-------------------------|--------------------------------|---------------------|
| R-003 (1) - Battery (+) | ENGINE START STOP switch "OFF" | $\infty$            |
| R-003 (2) - Battery (+) | ENGINE START STOP switch "OFF" | $\infty$            |

NG

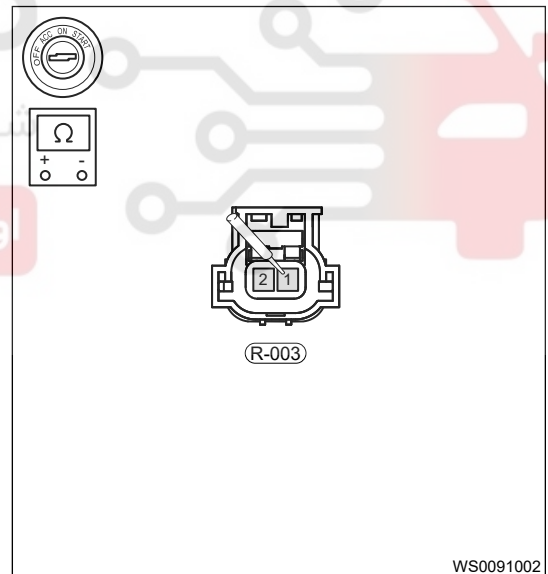
Replace wire harness and connector

OK

#### 4 Check rear right window regulator motor

- (a) Disconnect negative battery cable, and turn ENGINE START STOP switch to "OFF" .
- (b) Disconnect the rear right window regulator motor connector R-003.
- (c) Using ohm band of multimeter, check resistance between R-003 (1) and R-003 (2).

| Multimeter Connection | Condition                      | Specified Condition |
|-----------------------|--------------------------------|---------------------|
| R-003 (1) - R-003 (2) | ENGINE START STOP switch "OFF" | $< 1 \Omega$        |



- (d) Apply 12 V voltage to both terminals of rear right window regulator motor connector R-003, and observe if operation of window regulator is faulty.

OK

Replace BCM

NG

Replace rear right window regulator motor

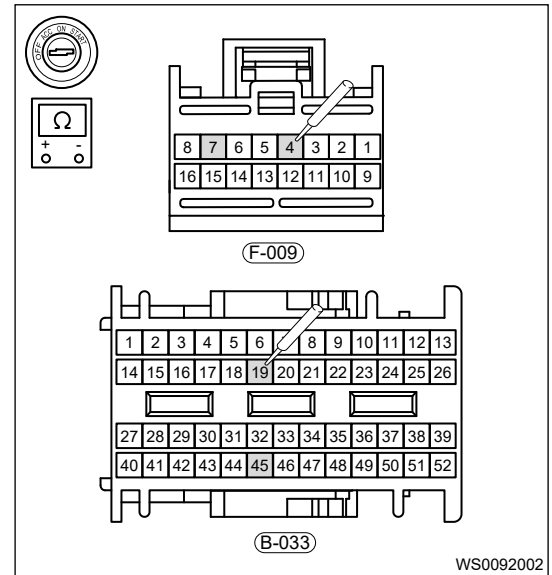
#### 5 Check control circuit of rear right door glass regulator

- (a) Turn ENGINE START STOP switch to "OFF" , disconnect the negative battery cable.
- (b) Disconnect front left door glass regulator switch connector F-009 and BCM connector B-033.

## 33 - WINDSHIELD/WINDOW GLASS

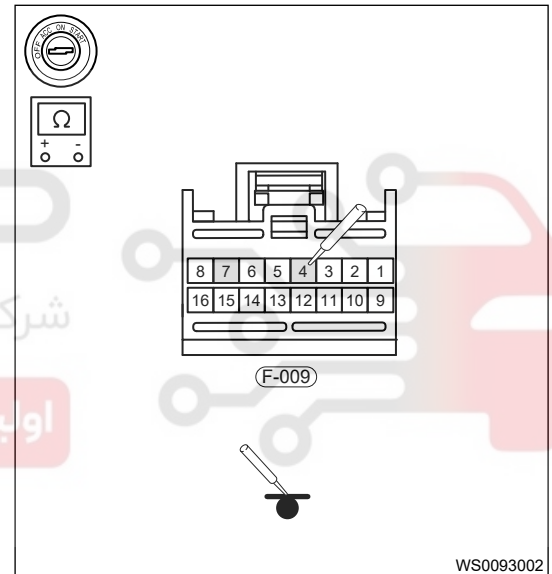
- (c) Using ohm band of multimeter, check for continuity between F-009 (4) and B-033 (119), F-009 (7) and B-033 (145).

| Multimeter Connection   | Condition                      | Specified Condition |
|-------------------------|--------------------------------|---------------------|
| F-009 (4) - B-033 (119) | ENGINE START STOP switch "OFF" | $\leq 1 \Omega$     |
| F-009 (7) - B-033 (145) | ENGINE START STOP switch "OFF" | $\leq 1 \Omega$     |



- (d) Using ohm band of multimeter, check for continuity between F-009 (4) and ground, F-009 (7) and ground.

| Multimeter Connection | Condition                      | Specified Condition |
|-----------------------|--------------------------------|---------------------|
| F-009 (4) - Ground    | ENGINE START STOP switch "OFF" | $\infty$            |
| F-009 (7) - Ground    | ENGINE START STOP switch "OFF" | $\infty$            |



- (e) Using ohm band of multimeter, check for continuity between F-009 (4) and battery (+), F-009 (7) and battery (+).

| Multimeter Connection   | Condition                      | Specified Condition |
|-------------------------|--------------------------------|---------------------|
| F-009 (4) - Battery (+) | ENGINE START STOP switch "OFF" | $\infty$            |
| F-009 (7) - Battery (+) | ENGINE START STOP switch "OFF" | $\infty$            |

NG

Replace wire harness and connector

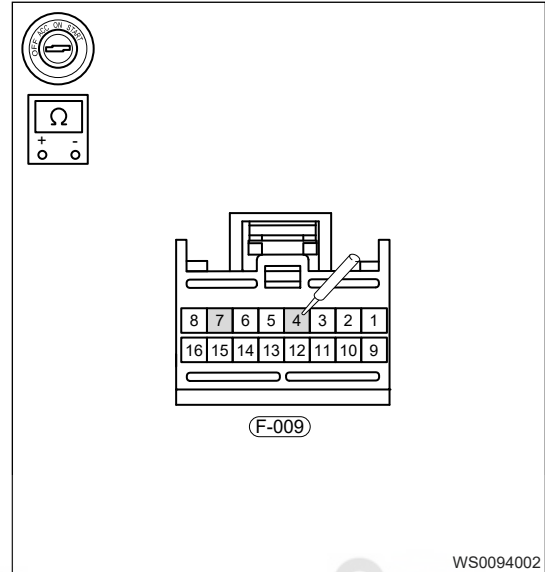
OK

6

**Check front left door glass regulator switch assembly (which controls rear right glass regulator circuit)**

- (a) Turn ENGINE START STOP switch to “OFF” , disconnect the negative battery cable.
- (b) Remove the front left door power glass regulator switch connector F-009.
- (c) Use ohm band of multimeter to measure resistance between F-009 (4) and F-009 (7).

| Multimeter Connection | Condition   | Specified Condition |
|-----------------------|-------------|---------------------|
| F-009 (4) - F-009 (7) | Auto DOWN   | $\leq 5 \Omega$     |
|                       | Manual DOWN | 332 $\Omega$        |
|                       | Manual UP   | 3000 $\Omega$       |
|                       | Auto UP     | 1500 $\Omega$       |



WS0094002

- (d) Check glass regulator switch for stuck and damage.

NG

**Replace front left door glass regulator switch assembly**

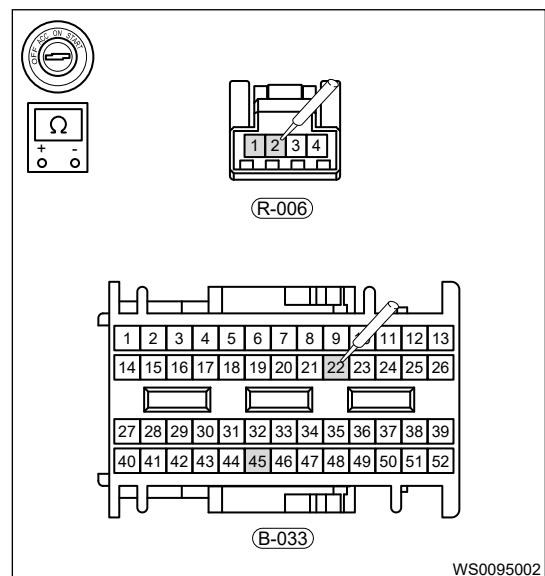
OK

7

**Check control circuit of rear right door glass**

- (a) Turn ENGINE START STOP switch to “OFF” , disconnect the negative battery cable.
- (b) Disconnect rear right door glass regulator switch connector R-006 and BCM connector B-033.
- (c) Using ohm band of multimeter, check for continuity between R-006 (2) and B-033 (122), R-006 (1) and B-033 (145).

| Multimeter Connection   | Condition                      | Specified Condition |
|-------------------------|--------------------------------|---------------------|
| R-006 (2)- B-033 (122)  | ENGINE START STOP switch “OFF” | $\leq 1 \Omega$     |
| R-006 (1) - B-033 (145) | ENGINE START STOP switch “OFF” | $\leq 1 \Omega$     |

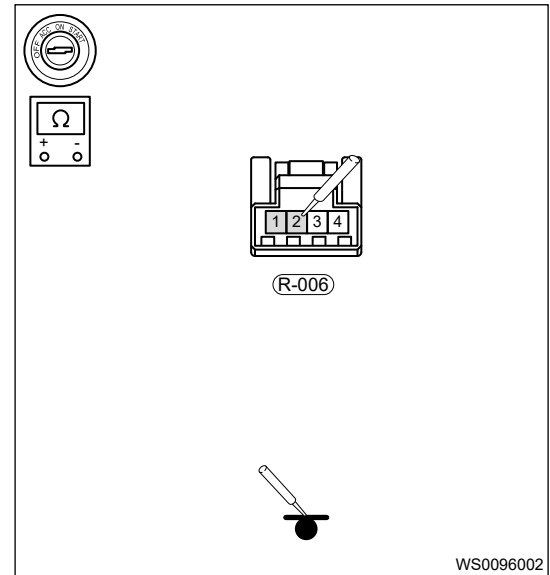


WS0095002

## 33 - WINDSHIELD/WINDOW GLASS

- (d) Using ohm band of multimeter, check for continuity between R-006 (2) and ground, R-006 (1) and ground.

| Multimeter Connection | Condition                      | Specified Condition |
|-----------------------|--------------------------------|---------------------|
| R-006 (2) - Ground    | ENGINE START STOP switch "OFF" | $\infty$            |
| R-006 (1) - Ground    | ENGINE START STOP switch "OFF" | $\infty$            |



- (e) Using ohm band of multimeter, check for continuity between R-006 (2) and battery (+), R-006 (1) and battery (+).

| Multimeter Connection   | Condition                      | Specified Condition |
|-------------------------|--------------------------------|---------------------|
| R-006 (2) - Battery (+) | ENGINE START STOP switch "OFF" | $\infty$            |
| R-006 (1) - Battery (+) | ENGINE START STOP switch "OFF" | $\infty$            |

NG

Replace wire harness and connector

OK

### 8 Check rear right door power glass regulator switch

- (a) Turn ENGINE START STOP switch to "OFF", disconnect the negative battery cable.  
 (b) Remove the rear right door power glass regulator switch R-006.  
 (c) Use ohm band of multimeter to measure resistance between R-006 (1) and R-006 (2).

| Multimeter Connection | Condition   | Specified Condition |
|-----------------------|-------------|---------------------|
| R-006 (1) - R-006 (2) | Auto DOWN   | $\leq 5 \Omega$     |
|                       | Manual DOWN | 332 $\Omega$        |
|                       | Manual UP   | 3000 $\Omega$       |
|                       | Auto UP     | 1500 $\Omega$       |

- (d) Check glass regulator switch for stuck and damage.



NG

**Replace rear right door glass regulator switch**

OK

**9****Reconfirm DTCs**

- (a) Connect all the connectors.
- (b) Connect the negative battery cable.
- (c) Turn ENGINE START STOP switch to "OFF" .
- (d) Use diagnostic tester (the latest software) to read the DTCs stored in body control system again.

OK

**System is normal**

NG

**Replace Body Control Module (BCM)**

# دیجیتال خودرو

شرکت دیجیتال خودرو سامانه (مسئولیت محدود)

اولین سامانه دیجیتال تعمیرکاران خودرو در ایران



## ON-VEHICLE SERVICE

### Front Left Door Power Glass Regulator Switch

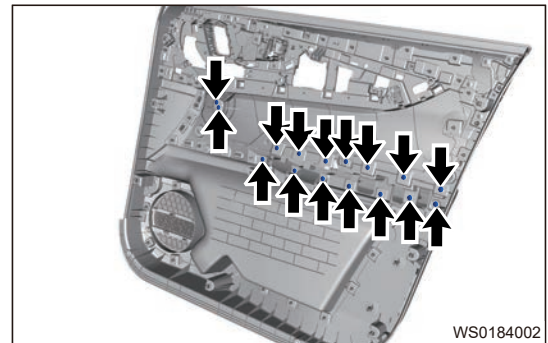
#### Removal

##### Caution

- Be sure to wear safety equipment to prevent accidents, when removing front left door power glass regulator switch.
- Appropriate force should be applied when removing front left door glass regulator switch. Be careful not to operate roughly.
- Try to prevent front door inner protector assembly from being scratched, when removing front left door glass regulator switch.

1. Turn off all electrical equipment and ENGINE START STOP switch.
2. Disconnect the negative battery cable.
3. Remove the front left door inner protector assembly.
4. Remove the front left door glass regulator switch.

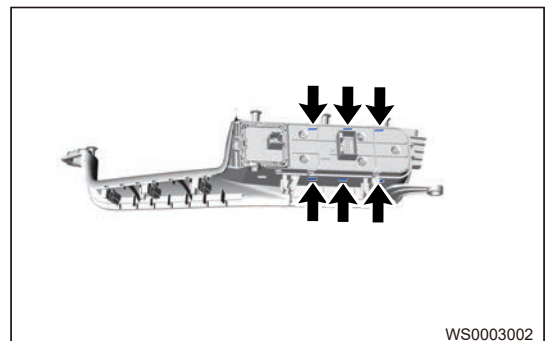
- a. Remove 16 fixing screws (arrow) of power glass regulator switch that fixed on door protector assembly.  
Tightening torque:  $1.5 \pm 0.5 \text{ N}\cdot\text{m}$



- b. Separate the power glass regulator switch (arrow).



- c. Using a screwdriver wrapped with protective tape, detach claws (arrow) from front left door glass regulator switch assembly and remove front left door glass regulator switch.

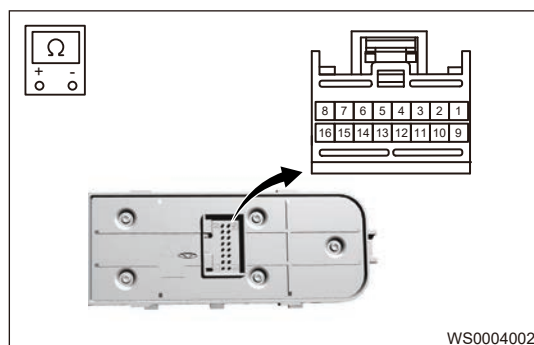


## Inspection

1. Check the front left door glass regulator switch.
  - a. Using a digital multimeter, check for continuity between terminals of front left door glass regulator switch according to table below.

| Component                               | Multimeter Connection | Switch Condition | Specified Condition |
|---|-----------------------|------------------|---------------------|
| Front left door glass regulator switch  | 1 - 7                 | Auto DOWN        | $\leq 5 \Omega$     |
|   |                       | Manual DOWN      | 332 $\Omega$        |
|   |                       | Manual UP        | 3000 $\Omega$       |
|   |                       | Auto UP          | 1500 $\Omega$       |
| Front right door glass regulator switch | 2 - 7                 | Auto DOWN        | $\leq 5 \Omega$     |
|   |                       | Manual DOWN      | 332 $\Omega$        |
|   |                       | Manual UP        | 3000 $\Omega$       |
|   |                       | Auto UP          | 1500 $\Omega$       |
| Rear left door glass regulator switch   | 3 - 7                 | Auto DOWN        | $\leq 5 \Omega$     |
|   |                       | Manual DOWN      | 332 $\Omega$        |
|   |                       | Manual UP        | 3000 $\Omega$       |
|   |                       | Auto UP          | 1500 $\Omega$       |
| Rear right door glass regulator switch  | 4 - 7                 | Auto DOWN        | $\leq 5 \Omega$     |
|   |                       | Manual DOWN      | 332 $\Omega$        |
|   |                       | Manual UP        | 3000 $\Omega$       |
|   |                       | Auto UP          | 1500 $\Omega$       |

- b. If result is not as specified, replace front left door glass regulator switch.



## Installation

1. Installation is in the reverse order of removal.

### Caution

- Check if connector is correctly installed, when installing front left door glass regulator switch.
- Check if front left door glass regulator switch can be operated normally after installation.

## Front Door Weather Bar

### Removal

#### Hint:

- Use same procedures for right and left sides.
- Procedures listed below are for left side.

#### Caution

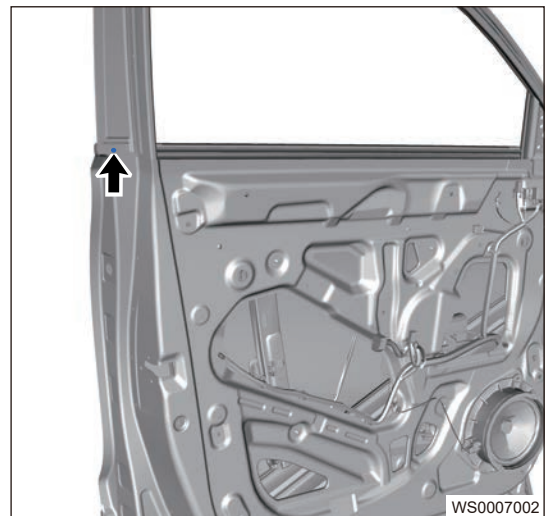
- Be sure to wear safety equipment to prevent accidents, when removing front door weather bars.
- Appropriate force should be applied when removing front door weather bars. Be careful not to operate roughly.
- Try to prevent body paint surface from being scratched, when removing front door weather bars.

1. Turn off all electrical equipment and ENGINE START STOP switch.
2. Disconnect the negative battery cable.
3. Remove the front left door inner weather bar.
  - a. Remove the front left door inner protector assembly.
  - b. Using an interior crow plate, remove front door inner weather bar (1) in direction of arrow.



4. Remove the front left door outer weather bar.
  - a. Remove the outside rear view mirror assembly.
  - b. Remove 1 fixing screws (arrow).

Tightening torque:  $1.0 \pm 0.2 \text{ N}\cdot\text{m}$



- c. Using an interior crow plate, remove front door outer weather bar (1) from slot in direction of arrow.



## Installation

1. Installation is in the reverse order of removal.

## Front Door Upper Glass Run

### Removal

#### Hint:

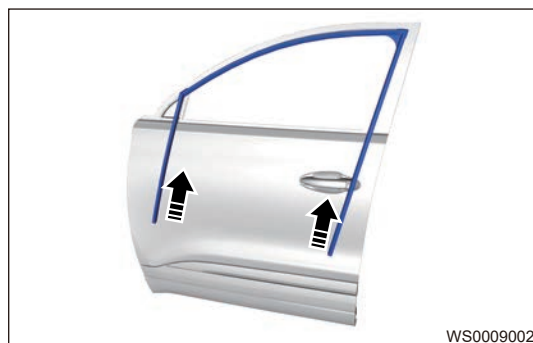
- Use same procedures for right and left sides.
- Procedures listed below are for left side.

#### Caution

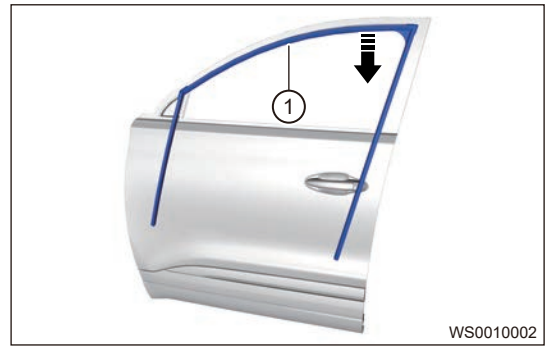
- Be sure to wear safety equipment to prevent accidents, when removing front door upper glass run.
- Appropriate force should be applied when removing front door upper glass run. Be careful not to operate roughly.

1. Turn off all electrical equipment and ENGINE START STOP switch.
2. Disconnect the negative battery cable.
3. Remove the front left door inner protector assembly.
4. Remove the left outside rear view mirror assembly.
5. Remove the front left door weather bar.
6. Remove the front left door upper glass run.

- a. Lower the front door glass assembly and pull the lower part of front door upper glass run out from slot in direction of arrow.



- b. Remove front left door glass upper run (1) from slot in direction of arrow as shown in illustration.



### Installation

1. Installation is in the reverse order of removal.

## Front Door Glass Assembly

### Removal

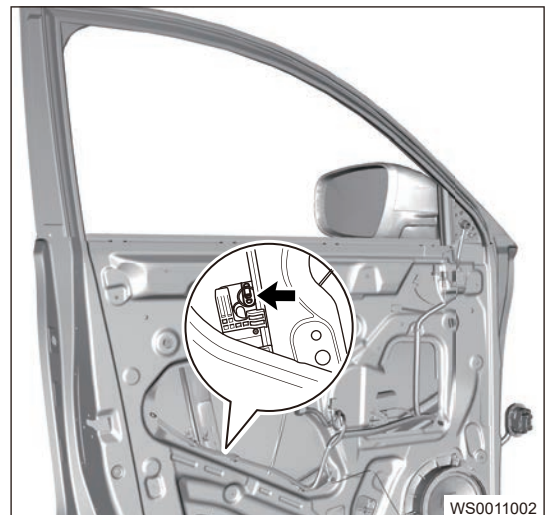
#### Hint:

- Use same procedures for right and left sides.
- Procedures listed below are for left side.

#### Caution

- Be sure to wear safety equipment to prevent accidents, when removing front door glass assembly.
- Appropriate force should be applied when removing front door glass assembly. Be careful not to operate roughly.
- Try to prevent window glass from dropping which will cause damage, when removing front door glass assembly.

1. Turn off all electrical equipment and ENGINE START STOP switch.
2. Disconnect the negative battery cable.
3. Remove the front left door inner protector assembly.
4. Remove the front left door protective film assembly.
5. Remove the front left door weather bar.
6. Remove the front left door glass assembly.
  - a. Raise front door glass assembly to a proper position.
  - b. Using a screwdriver wrapped with protective tape, detach the fixing clip (arrow) from front door glass assembly and remove the front left door glass assembly.





## Installation

1. Installation is in the reverse order of removal.

## Front Door Rear Glass Guide Rail Assembly

### Removal

#### Hint:

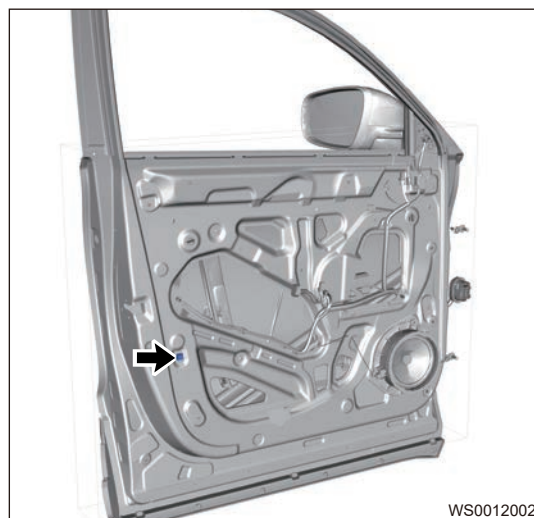
- Use same procedures for right and left sides.
- Procedures listed below are for left side.

#### Caution

- Be sure to wear safety equipment to prevent accidents, when removing front door rear glass guide rail assembly.
- Appropriate force should be applied when removing front door rear glass guide rail assembly. Be careful not to operate roughly.

1. Turn off all electrical equipment and ENGINE START STOP switch.
2. Disconnect the negative battery cable.
3. Remove the front left door inner protector assembly.
4. Remove the front left door protective film assembly.
5. Remove the front left door weather bar.
6. Remove the front left door rear glass assembly.
7. Remove the front door rear glass guide rail assembly.
  - a. Remove fixing bolt (arrow) from front door rear glass guide rail assembly, and remove front left door rear glass guide rail assembly.

Tightening torque:  $7 \pm 1.0\text{N}\cdot\text{m}$



WS0012002

### Installation

1. Installation is in the reverse order of removal.

- After installing front door rear glass guide rail assembly, make sure that window glass can go up and down smoothly and freely without any vibration, chattering or shock loading, etc.

## Front Door Power Glass Regulator

### Removal

#### Hint:

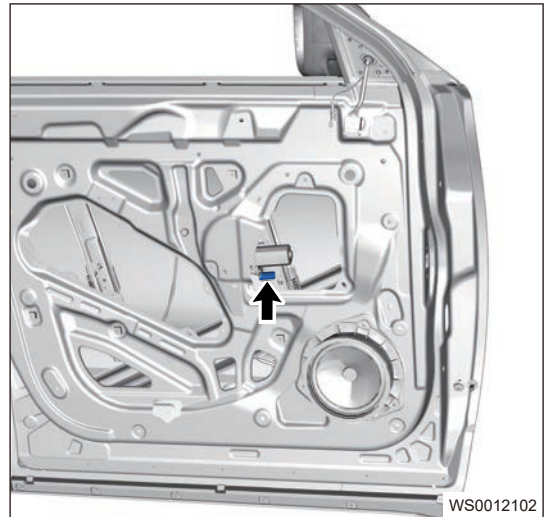
- Use same procedures for right and left sides.
- Procedures listed below are for left side.

#### Caution

- Be sure to wear safety equipment to prevent accidents, when removing front door power glass regulator.
- Appropriate force should be applied when removing front door power glass regulator. Be careful not to operate roughly.

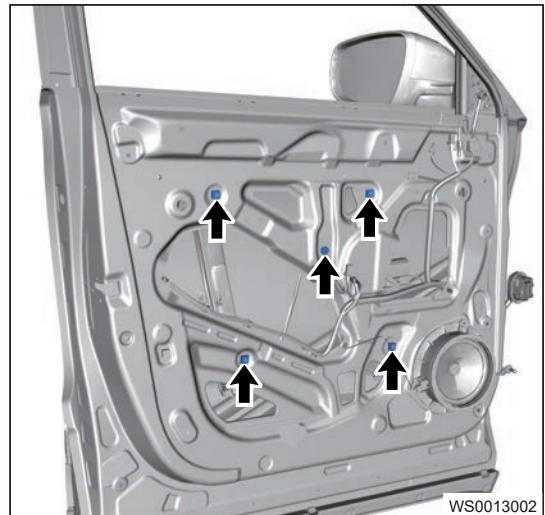
1. Turn off all electrical equipment and ENGINE START STOP switch.
2. Disconnect the negative battery cable.
3. Remove the front left door inner protector assembly.
4. Remove the front left door protective film assembly.
5. Remove the front left door weather bar.
6. Remove the front left door glass assembly.
7. Remove the front left door power glass regulator.

- a. Disconnect the front power glass regulator connector (arrow).



- b. Remove 4 fixing nuts and 1 fixing bolts (arrow) from front door power glass regulator, and remove front left door power glass regulator assembly.

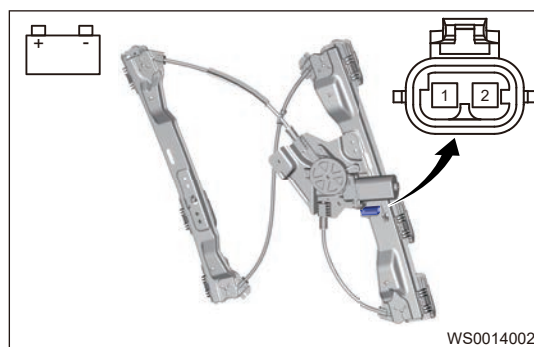
Tightening torque:  $9 \pm 1.5 \text{ N}\cdot\text{m}$



## Inspection

1. Check the front door power glass regulator.
  - a. Apply battery voltage to the terminals of power glass regulator motor connector, and check the operation of front door power glass regulator motor according to table below.

| Battery positive (+) | Battery negative (-) | Specified Condition |
|----------------------|----------------------|---------------------|
| 1                    | 2                    | UP smoothly         |
| 2                    | 1                    | DOWN smoothly       |



- b. If result is not as specified, replace front door power glass regulator.

## Installation

1. Installation is in the reverse order of removal.

### Caution

- After installing front door power glass regulator is installed, make sure that window glass can go up and down smoothly and freely without any vibration, chattering or shocking, etc.

## Rear Left Door Power Glass Regulator Switch

### Removal

#### Hint:

- Use same procedures for front right, rear right and rear left sides.
- Procedures listed below are for rear left side.

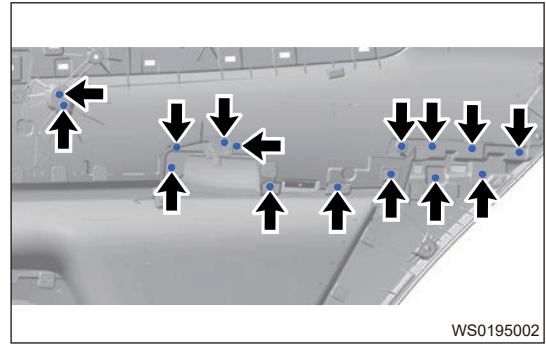
### Caution

- Be sure to wear safety equipment to prevent accidents, when removing power glass regulator switch.
- Appropriate force should be applied when removing power glass regulator switch. Be careful not to operate roughly.
- Try to prevent door inner protector assembly from being scratched, when removing power glass regulator switch.

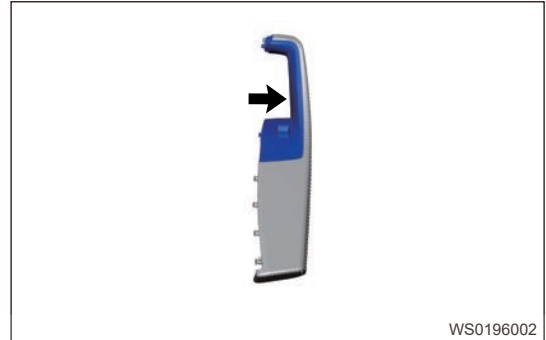
1. Turn off all electrical equipment and ENGINE START STOP switch.
2. Disconnect the negative battery cable.
3. Remove the rear left door inner protector assembly.
4. Remove the rear left power glass regulator switch.

## 33 - WINDSHIELD/WINDOW GLASS

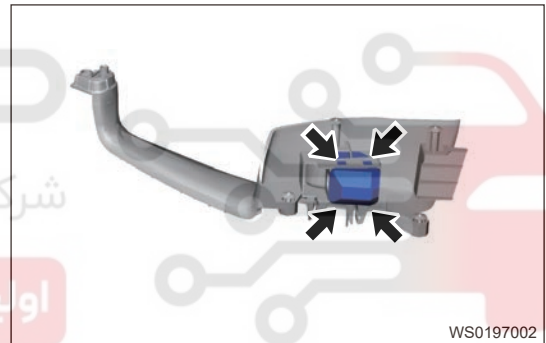
- a. Remove 15 fixing screws (arrow) of power glass regulator switch that fixed on door protector assembly.  
Tightening torque:  $1.5 \pm 0.5 \text{ N}\cdot\text{m}$



- b. Separate the power glass regulator switch (arrow).



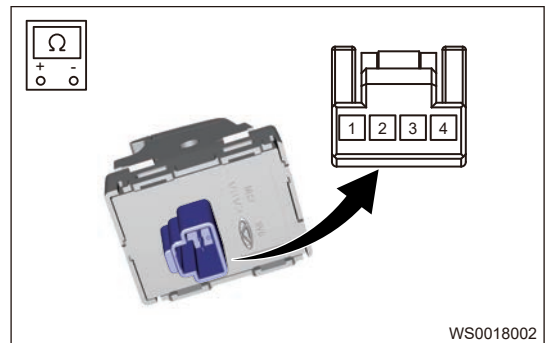
- c. Using a screwdriver wrapped with protective tape, detach 4 claws (arrow) from power glass regulator switch and remove the power glass regulator switch.



## Inspection

1. Check the power glass regulator switch.  
a. Using a digital multimeter, check for continuity between terminals of other three power glass regulator switches according to table below.

| Component                               | Multimeter Connection | Switch Condition | Specified Condition |
|---|-----------------------|------------------|---------------------|
| Front right door glass regulator switch | 2 - 1                 | Auto DOWN        | $\leq 5 \Omega$     |
|   |                       | Manual DOWN      | 332 $\Omega$        |
|   |                       | Manual UP        | 3000 $\Omega$       |
|   |                       | Auto UP          | 1500 $\Omega$       |
| Rear left door glass regulator switch   | 2 - 1                 | Auto DOWN        | $\leq 5 \Omega$     |



| Component                              | Multimeter Connection | Switch Condition | Specified Condition |
|--|-----------------------|------------------|---------------------|
|  |                       | Manual DOWN      | 332 $\Omega$        |
|  |                       | Manual UP        | 3000 $\Omega$       |
|  |                       | Auto UP          | 1500 $\Omega$       |
| Rear right door glass regulator switch | 2 - 1                 | Auto DOWN        | $\leq 5 \Omega$     |
|  |                       | Manual DOWN      | 332 $\Omega$        |
|  |                       | Manual UP        | 3000 $\Omega$       |
|  |                       | Auto UP          | 1500 $\Omega$       |

- b. If result is not as specified, replace power glass regulator switch.

## Installation

1. Installation is in the reverse order of removal.

### Caution

- Check if connector is installed in place, when installing power glass regulator switch.
- Check if power glass regulator switch can be operated normally after installation.

## Rear Door Weather Bar

### Removal

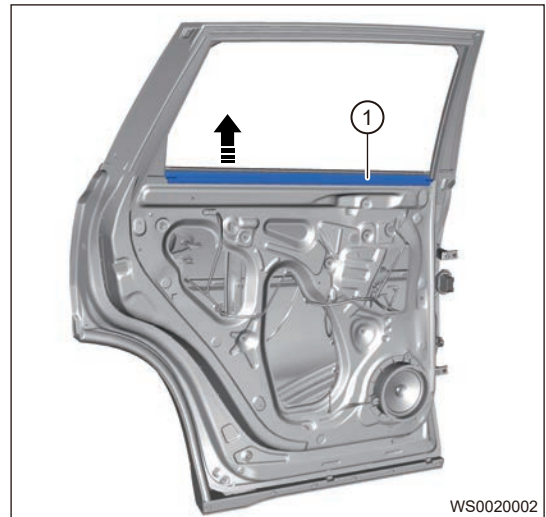
#### Caution

- Be sure to wear safety equipment to prevent accidents, when removing rear door weather bars.
- Appropriate force should be applied when removing rear door weather bars. Be careful not to operate roughly.

1. Turn off all electrical equipment and ENGINE START STOP switch.
2. Disconnect the negative battery cable.
3. Remove the rear left inner weather bar.
  - a. Remove the rear left door inner protector assembly.

## 33 - WINDSHIELD/WINDOW GLASS

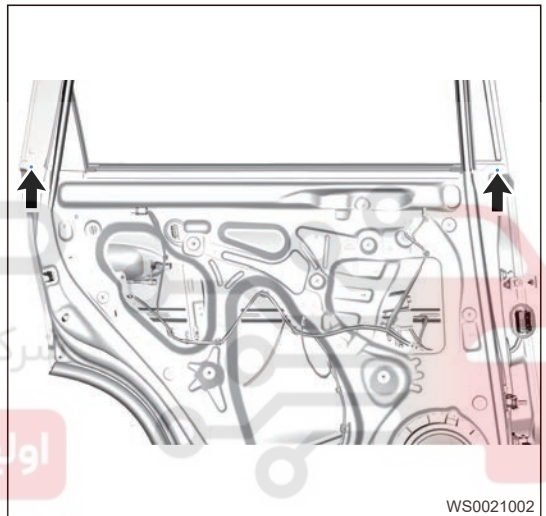
- b. Using an interior crow plate, remove rear door inner weather bar (1) from slot in direction of arrow.



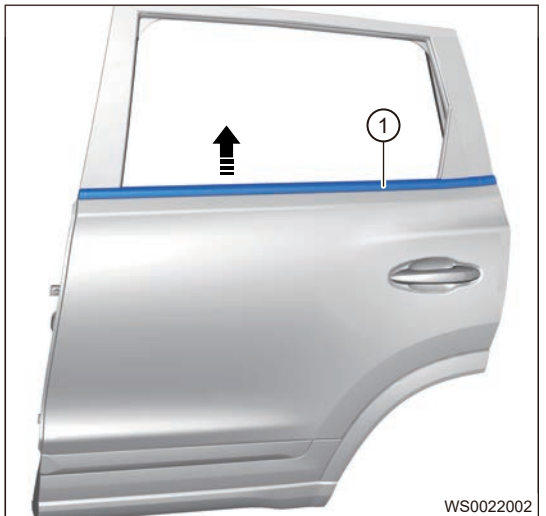
4. Remove the rear left door outer weather bar.

- a. Remove 2 fixing screws (arrow).

Tightening torque:  $1.0 \pm 0.2 \text{ N}\cdot\text{m}$



- b. Using an interior crow plate, remove rear door outer weather bar (1) from slot in direction of arrow.



## Installation

1. Installation is in the reverse order of removal.

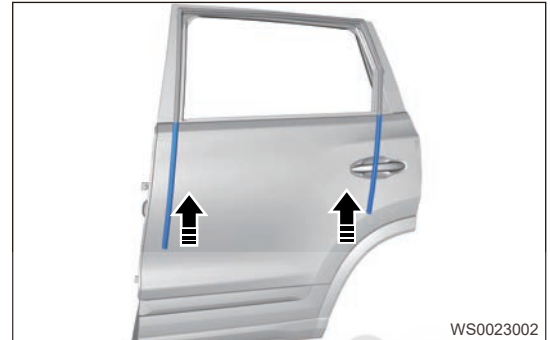


## Rear Door Upper Glass Run

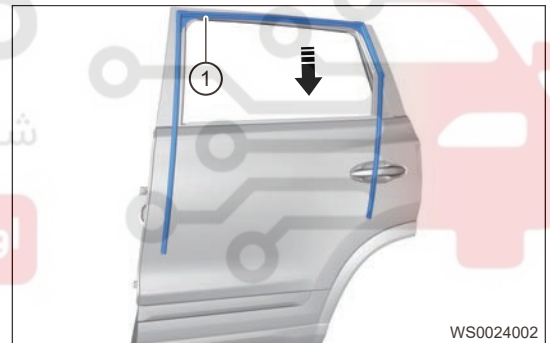
### Removal

#### Hint:

- Use same procedures for right and left sides.
  - Procedures listed below are for left side.
1. Turn off all electrical equipment and ENGINE START STOP switch.
  2. Disconnect the negative battery cable.
  3. Remove the rear left door weather bar.
  4. Remove the rear left door upper glass run.
    - a. Lower rear door glass assembly and pull lower part of rear door upper glass run out from slot in direction of arrow.



- b. Remove rear left door glass upper run (1) in direction of arrow as shown in illustration.



### Installation

1. Installation is in the reverse order of removal.

## Rear Door Glass Assembly

### Removal

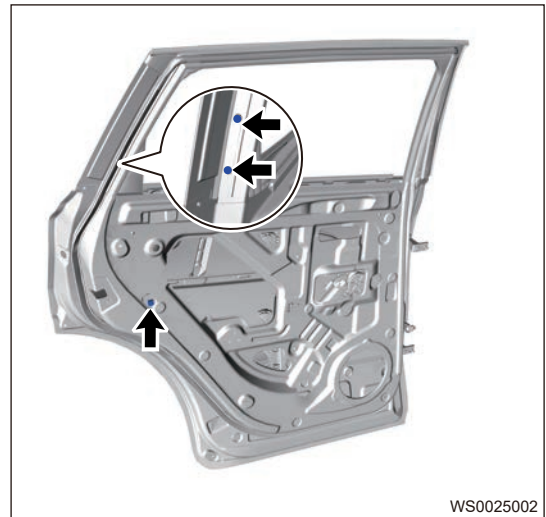
#### Hint:

- Use same procedures for right and left sides.
  - Procedures listed below are for left side.
1. Turn off all electrical equipment and ENGINE START STOP switch.
  2. Disconnect the negative battery cable.
  3. Remove the rear left door inner protector assembly.
  4. Remove the rear left door protective film assembly.
  5. Remove the rear left door weather bar.
  6. Remove the rear left door upper glass run.
  7. Remove the rear left door glass rear guide rail assembly.

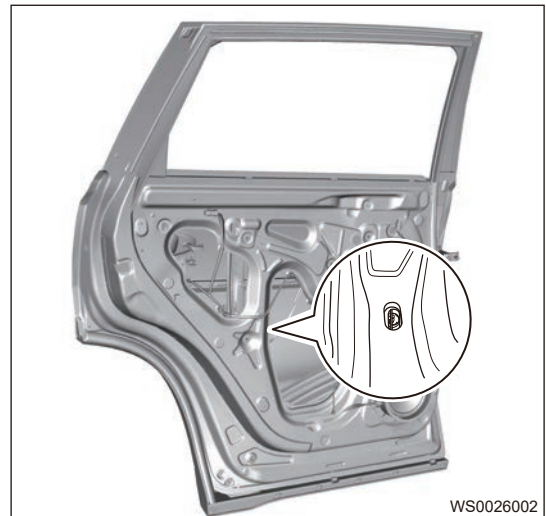
- a. Remove 2 fixing screws and fixing bolt (arrow) from rear left door guide rail, and remove rear left door glass guide rail.

Tightening torque:  $1.5 \pm 0.5\text{N}\cdot\text{m}$

Tightening torque:  $7 \pm 1.0\text{N}\cdot\text{m}$



8. Remove the rear left door glass assembly.
  - a. Raise front door glass assembly to a proper position.
  - b. Detach snap pin from rear door glass assembly, and remove rear left door glass assembly.



### Installation

1. Installation is in the reverse order of removal.

| Caution  |
|--|
| <ul style="list-style-type: none"><li>Try to prevent window glass from dropping which will cause damage, when installing rear door glass assembly.</li></ul> |



### Rear Door Power Glass Regulator

#### Removal

##### Hint:

- Use same procedures for right and left sides.
- Procedures listed below are for left side.

**Caution**

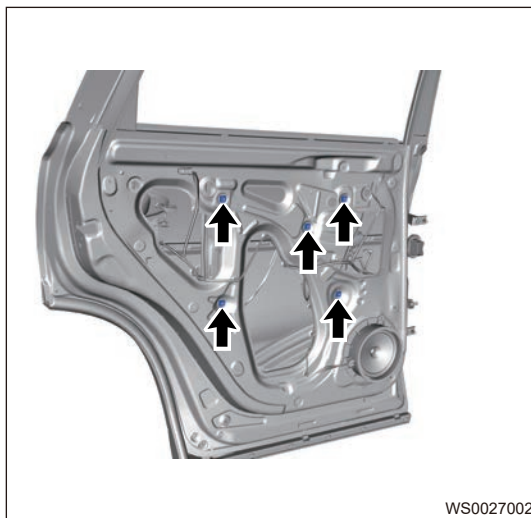
- Be sure to wear safety equipment to prevent accidents, when removing rear door power glass regulator.
- Appropriate force should be applied when removing rear door power glass regulator. Be careful not to operate roughly.

1. Turn off all electrical equipment and ENGINE START STOP switch.
2. Disconnect the negative battery cable.
3. Remove the rear left door inner protector assembly.
4. Remove the rear left door protective film assembly.
5. Remove the rear left door weather bar.
6. Remove the rear left door glass assembly.
7. Remove the rear left door power glass regulator.
  - a. Disconnect the rear door power glass regulator connector (arrow).



- b. Remove 5 fixing nuts (arrow) from rear door power glass regulator.

Tightening torque:  $9 \pm 1.5\text{N}\cdot\text{m}$

**Installation**

1. Installation is in the reverse order of removal.

**Caution**

- After installing rear door power glass regulator, make sure that window glass can go up and down smoothly and freely without any vibration, chattering or shocking, etc.

## Front Windshield Assembly

### Removal

1. Turn off all electrical equipment and ENGINE START STOP switch.
2. Disconnect the negative battery cable.
3. Remove the roof assembly.

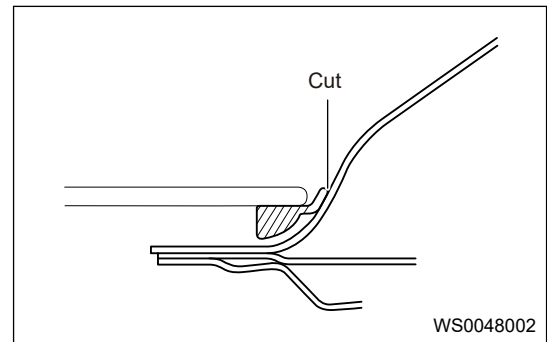
#### Caution

- It is not necessary to completely remove the roof assembly. Lower the front part of roof assembly, so that front windshield assembly can be removed.

4. Remove the inside rear view mirror assembly.
5. Remove the wiper arm assembly.
6. Remove the front windshield lower trim board assembly.
7. Remove the front windshield weatherstrip.
8. Remove the front windshield assembly
  - a. Using a knife, cut off the adhesive.

#### Caution

- Try to prevent body paint surface from being scratched, when cutting off the adhesive.



- b. Apply protective tape to the outer surface of body to prevent scratches.

#### Caution

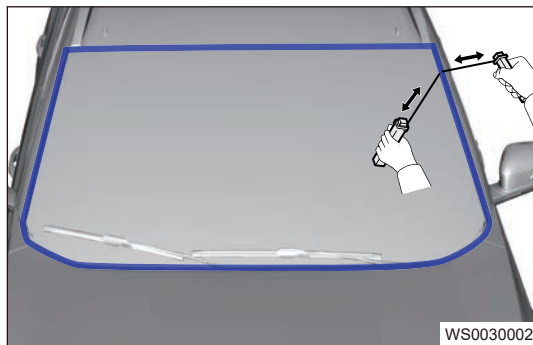
- To prevent instrument panel upper body assembly from being scratched, place a plastic sheet between piano wire and instrument panel upper body assembly.

- c. Pass a piano wire through the seam between body and front windshield assembly.

- d. Tie wooden blocks or similar objects to both piano wire ends, cut off the adhesive by pulling the piano wire around front windshield assembly, and remove the front windshield assembly.

### Caution

- When removing front windshield assembly, an assistant is needed.
- When removing front windshield assembly, prevent it from dropping.
- Leave as much adhesive on the body as possible when cutting off the adhesive.
- When separating front windshield assembly from vehicle, be careful not to damage body paint, interior and exterior ornaments.

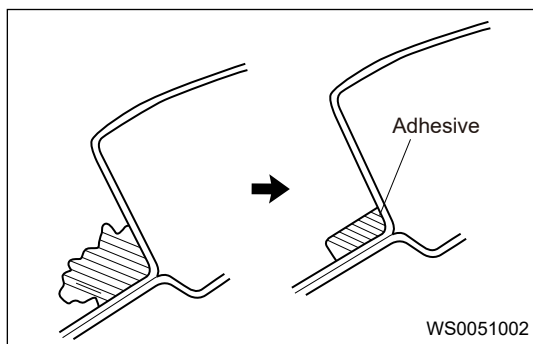


### 9. Clean the vehicle body.

- a. Using a knife, cut off any excess adhesive on the contact surface of vehicle body as shown in illustration.

### Caution

- Try to prevent body paint surface from being scratched, when cutting off the adhesive.
- Leave as much adhesive on the body as possible, when cutting off the adhesive.



- b. Clean the contact surface of vehicle body with cleaner.

### Caution

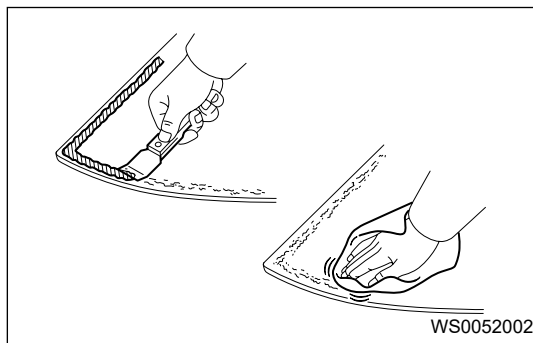
- Even if all adhesive has been removed, cleaning of vehicle body would be necessary.

### 10. Clean the removed glass.

### Caution

- DO NOT touch the glass after cleaning it.
- Even if a new glass is used, it is necessary to clean it with glass cleaner.

- a. Using a scraper, remove the adhesive sticking to glass.

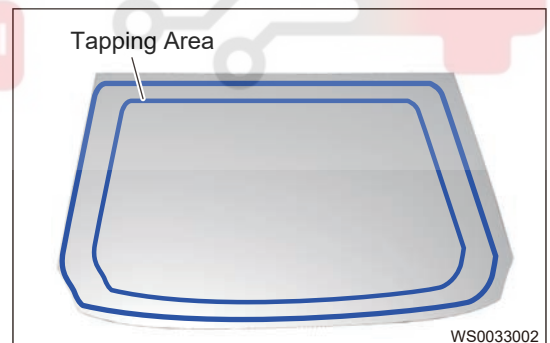


- b. Clean the outer edges of glass with cleaner.

## Installation

### Installation condition

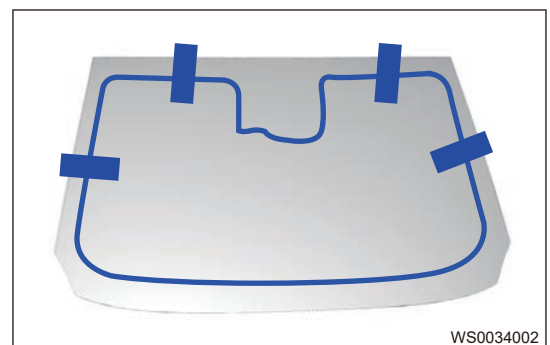
- Scan the code to confirm the part number and name before assembly before assembling, check the number of accessories and whether stopper is lost and whether small cracks or bubbles exist around windshield. Never install unqualified windshield to vehicle.
  - Check if gum application surface on the sheet metal is flat before assembly.
  - After glass is applied with gum, check if the glass gum is applied uniformly, especially at the corner of glass. Never load the glass of which gum is not applied uniformly.
1. Wipe the sheet metal primer area matched with the windshield with alcohol cloth and make sure width is 20 - 24 mm.
  2. Apply sheet metal primer A11-4105013 and make sure application width is 19 - 21 mm; Do not expose it in the air before applying the sheet metal primer.
  3. Using cleaner A11-4105017 (accelerant), clean the area around gum application and make sure cleaning width is 15 - 17 mm.
  4. Apply A11-4105015 windshield primer (tolerance  $\pm 1$ mm) along the glue line on the glass. Make sure application width is 13 - 15 mm. Apply gum A11-4105011 along the glue line in the center of the glue line at the lower part of the windshield. Make sure the gum width is 7 - 9 mm, height is 11 - 13 mm and the height after being compressed is 5 - 7 mm. There should be no uneven gum and gum deviation from application line. There also no gum leakage or fluid overflowing; if gum overflowing from glass occurs, it is necessary to remove it.
  5. Align dowel pins of front windshield with corresponding set holes for windshield installation on sheet metal of tonneau cover. Install the windshield, make sure to fix the upper end first and then make it contact the lower end (be careful to avoid impact to the glass and wrinkles to weatherstrips during assembly, and weatherstrips is matching with sheet metal well).
  6. Fine tuning glass left and right to make sure clearance between glass edges and tonneau cover and quarter is uniform and meets the requirements of DTS (NOTE: Stand at the center of front left wheel to observe windshield VIN code).
    - a. Slightly tap four sides of glass (within 100 - 200 mm from coil to outside edge of glass as shown in illustration) to install glass into place (height after being compressed is 5 - 7 mm).



- b. Apply tape (4 positions, length of tape is 150 - 200 mm) to prevent glass from sliding.

#### Hint:

In order to avoid blocking the wiper blade after tape is applied, it is required that the length of adhesive tape remaining on the glass shall not exceed 100 mm on the top of glass, and the length of quarter part shall be between 40 and 60.



7. Install the front windshield lower trim board assembly.
8. Install the wiper arm assembly.
9. Install the inside rear view mirror assembly.



10. Install the roof assembly.

11. Connect the negative battery cable.

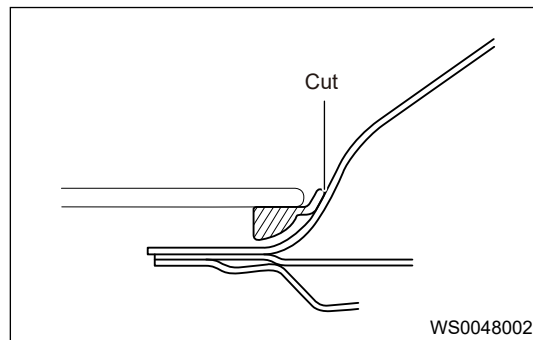
## Triangular Window Assembly

### Removal

Try to prevent body paint surface from being scratched, when cutting off the adhesive.

1. Remove the quarter window assembly.

a. Using a knife, cut off the adhesive.



b. Apply protective tape to the outer surface of body to prevent scratches.

c. Pass a piano wire through the seam between body and triangular window glass assembly.

d. Tie wooden blocks or similar objects to both piano wire ends, cut off the adhesive by pulling the piano wire around triangular window glass assembly, and remove the triangular window glass assembly.

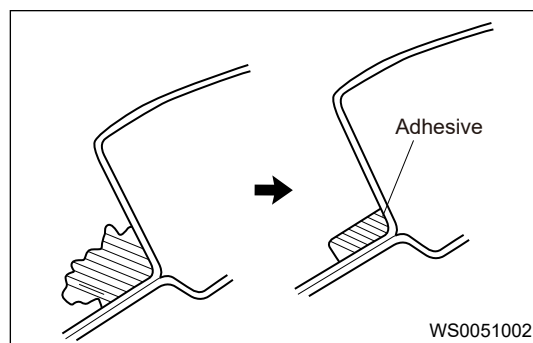
- When removing the assembly, an assistant is needed.
- When removing triangular window glass assembly, prevent it from dropping.
- Leave as much adhesive on the body as possible when cutting off the adhesive.
- When separating triangular window glass assembly from vehicle, be careful not to damage body paint, interior and exterior ornaments.

2. Clean the vehicle body.

a. Using a knife, cut off any excess adhesive on the contact surface of vehicle body.

#### Caution

- Try to prevent body paint surface from being scratched, when cutting off the adhesive.
- Leave as much adhesive on the body as possible, when cutting off the adhesive.

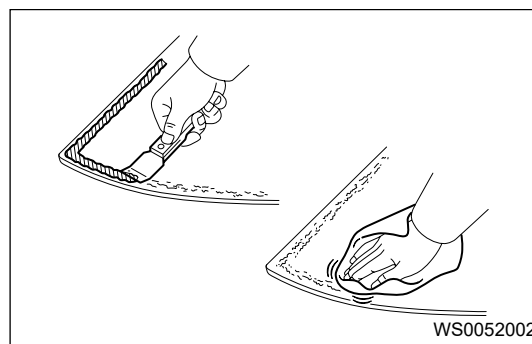


b. Clean the contact surface of vehicle body with cleaner.

#### Caution

- Even if all adhesive has been removed, cleaning of vehicle body would be necessary.

3. Clean the removed quarter window glass assembly
  - a. Using a scraper, remove the adhesive sticking to glass.



- b. Clean the outer edges of glass with glass cleaner.

|   |
|---|
| <b>Caution</b>  |
| <ul style="list-style-type: none"><li>• DO NOT touch the glass after cleaning it.</li></ul> |



## Installation

### Installation condition:

- a. Before assembling, check if there are scratches on glass and strip and if 3 positioning clips are lost. Never install unqualified glass to vehicle.
- b. Check if gum application surface on the sheet metal is flat before assembly;
- c. After glass is applied with gum, check if the glass gum is applied uniformly, especially at the corner of glass. Never load the glass of which gum is not applied uniformly.

### Assembly order:

- a. Wipe the primer area with alcohol cloth and width is 20 - 24 mm;
- b. Apply sheet metal primer A11-4105013 to the center position of sheet metal installation area and make sure application width is 19 - 21 mm; Do not expose it in the air before applying the sheet metal primer. Sheet metal primer application area is shown in illustration.

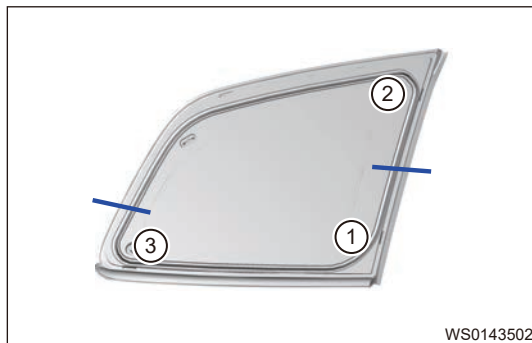


- c. Using cleaner A11-4105017 (accelerant), clean the area around gum application and make sure cleaning width is 15 - 17 mm;
  - d. Apply A11-4105015 (windshield primer) on the application position around left and right sides of rear windshield. Make sure application width is 13 - 15 mm and apply gum along application line. Make sure the gum width is 7 - 9 mm, height is 11 - 13 mm and the height after being compressed is 5 - 7 mm. There should be no uneven gum and gum deviation from application line and also no gum leakage or fluid overflowing after assembling.

- e. After applying the gum, align 3 clips of glass with sheet metal holes of quarter, and tighten the clips in order of 1-2-3 (as shown in illustration).

### Caution

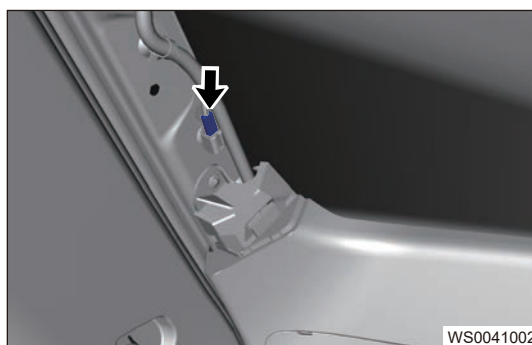
- When apply tape, it is necessary to press the glass onto the body, to prevent glass from jacked up by adhesive and cannot be installed in place.



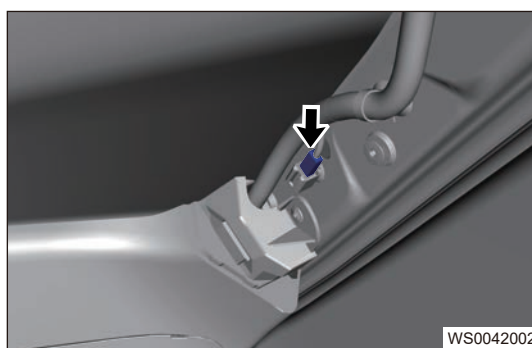
## Rear Windshield Assembly

### Removal

1. Turn off all electrical equipment and ENGINE START STOP switch.
2. Disconnect the negative battery cable.
3. Remove the rear door protector assembly.
4. Remove the rear wiper arm assembly.
5. Remove the rear wiper motor assembly.
6. Remove the rear spoiler assembly.
7. Remove the defroster wire harness assembly.
  - a. Remove the left defroster connector (arrow).



- b. Remove the right defroster connector (arrow).

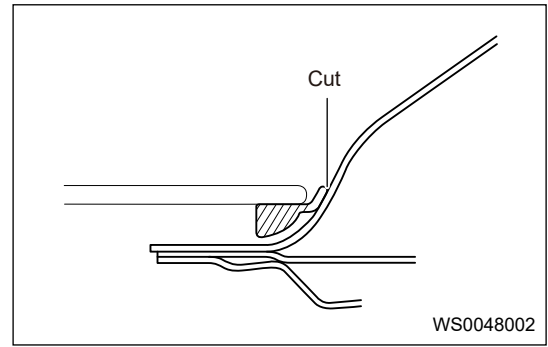


8. Remove the rear windshield weatherstrip.
9. Remove the rear windshield assembly.

- a. Using a knife, cut off the adhesive.

#### Caution

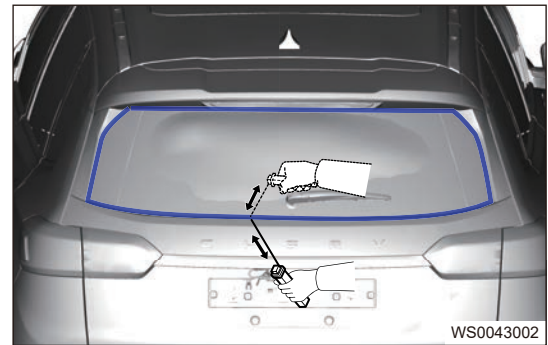
- Try to prevent body paint surface from being scratched, when cutting off the adhesive.



- b. Apply protective tape to the outer surface of body to prevent scratches.
- c. Pass a piano wire through the seam between body and rear windshield assembly.
- d. Tie wooden blocks or similar objects to both piano wire ends, cut off the adhesive by pulling the piano wire around rear windshield assembly, and remove the rear windshield assembly.

#### Caution

- When removing rear windshield assembly, two persons are required.
- When removing rear windshield assembly, prevent it from dropping.
- Leave as much adhesive on the body as possible when cutting off the adhesive.
- When separating rear windshield assembly from vehicle, be careful not to damage body paint, interior and exterior ornaments.

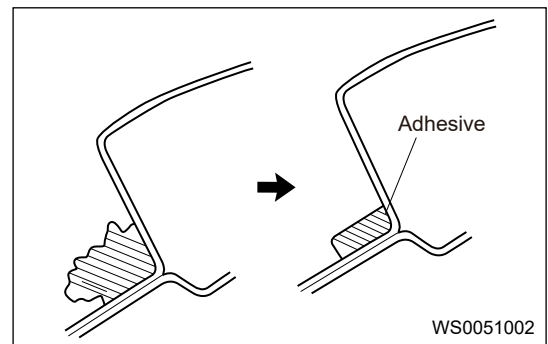


### 10. Clean the vehicle body.

- a. Using a knife, cut off any excess adhesive on the contact surface of vehicle body as shown in illustration.

#### Caution

- Try to prevent body paint surface from being scratched, when cutting off the adhesive.
- Leave as much adhesive on the body as possible, when cutting off the adhesive.



- b. Clean the contact surface of vehicle body with cleaner.

#### Caution

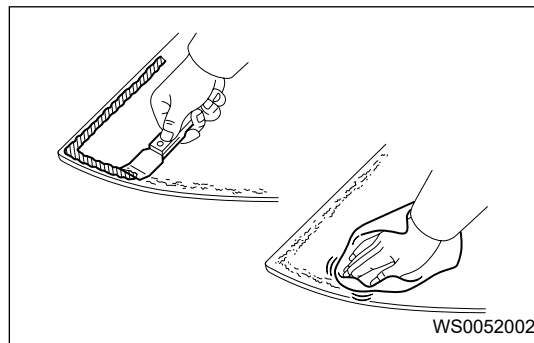
- Even if all adhesive has been removed, cleaning of vehicle body would be necessary.

### 11. Clean the removed glass.

#### Caution

- DO NOT touch the glass after cleaning it.

- a. Using a scraper, remove the adhesive sticking to glass.



- b. Clean the outer edges of glass with glass cleaner.

## Installation

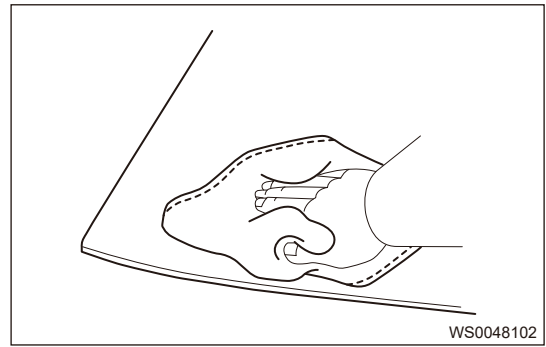
1. Detailed description and technology requirements during assembly.
  - a. Before assembling, check the number of accessories and whether stopper is lost and whether small cracks or bubbles exist around windshield. Never install unqualified windshield to vehicle.
  - b. Check if gum application surface on the sheet metal is flat before assembly.
  - c. After glass is applied with gum, check if the glass gum is applied uniformly, especially at the corner of glass. Never load the glass of which gum is not applied uniformly.
2. Assembly order:
  - a. Wipe the primer area with alcohol cloth and width is 20 - 24 mm;
  - b. Apply sheet metal primer A11-4105013 to the center position of sheet metal installation area and make sure application width is 19 - 21 mm; Do not expose it in the air before applying the sheet metal primer.
  - c. Using cleaner A11-4105017 (accelerant), clean the area around gum application and make sure cleaning width is 15 - 17 mm;
  - d. Apply A11-4105015 windshield primer (tolerance  $\pm 1$  mm) on the application position around rear windshield. Make sure application width is 13 - 15 mm. Apply gum A11-4105011 from center lower position along application line. Make sure the gum width is 7 - 9 mm, height is 11 - 13 mm and the height after being compressed is 5 - 7 mm. There should be no uneven gum and gum deviation from application line before assembly and no gum leakage or fluid overflowing after assembly; if gum overflowing from glass occurs, it is necessary to remove it;
  - e. Align dowel pins of rear back door with corresponding set holes for windshield mounting on metal sheet of back door outer panel to install the windshield (be careful to avoid impact to the glass during assembly);
  - f. Fine tuning glass to make sure clearance between glass edges is uniformly. Slightly tap four sides of glass to install glass into place (height after being compressed is 5 - 7 mm) and apply tape (see 4 positions in the figure, length of tape is 150 - 200 mm) to prevent glass from shaking.
  - g. After installation, connect wire harness connector and tongue on the glass, and confirm the installing condition.
3. Clean the contact surface of rear windshield.

### Caution

- DO NOT touch the surface of rear windshield after cleaning it.

### 33 - WINDSHIELD/WINDOW GLASS

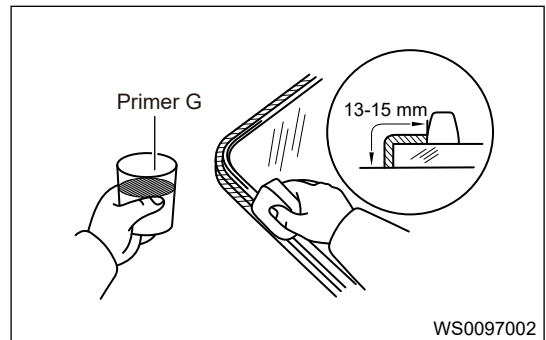
- a. Remove any residue on the contact surface of rear windshield with a clean, lint-free cloth soaked with cleaner.



4. Apply a coat of primer to the contact surface of rear windshield assembly.

#### Caution

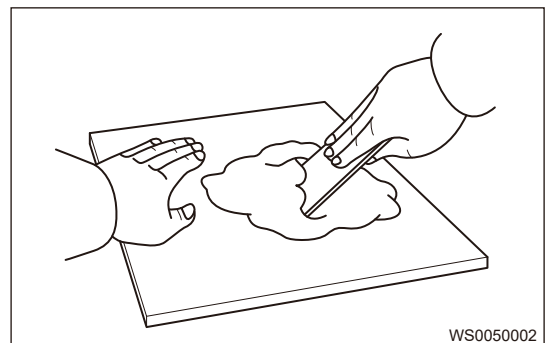
- Allow primer to dry for at least 3 minutes.
  - DO NOT apply primer to the adhesive.
  - DO NOT apply too much primer.
  - DO NOT keep any opened primer for later use.
- a. Using a brush, apply a coat of primer to glass edge and contact surface.
  - b. Wipe off any excess primer with a clean cloth before drying.
  - c. Width of primer is 13 to 15 mm.



5. Mix the adhesive.

#### Caution

- Adhesive should be mixed thoroughly within 5 minutes.
- a. Using a solvent, thoroughly clean the mixing board and scraper.
  - b. Using a scraper, thoroughly mix 500 g main adhesive and 75 g hardener on the mixing board.



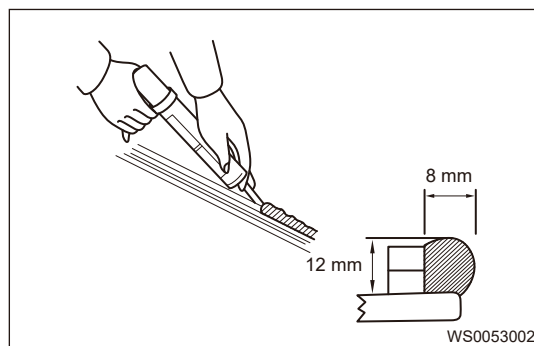
6. Apply the adhesive.



- a. Cut off the tip of cartridge nozzle and add adhesive.
- b. Install the cartridge to sealer gun.
- c. Apply adhesive evenly to rear windshield assembly as shown in illustration.

Adhesive width: 8 mm

Adhesive height: 12 mm

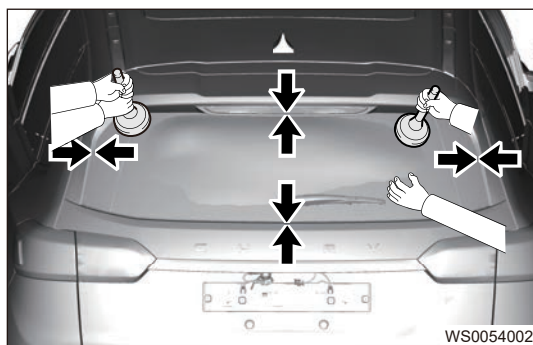


## 7. Install the rear windshield assembly.

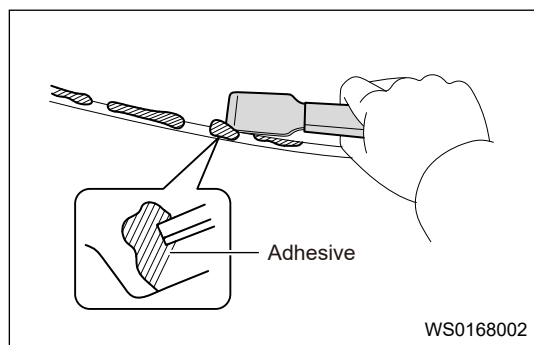
### Caution

- Check that upper-and-lower clearance and right-and-left clearance of rear windshield assembly are uniform, to ensure good fitting with weatherstrips all around.

- a. Align the matchmarks on glass and vehicle body, and gently press in glass along the edge.



- b. Using a scraper, uniformly apply adhesive to the glass edge.



- c. Remove any excess or spilled adhesive with the scraper.
  - d. Apply tape all the way around, and do not remove them until the adhesive hardens.
- ## 8. Check and repair the sealing of glass.
- a. Check the glass for leakage after adhesive has completely hardened.
  - b. If it leaks, seal the leaks by adding adhesive.
- ## 9. Connect the negative battery cable.